



EL DORADO

THE FINE ART OF LIVING WELL

City of El Dorado, KS
220 E. First Avenue
El Dorado, KS 67402
Phone: (316) 321-9100
Fax: (316) 321-6282
www.eldoks.com

TO: City Commission
FROM: Kristina Traina, Administrative Assistant
SUBJ: Special Session Meeting Agenda
DATE: August 12, 2020

A Special Session is scheduled for August 12, 2020 at 5:00 pm in the Commission Chambers at City Hall, 220 E. First Avenue. The following items will be presented:

I. ITEMS FOR PRESENTATION AND DISCUSSION

- a. Strategic Planning

II. August 17, 2020 REGULAR AGENDA REVIEW

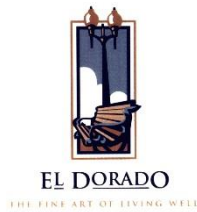
- a. Consent Agenda
 - i. City Commission Minutes
- b. Old Business
 - i. None
- c. New Business
 - i. West Central Ave. TIF Project Hearing and Ordinance
 - ii. Orscheln Development Agreement
 - iii. 2021 Budget Hearing and Adoption
 - iv. Fire Command Vehicle Bid
 - v. School Zone Ordinance
 - vi. 2nd Quarter Financial Report
- d. Items for Discussion
 - i. Prairie Trails

III. REPORTS

- a. City Commission Reports
- b. City Manager's Report

“Enhancing Quality of Life by Embracing Service Excellence”

City Manager’s Office
David B. Dillner
City Manager
220 E. First Avenue
El Dorado, KS 67042



Phone: (316) 321-9100
Fax: (316) 321-6282
Email: ddillner@eldoks.com
Web: www.eldoks.com
Twitter: @EldoCityMgr

TO: City Commission
FROM: David Dillner, City Manager
SUBJ: Strategic Planning Process
DATE: August 7, 2020

A strategic plan establishes goals and objectives for the organization and sets forth the actions necessary to achieve them. The strategic planning process takes a step back from the day-to-day workload and prioritizes the actions needed to sustain long-term success for an organization and community.

The goals and objectives of a strategic plan should refer back to a vision and mission statement since the ultimate goal of the strategic plan is to make progress towards achieving these ideal states. The vision and mission statements frame the long-term priorities so everyone involved knows what the end-goal is and what they are working on. The City’s vision and mission statements are:

Vision Statement:

“The City of El Dorado stewards entrusted resources by intentionally facilitating and growing internal and external relationships to create an unsurpassed community, the desirable place we call home.”

Mission Statement:

“Enhancing Quality of Life by Embracing Service Excellence.”

COMMISSION DISCUSSION: Does the City Commission concur with the existing vision and mission statements, or do these guiding statements need discussion and revision?

Core values define the expectations of an organization. In other words, core values establish the acceptable means by which the organization’s work will be implemented. Core values for a municipal organization should align with the values of the community. If core values do not align with the community, the expectations for performance may not achieve the desired results in a manner acceptable to the community. The City’s define core values are:

Core Values:

- *Responsibility* – Taking personal ownership and accountability for all expectations of self and duty.
- *Respect* – Unbiased consideration, understanding, and regard for the rights, values, beliefs, and property of all people.
- *Stewardship* – An obligation to protect and manage community resources.
- *Integrity* – Honesty, acting within a code of right conduct or ethical behaviors that reflect our moral foundation.

- *Excellence* – Working with passion to exceed standards and maximize talents to achieve the best outcomes for our customers and organization.
- *Innovation* – Continuously expand on new ideas by creating new processes while being open to changes in day-to-day activities.

COMMISSION DISCUSSION: Does the City Commission concur with the existing core values, or do they need discussion and revision?

After reviewing and concurring or revising the guiding principles of the organization, the City Commission needs to develop a strategic plan that aligns with its vision for the community. It is highly recommended that a strategic plan incorporate a process whereby citizens provide input and feedback on the long-term priorities and goals for the community.

There are many ways to incorporate citizen input into a strategic planning process, but the goal of citizen engagement should be to get a good representative from the community so the plan is widely accepted and supported. This is especially important if the City is to approach the community for funding or other support needed to accomplish one or more priorities.

To aid the City Commission in the development of a strategic plan, I have put together an outline of strategic categories that often find a place in a city's strategic plan. Under each category, I have added bullet points outlining areas previously discussed by the City Commission or that otherwise seek to address existing challenges. Using the outline may help focus the strategic planning process, especially if the City Commission desires to expedite the results.

<u>Fiscal Stewardship</u> • Balanced Budget • Five-Year Capital Plan • Fleet Replacement Plan	<u>Economic Development</u> • Proactive Recruitment • Industrial and Business Park • Downtown Revitalization • Workforce Development
<u>Municipal Workforce</u> • Culture of Choice • Competitive Salaries and Benefits • Organization Development • Recruit-to-Fit Campaign	<u>Quality of Life</u> • Lake Development • Recreation Opportunities • Community Marketing • Things to Do
<u>Infrastructure</u> • Long-Range Capital Plan • Funding for Investment	<u>Municipal Operations</u> • Customer Service Focus • Continuous Improvement • Citizen-Centric

COMMISSION DISCUSSION: Are there priorities that belong in the strategic framework? What areas need to be removed from the strategic framework? What process does the City Commission want to use to develop a strategic plan for the community? How should the City solicit public input for the strategic plan?

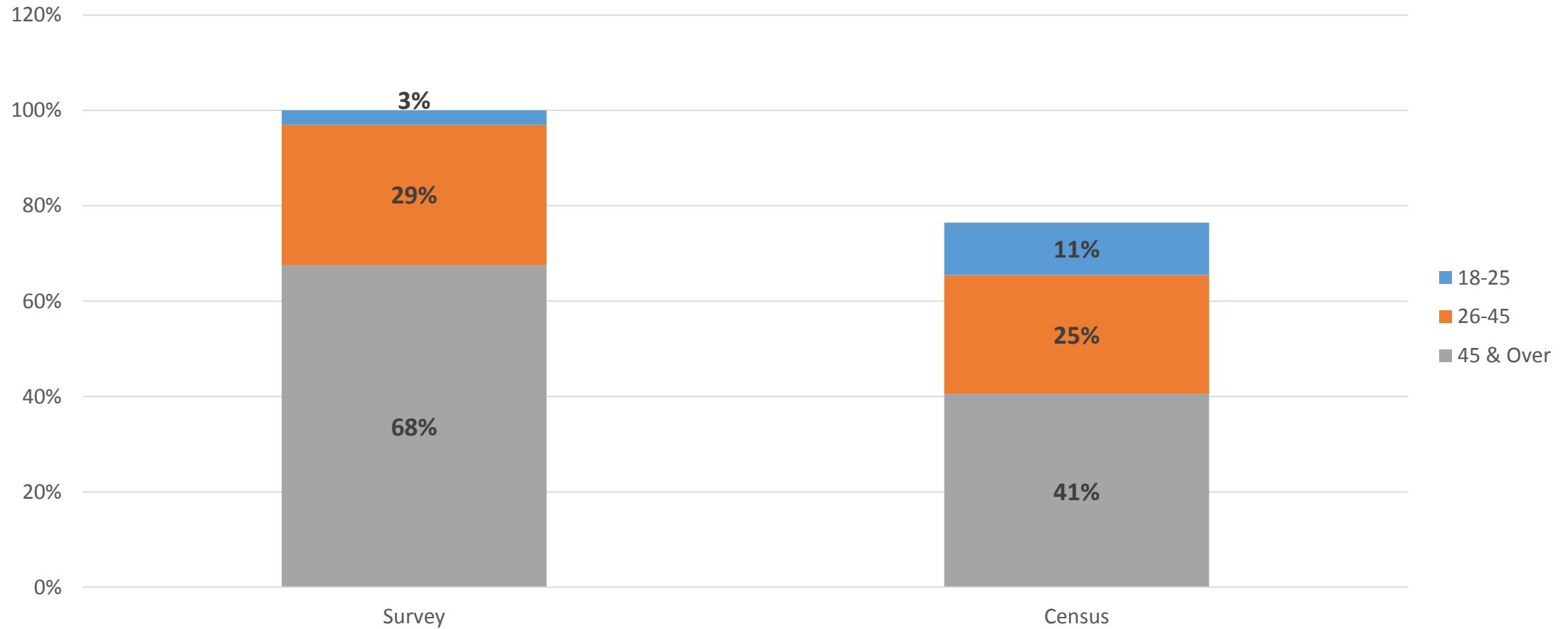
2019 Citizen Survey Results

City of El Dorado

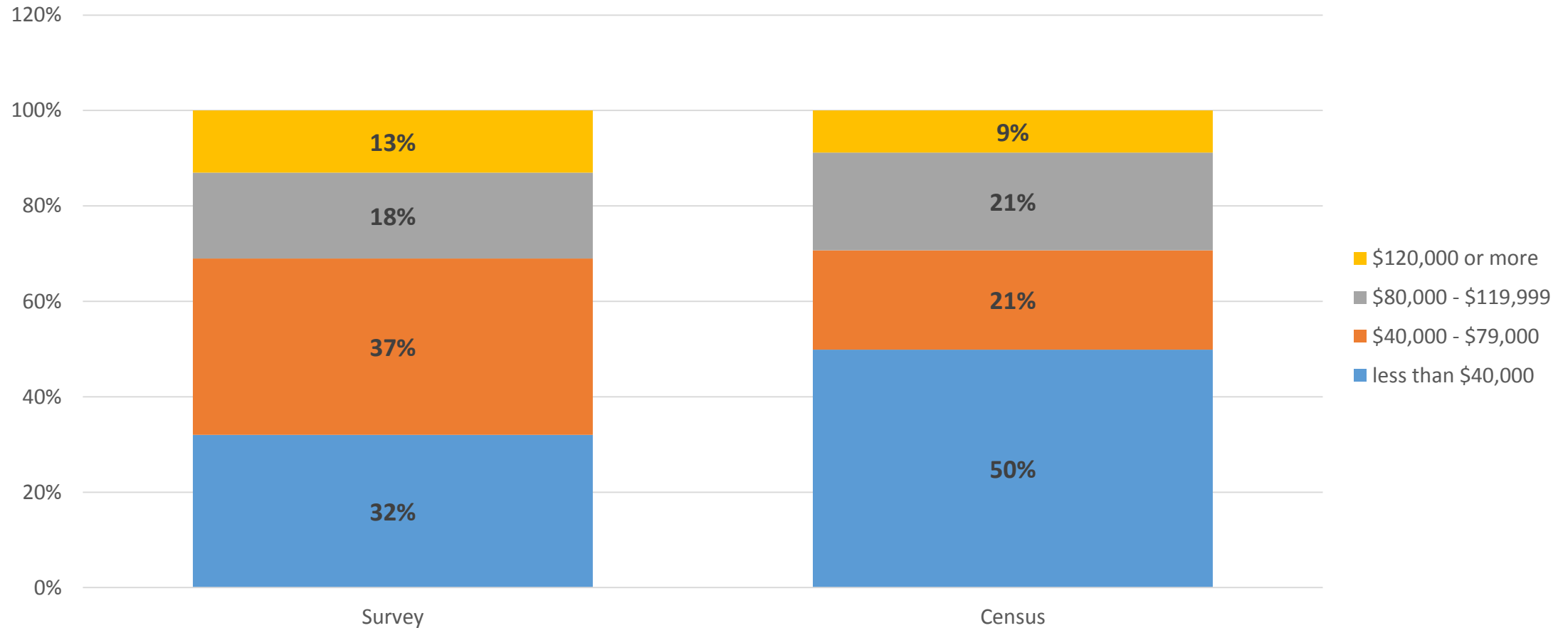
Citizen Survey

- Charts for each question show the percentage of responses answering
 - “Positive” (scores of 4 & 5),
 - “Neutral” (score of 3),
 - “Negative” (score of 1 & 2); and
 - “Don’t Know”.
- 648 respondents, representing about 14% of the households in El Dorado.
- Trash map on Slide 6 corresponds to Slide 7.

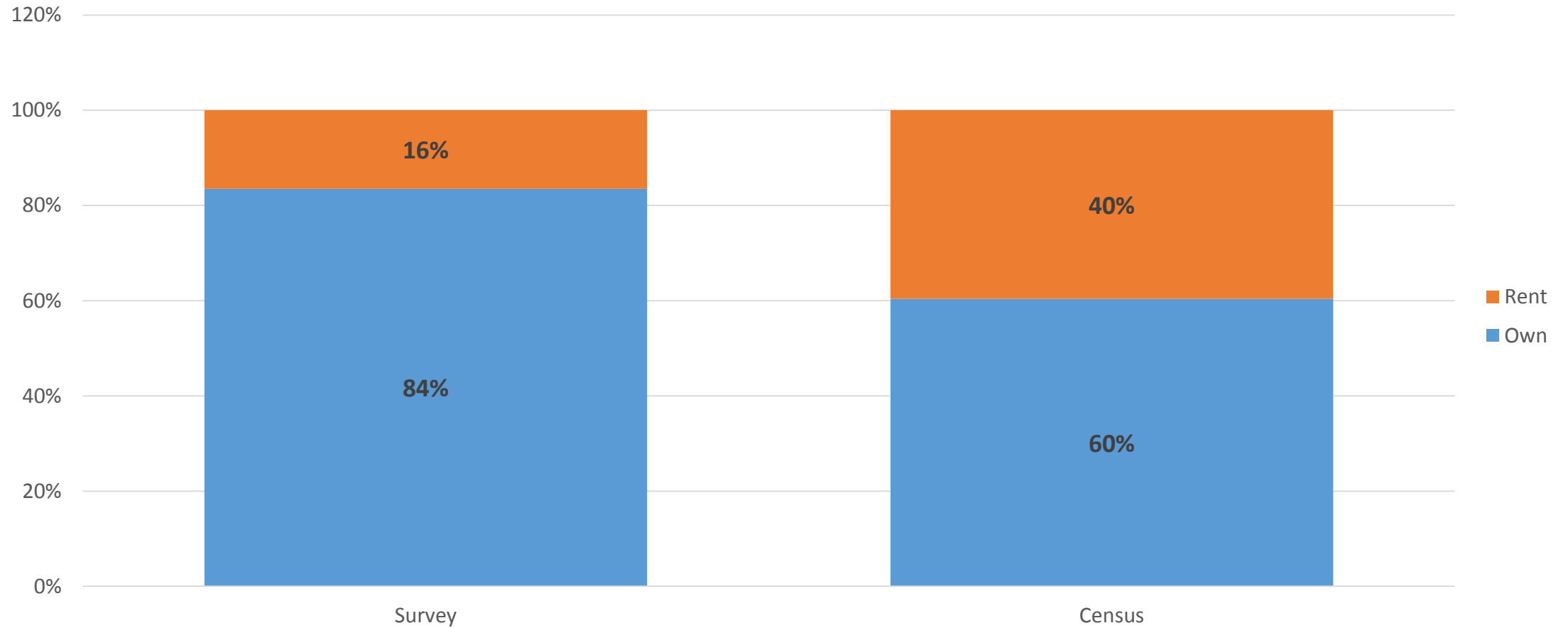
Survey Responses by Age Category



Survey Responses by Household Income



Survey Responses by Homeownership



[illegible]

CHURCHES

Antioch Baptist Church
 Assembly of God Church
 Coligny Tabernacle First United
 Presbyterian Church
 Church of Christ
 Church of God in Prophecy
 Church of the Nazarenes
 First Baptist Church
 First Christian Church
 First Church of Christ
 First United Methodist Church
 First United Baptist Church
 First United Presbyterian Church
 Fourteenth Gospel Church
 Grace Lutheran Church
 House of Prayer
 Jehovah's Witness Kingdom Church
 Living Water Church
 Missionary Baptist Church
 Pentecostal Light House Church
 Reorganized Church of Jesus Christ
 of Latter Day Saints
 River Valley Baptist Church
 St. John's Roman Catholic Church
 Salvation Army Church
 Second Baptist Church
 Summit Wesleyan Church
 Temple Baptist Church
 Trinity Episcopal Church
 United Methodist Church

901 Oak St.	L-2
501 S. Tappan	L-2
1118 Douglas Rd.	W-1
837 S. High	U-1
1338 Douglas Rd.	Y-1
202 N. Taylor	Q-2
315 N. Central	R-2
300 N. Central	R-2
128 N. Taylor	R-2
421 N. Central	R-2
200 Old Hill Rd.	Q-1
400 N. Central	R-2
121 E. Pine	S-2
1124 N. Central	S-2
624 N. Pine	S-2
680 Village Rd.	S-1
1101 N. Ash	M-1
1101 S. Arthur	M-2
821 Oak St.	X-2
1101 N. Carr	U-1
937 Oak St.	L-2
301 N. Denver	R-3
141 N. Gordy	R-3
410 S. Atchafalaya	T-2
800 S. Summit	T-2
925 Douglas Rd.	V-1
400 S. Taylor	V-1
430 Union St.	W-1

901 Oak St.	L-2
501 S. Tappan	L-2
1118 Douglas Rd.	W-1
837 S. High	U-1
1338 Douglas Rd.	Y-1
202 N. Taylor	Q-2
315 N. Central	R-2
300 N. Central	R-2
128 N. Taylor	R-2
421 N. Central	R-2
200 Old Hill Rd.	Q-1
400 N. Central	R-2
121 E. Pine	S-2
1124 N. Central	S-2
624 N. Pine	S-2
680 Village Rd.	S-1
1101 N. Ash	M-1
1101 S. Arthur	M-2
821 Oak St.	X-2
1101 N. Carr	U-1
937 Oak St.	L-2
301 N. Denver	R-3
141 N. Gordy	R-3
410 S. Atchafalaya	T-2
800 S. Summit	T-2
925 Douglas Rd.	V-1
400 S. Taylor	V-1
430 Union St.	W-1

PUBLISHER

City of El Dorado Parks/Rec. Office 322-7400
 Central Park (Shoreland Fields)
 East Park (Shoreland Fields)
 Forest Park
 Gandy Park
 Grubbs Park
 Library Park
 North Main Park
 Rice Park
 R.L.D. Park
 Riverside Park
 Southwest Park
 Summit Park
 Dog Park
 South Summit Park
 Richard Porter Park

El Dorado Linear Park (Bicycle/Pedestrian Path)
This Linear Park is

SCHOOLS & COLLEGE
Grantview School (Elementary)
Jefferson School (Elementary)
Lincoln School (Elementary)
Stark School (Elementary)
O Dorcas Middle School
O Dorcas Middle School
O Dorcas High School
U.S.O. 480 Administrative Office
O Hill School (K-8)
Butler Community College

401 E. McColl
Griffin & E. C.
E. Central & N.
600 N. Taylor
300 S. Gentry
1800 Edgewood
Bradford Memorial
1000 N. Main
100 Random P.
600 Osage
600 E. Central
Nicholson & Tice
Summit & First
300 E. Locust
Summit & Locust
600 E. McColl

401 E. McColl
Griffin & E. C.
E. Central & N.
600 N. Taylor
300 S. Gentry
1800 Edgewood
Bradford Memorial
1000 N. Main
100 Random P.
600 Osage
600 E. Central
Nicholson & Tice
Summit & First
300 E. Locust
Summit & Locust
600 E. McColl

401 E. McColl
Griffith & E. C.
E. Central & N.
600 N. Taylor
300 S. Gordy
1800 Edgewood
Bradford Memorial
1000 N. Main
100 Random P.
600 Osage
600 E. Central
Nicholson & Tice
Summit & First
300 E. Locust
Summit & Locust
600 E. McColl

09-08

Grandview School (Elementary)
Jefferson School (Elementary)
Lincoln School (Elementary)
Stacy School (Elementary)
D Dorado Middle School
Old D Dorado Middle School
D Dorado High School
U.S.D. 480 Administrative Office
Old HS School (K-8)
Butler Community College

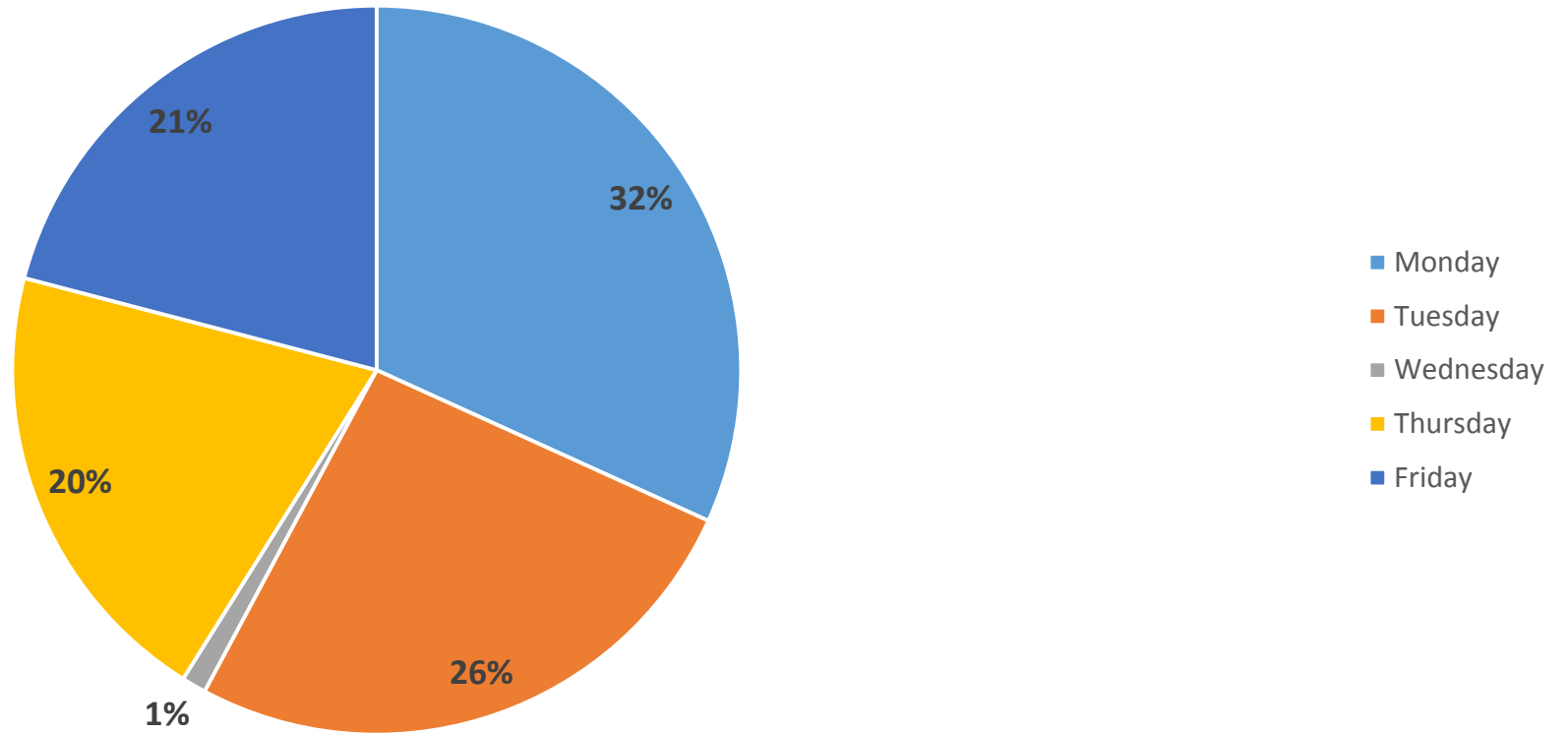
1300 Lowndale
1218 W. Third
5022 N. Fifth
9511 Skelly St.
440 E. Wilcott
500 W. Central
401 E. McCulla
124 W. Central
2700 W. Sixth
901 Howarth

1300 Lowndale
1218 W. Third
5022 N. Fifth
9511 Skelly St.
440 E. Wilcott
500 W. Central
401 E. McCulla
124 W. Central
2700 W. Sixth
901 Howarth

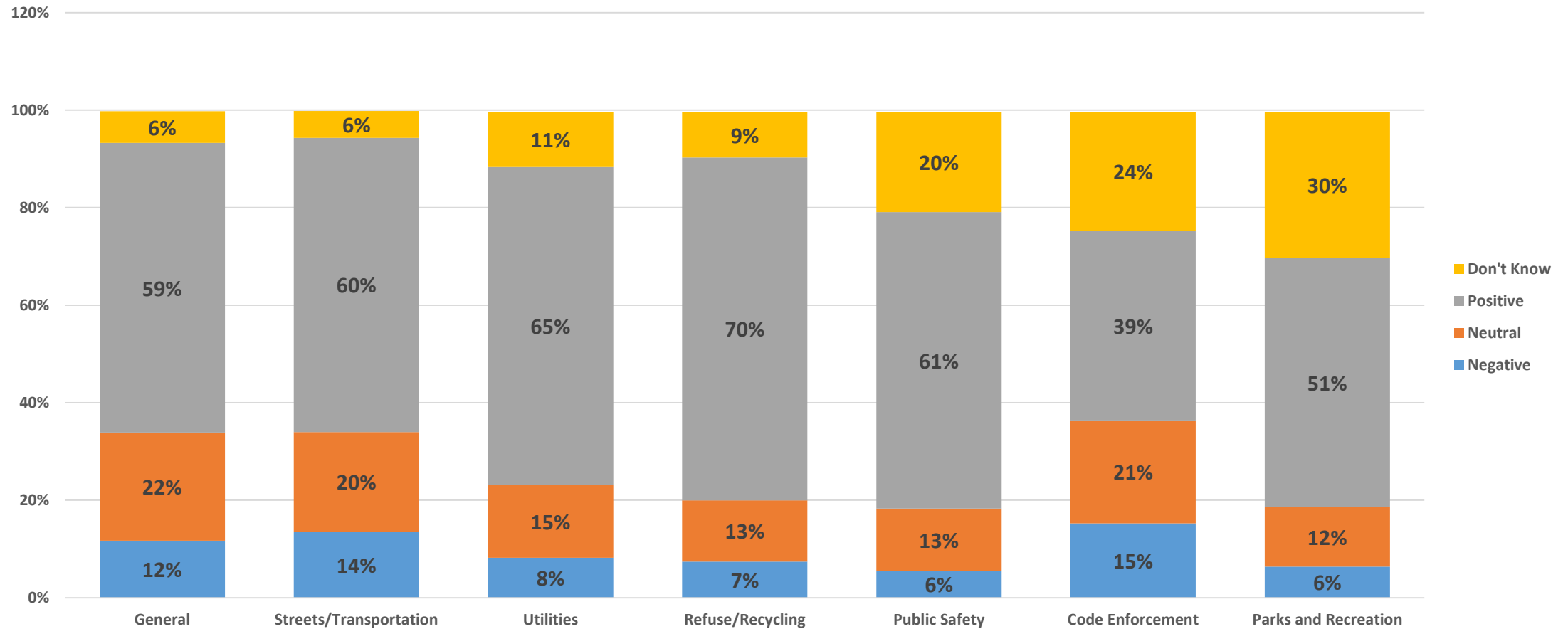
TO CORRESPONDING AUTHOR: CONTACT WITH CLASSIFIED

TELEPHONE NUMBERS (OTHER THAN EMERGENCY)	
El Dorado Lake Corp.	321-9974
El Dorado Honor Camp	321-5100
Time And Temperature	321-6640
Weather (Wichita)	942-3102 or 943-1272

Survey Responses by Trash Route



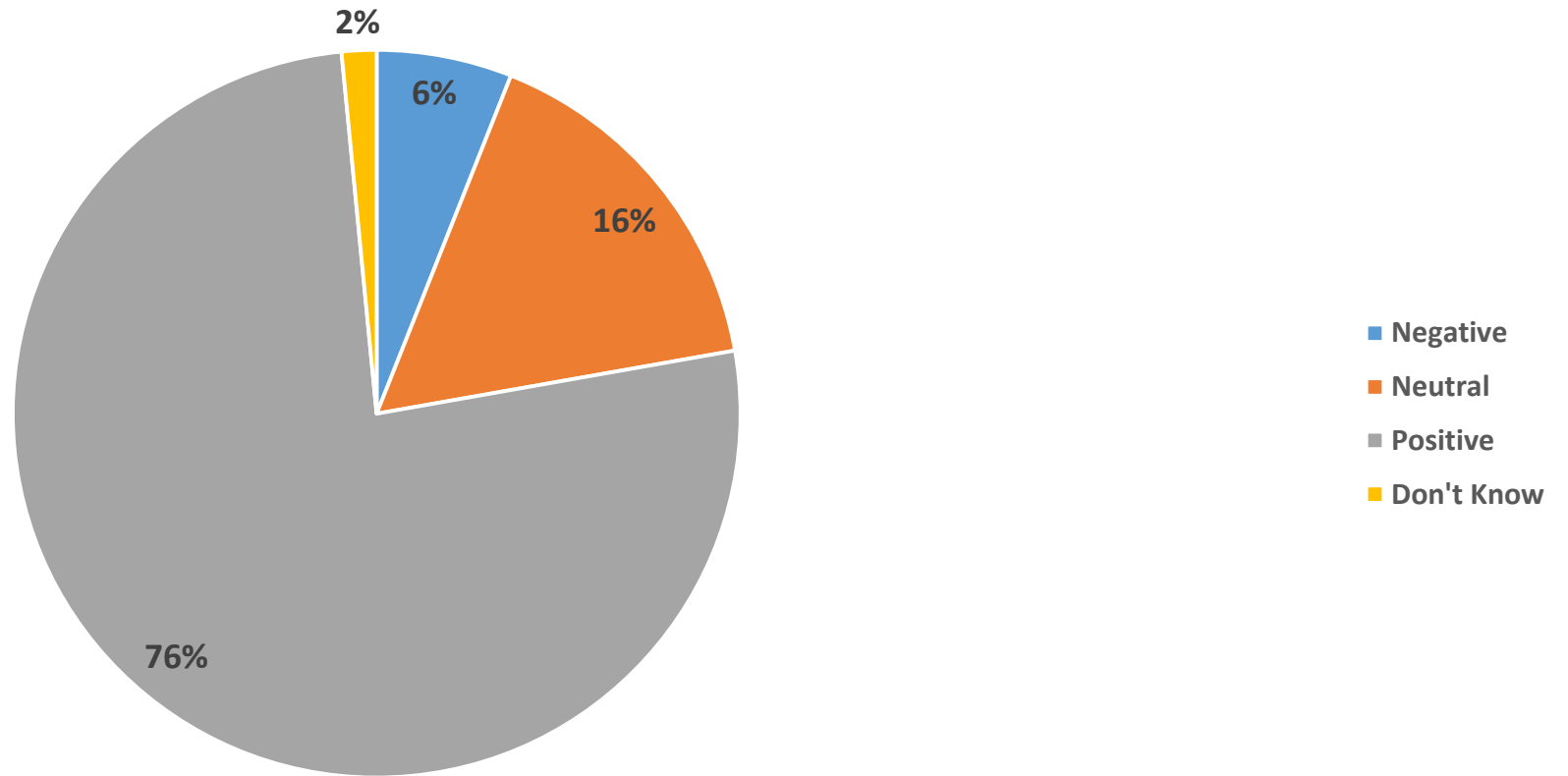
Citizen Survey Summary



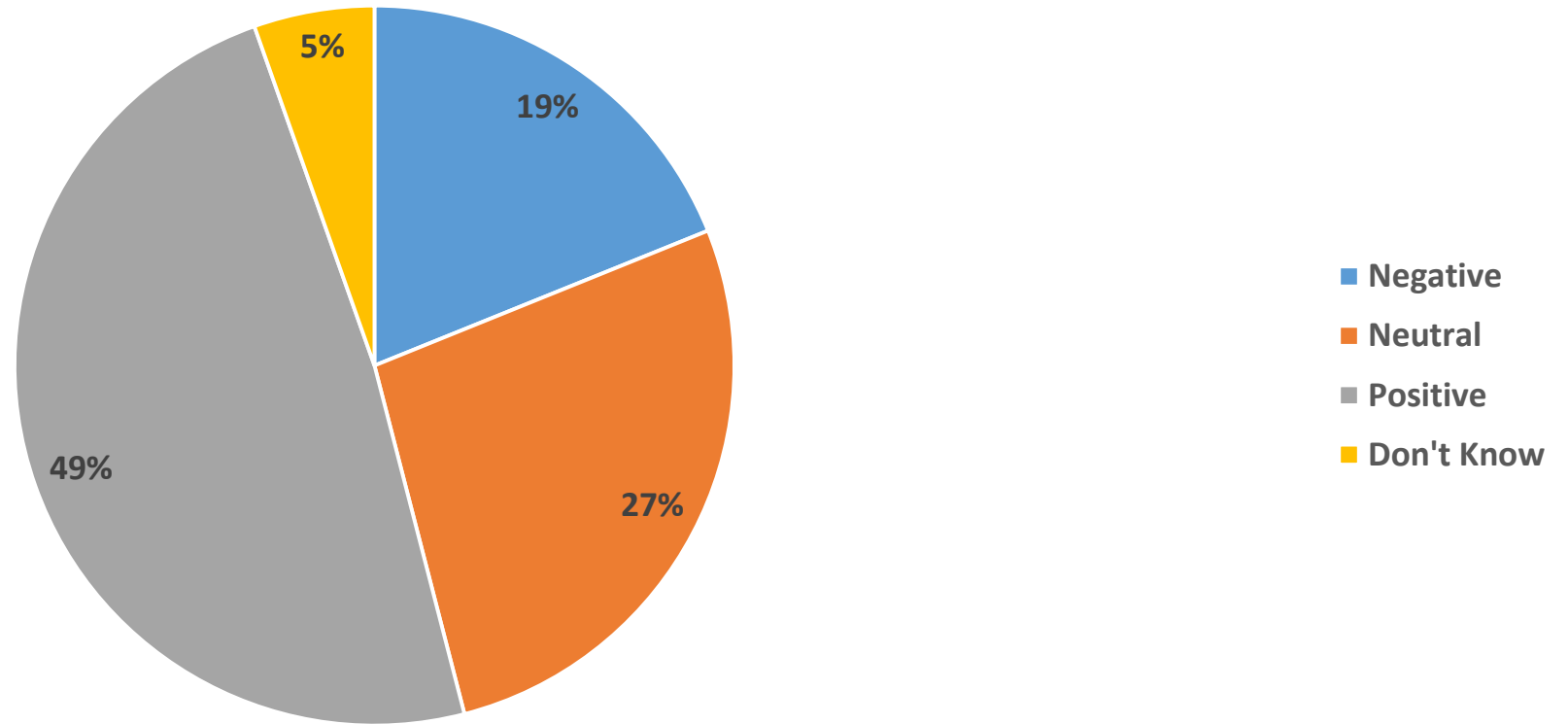
General

2019 Citizen Survey

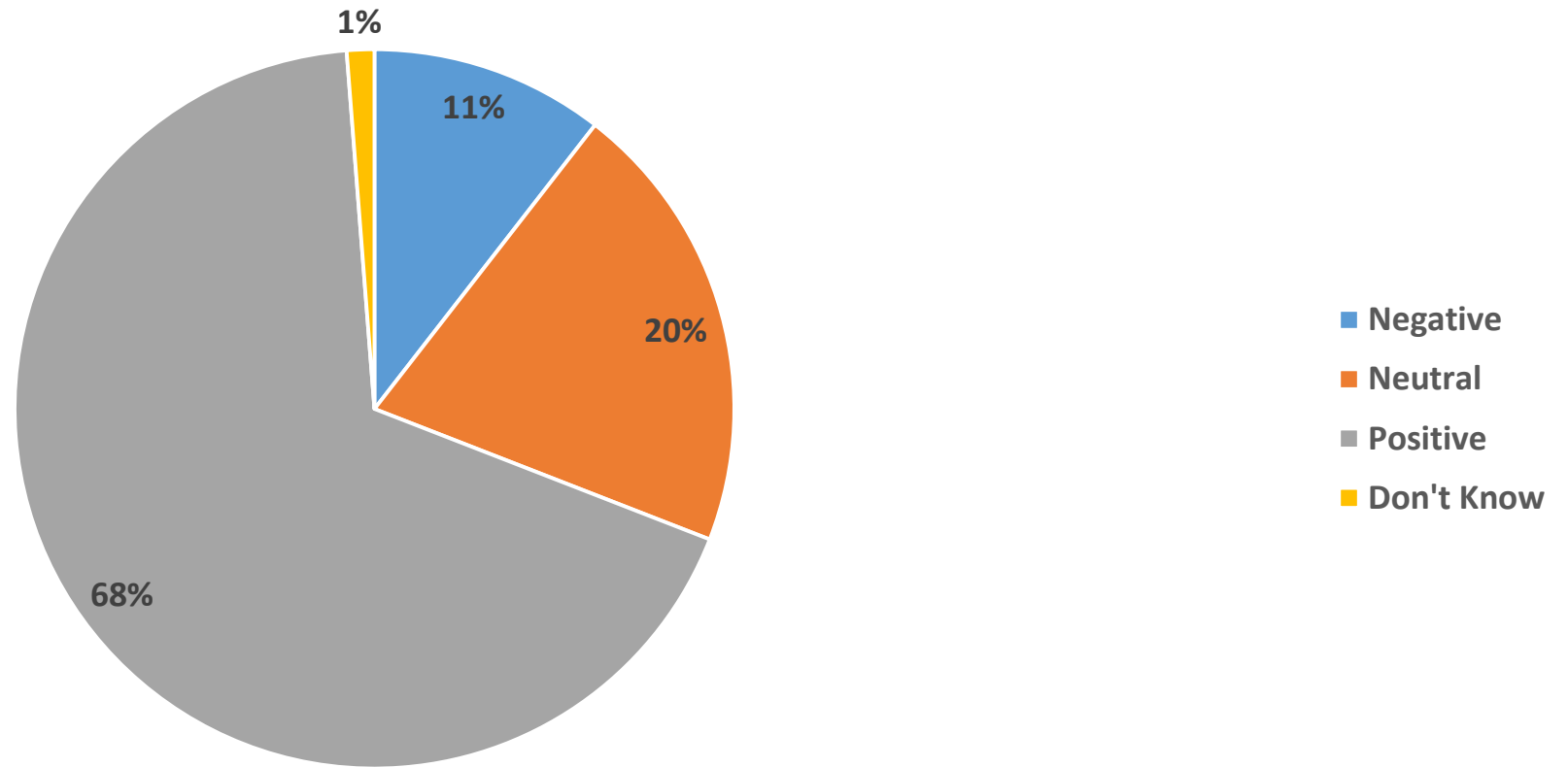
Overall Quality of Services Provided by City



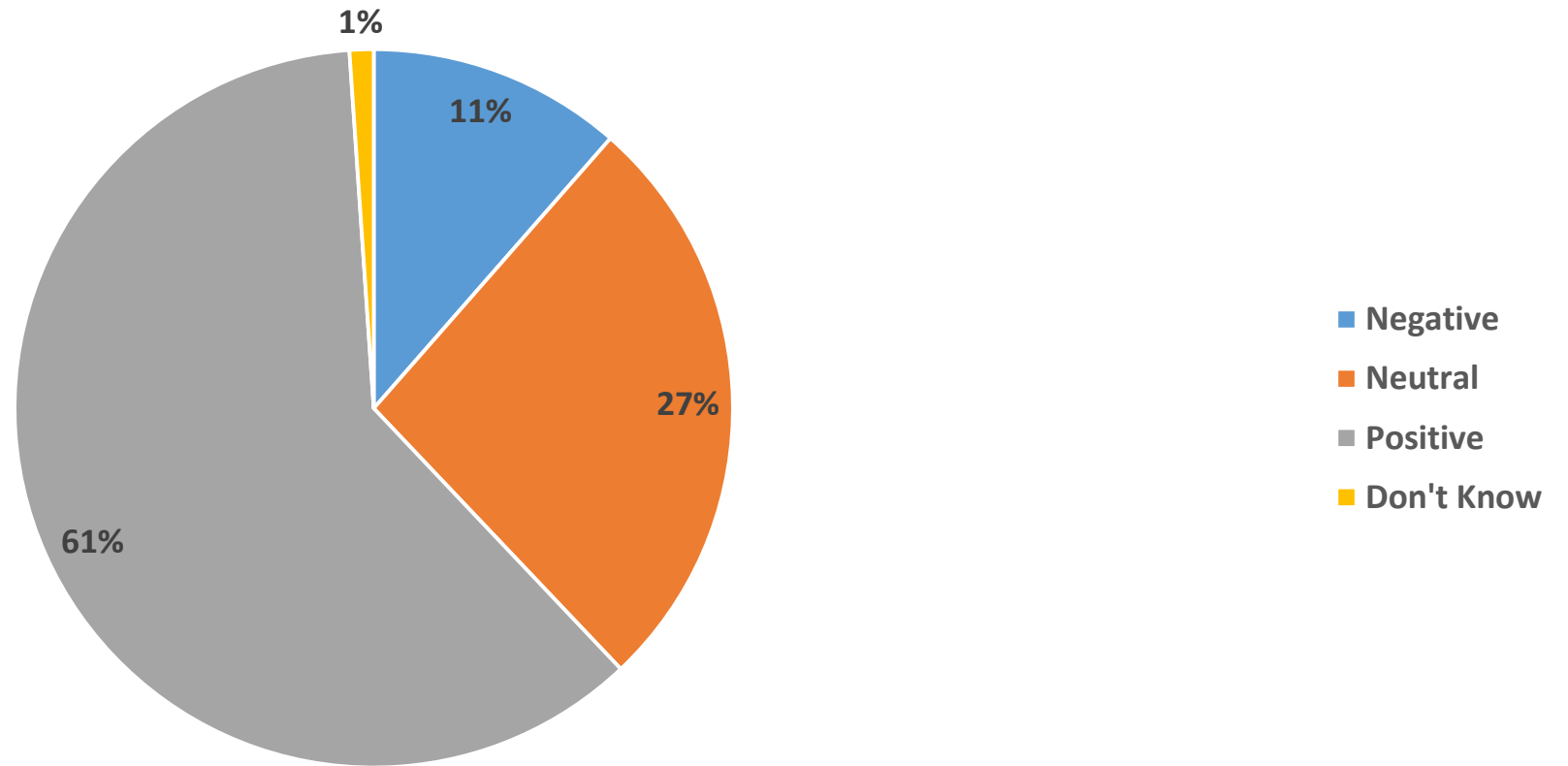
Overall Value Received for Taxes and Fees



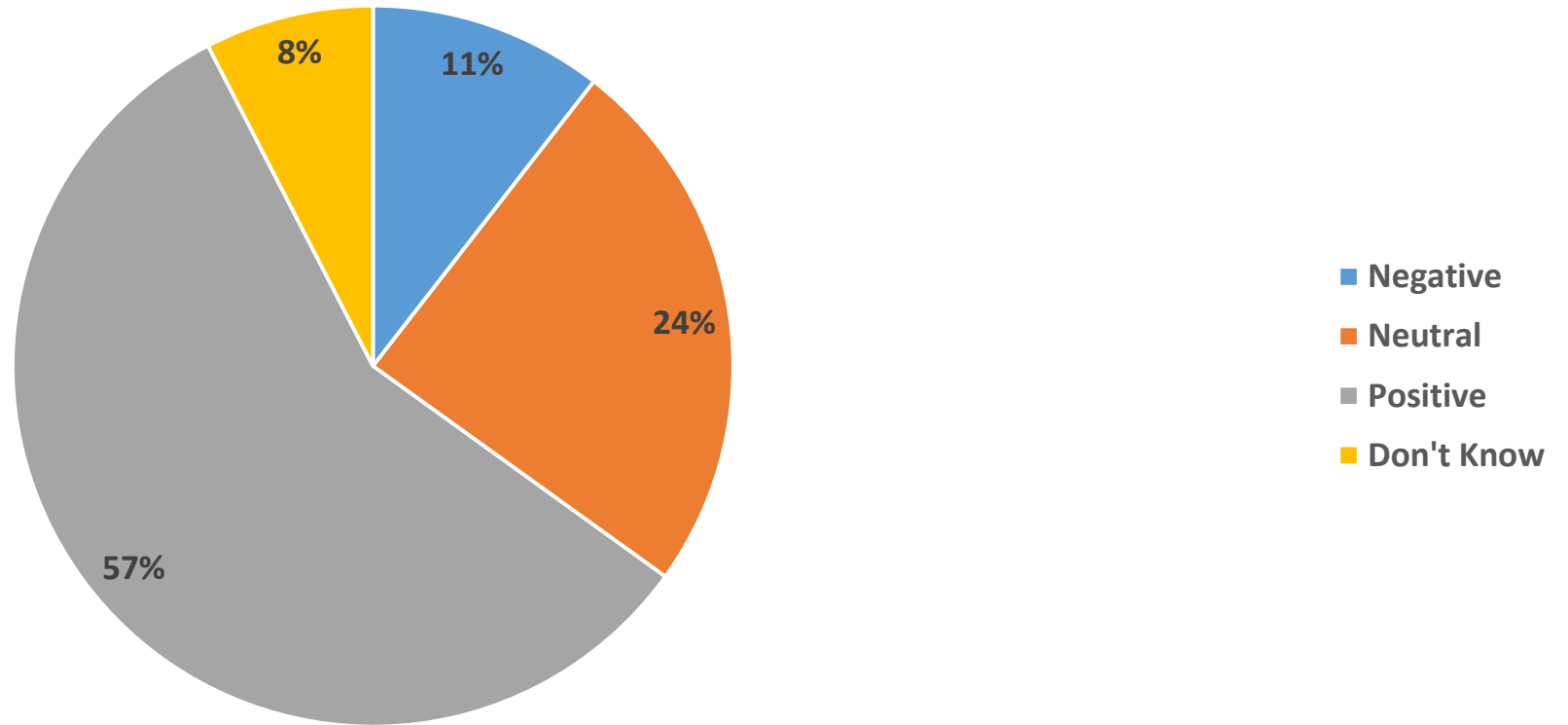
Overall Quality of Life in the City



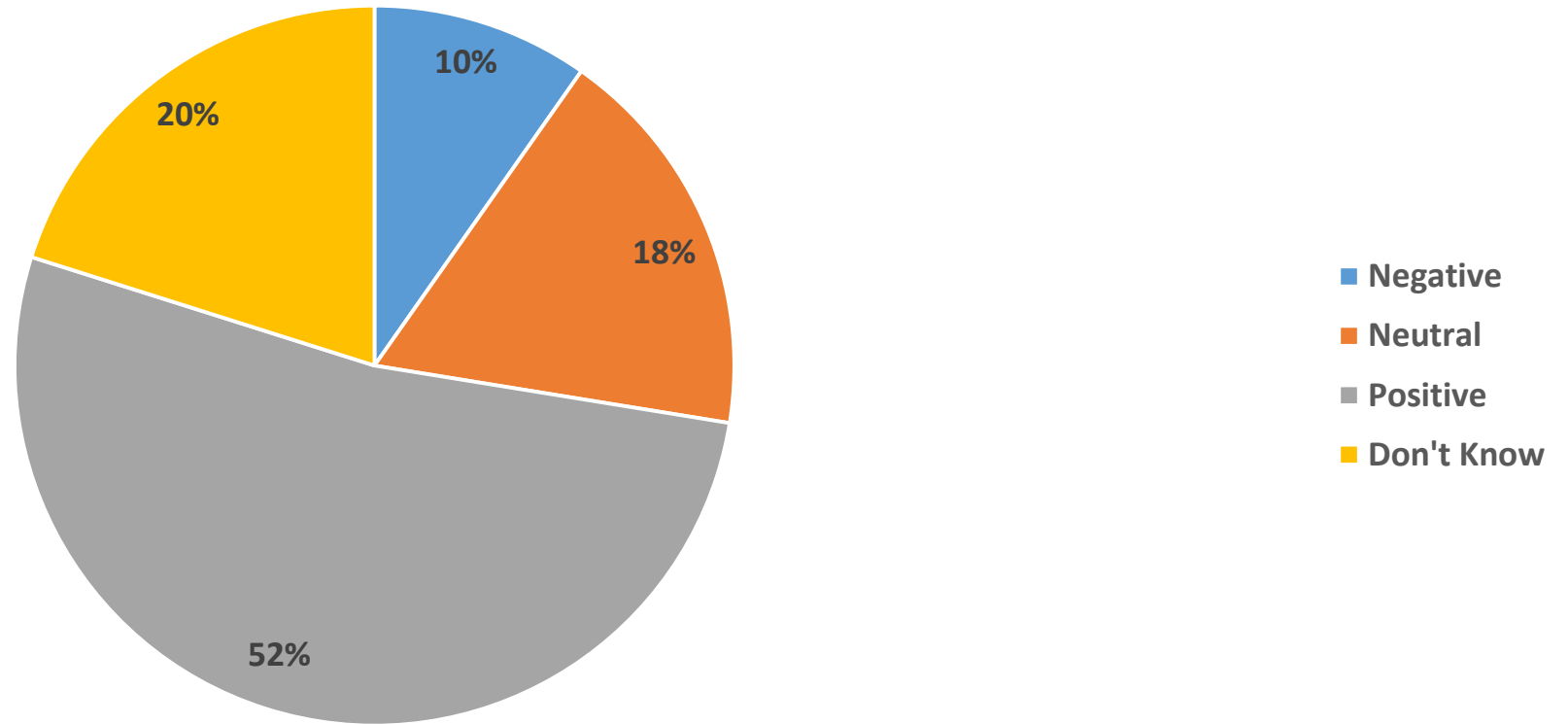
Overall Image of the City



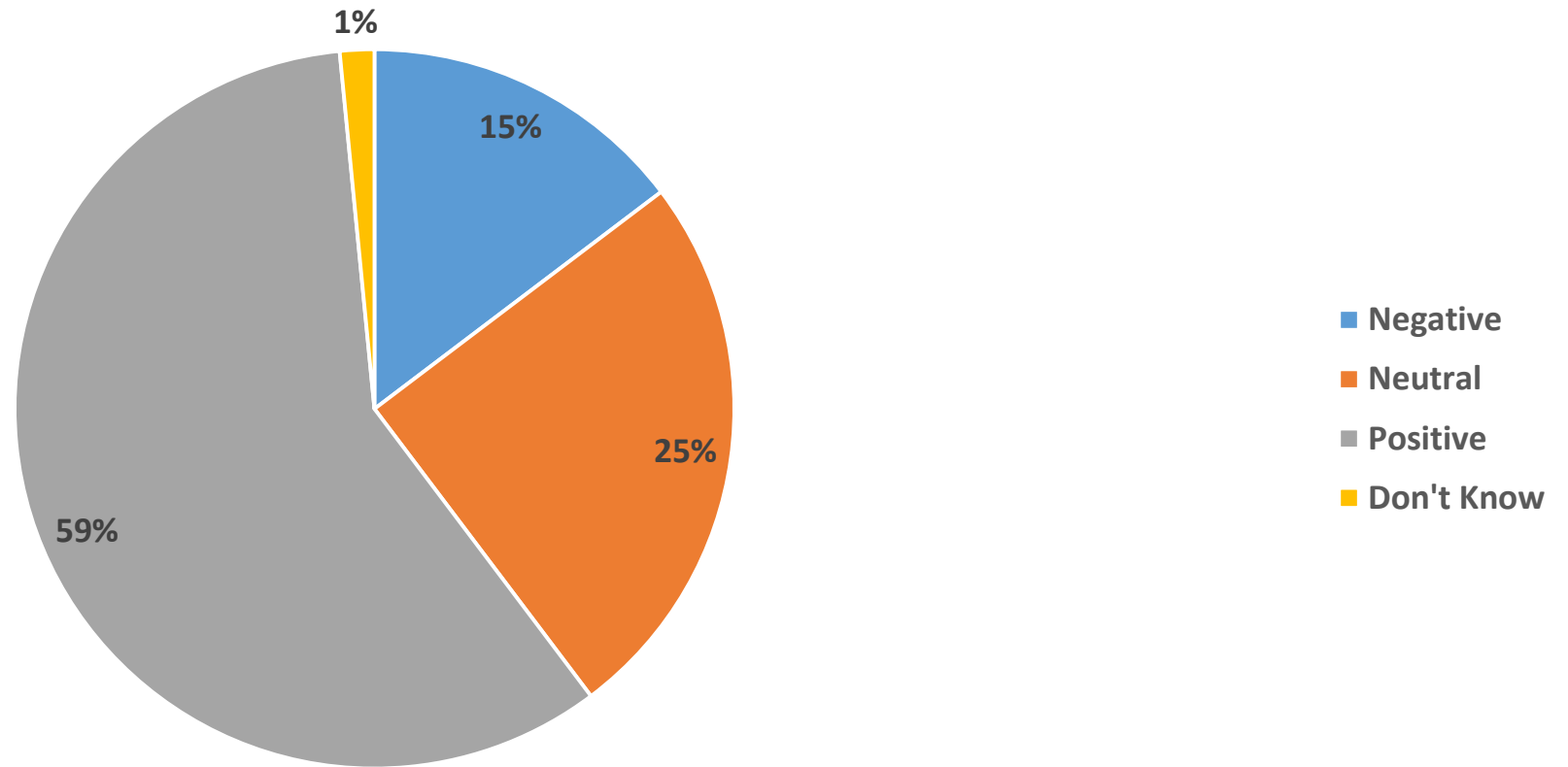
Quality of Community Events



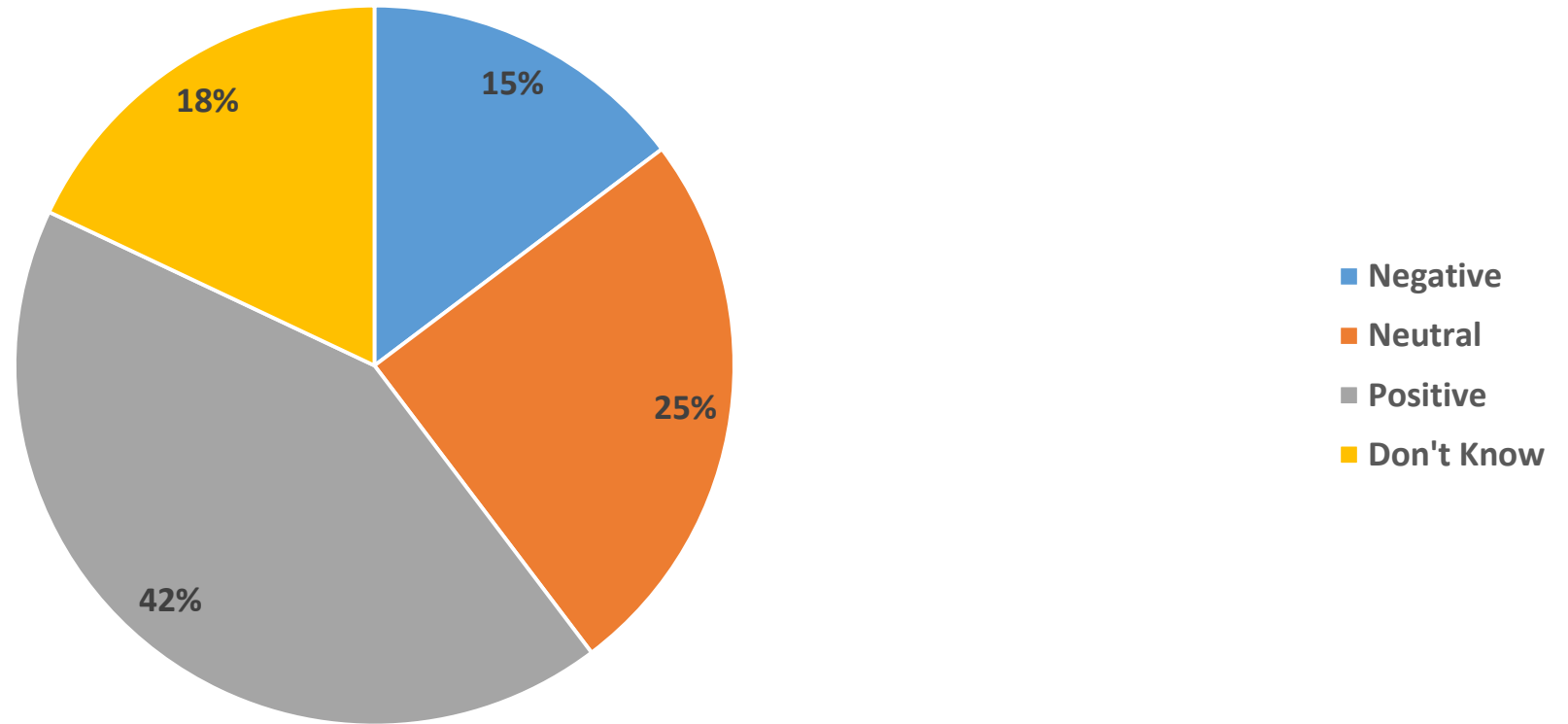
Quality of New Residential Development



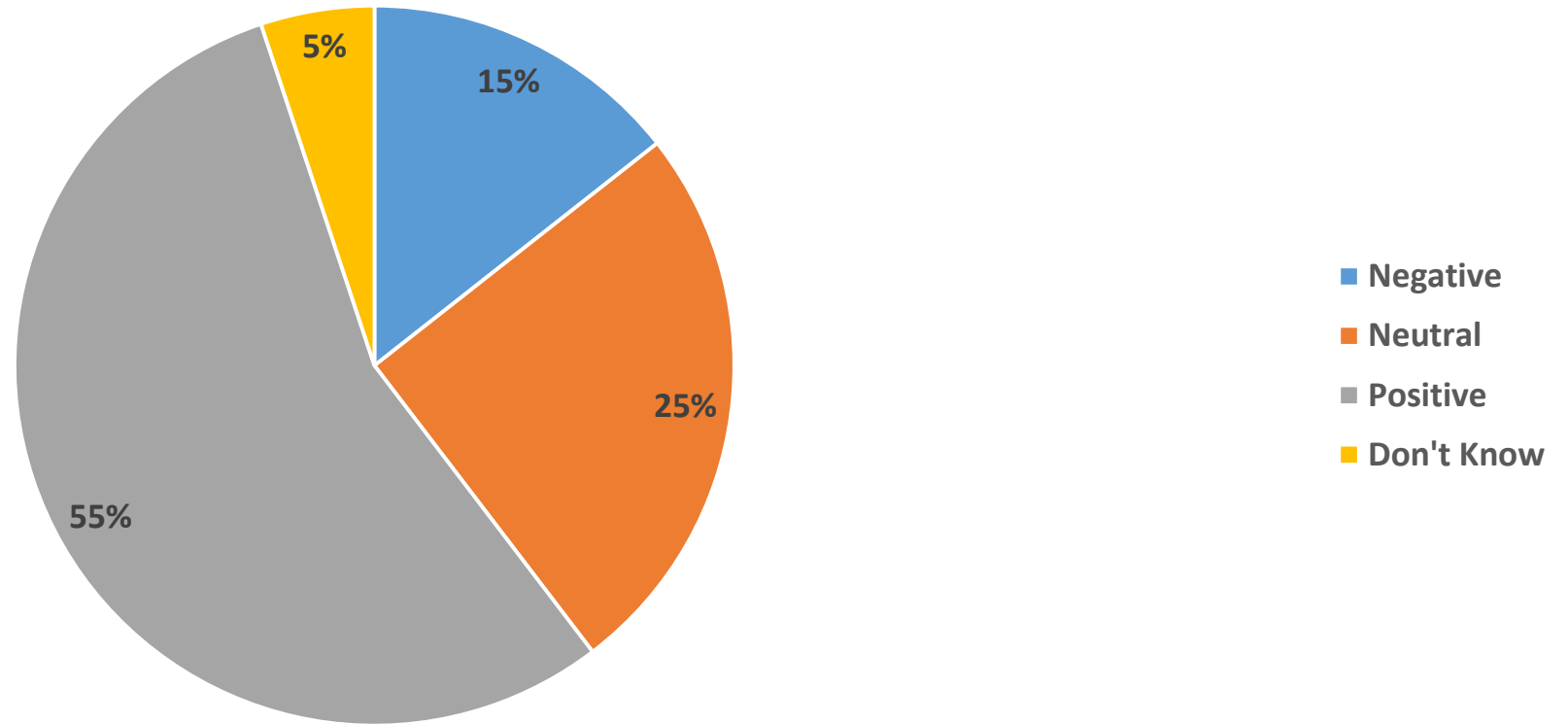
Overall Quality of Your Neighborhood



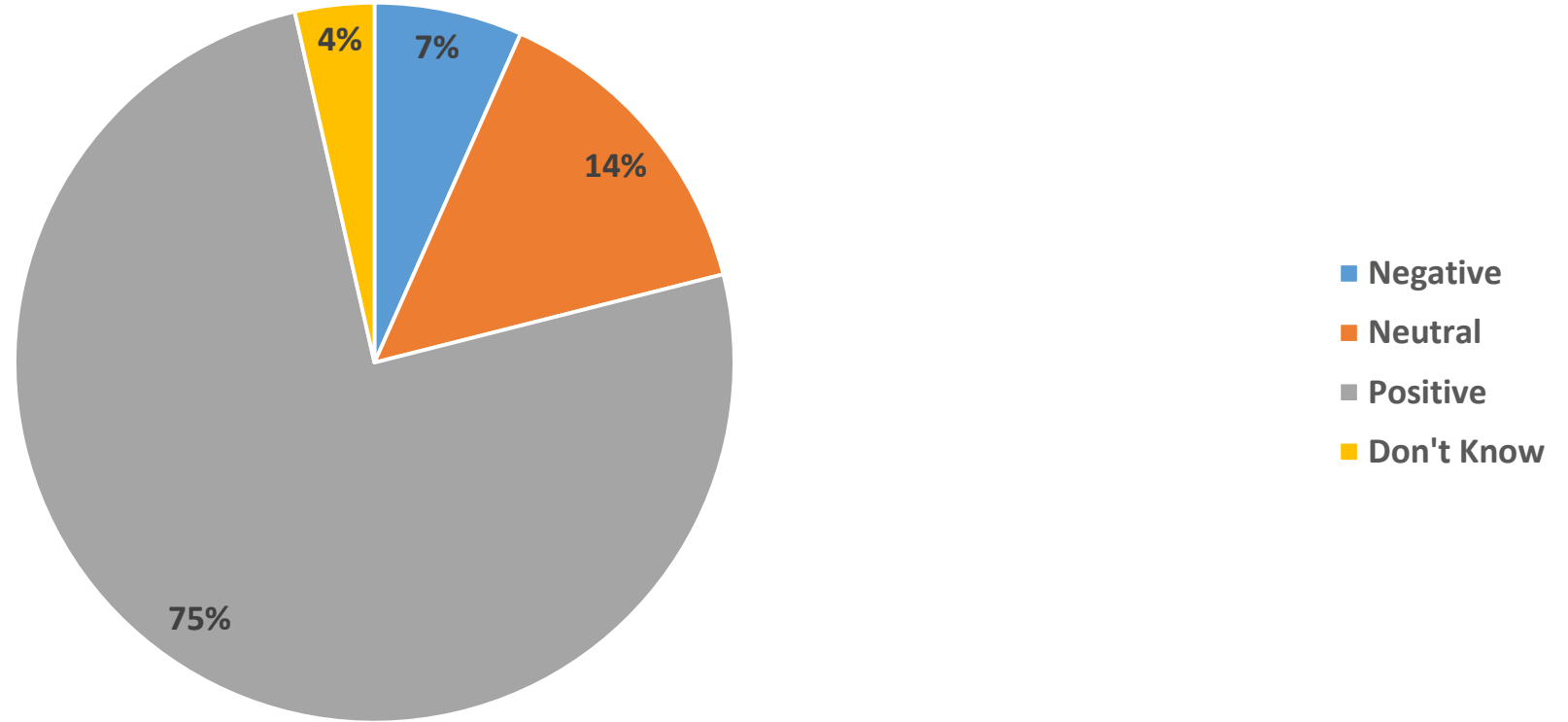
Quality of New Commercial Development



Effectiveness of City Communications



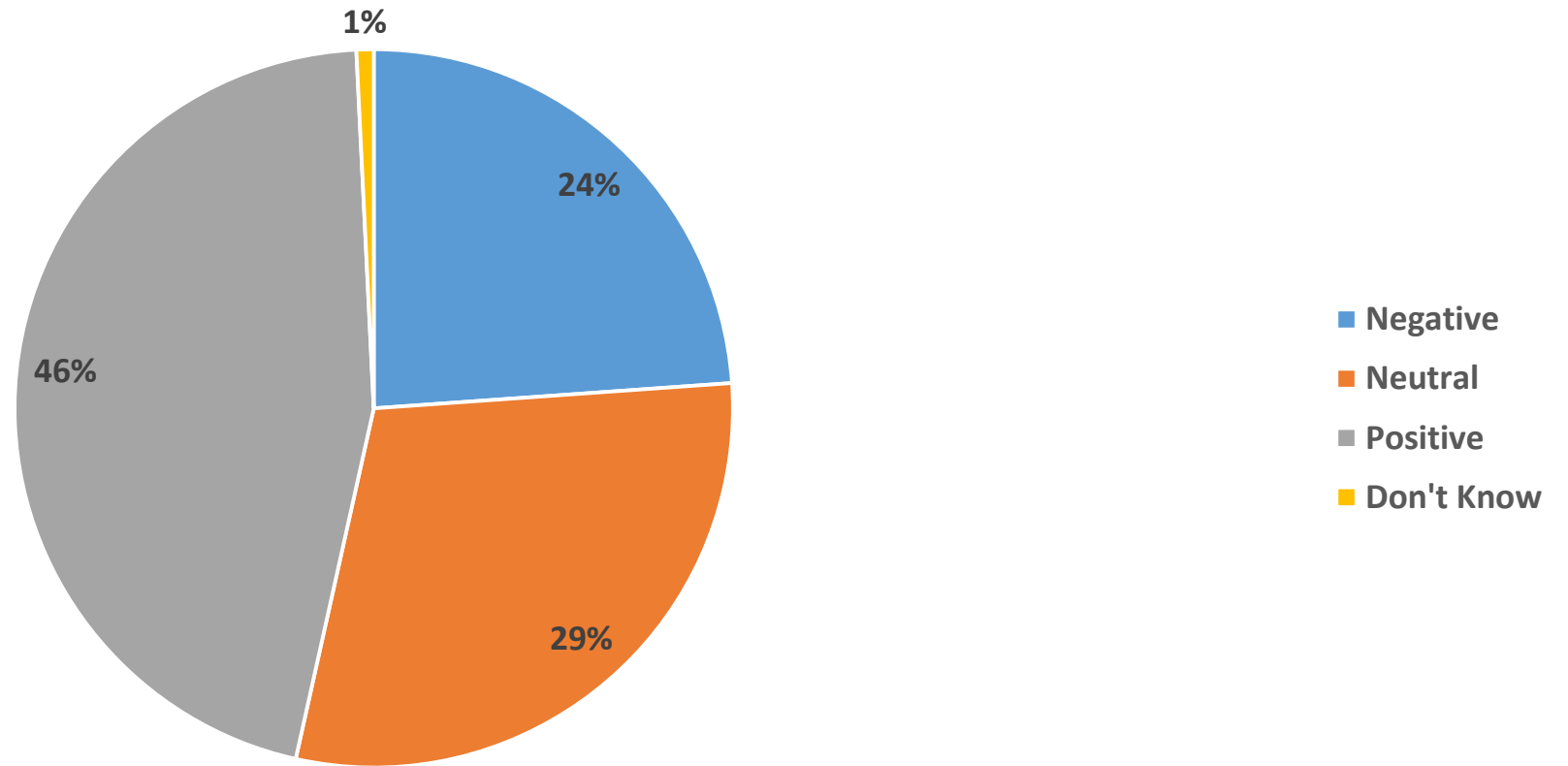
Quality of Customer Service from City Employees



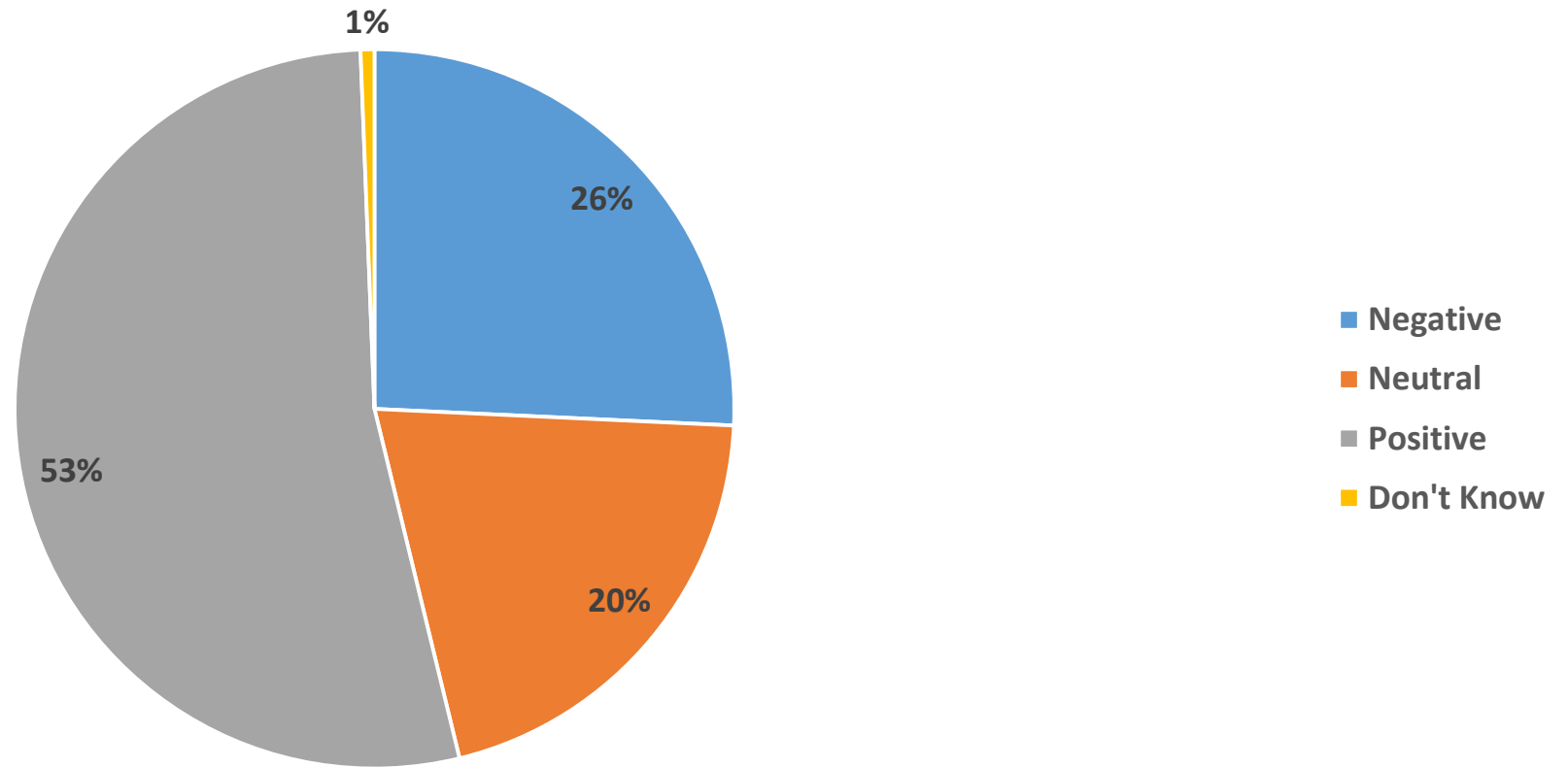
Streets and Transportation

2019 Citizen Survey

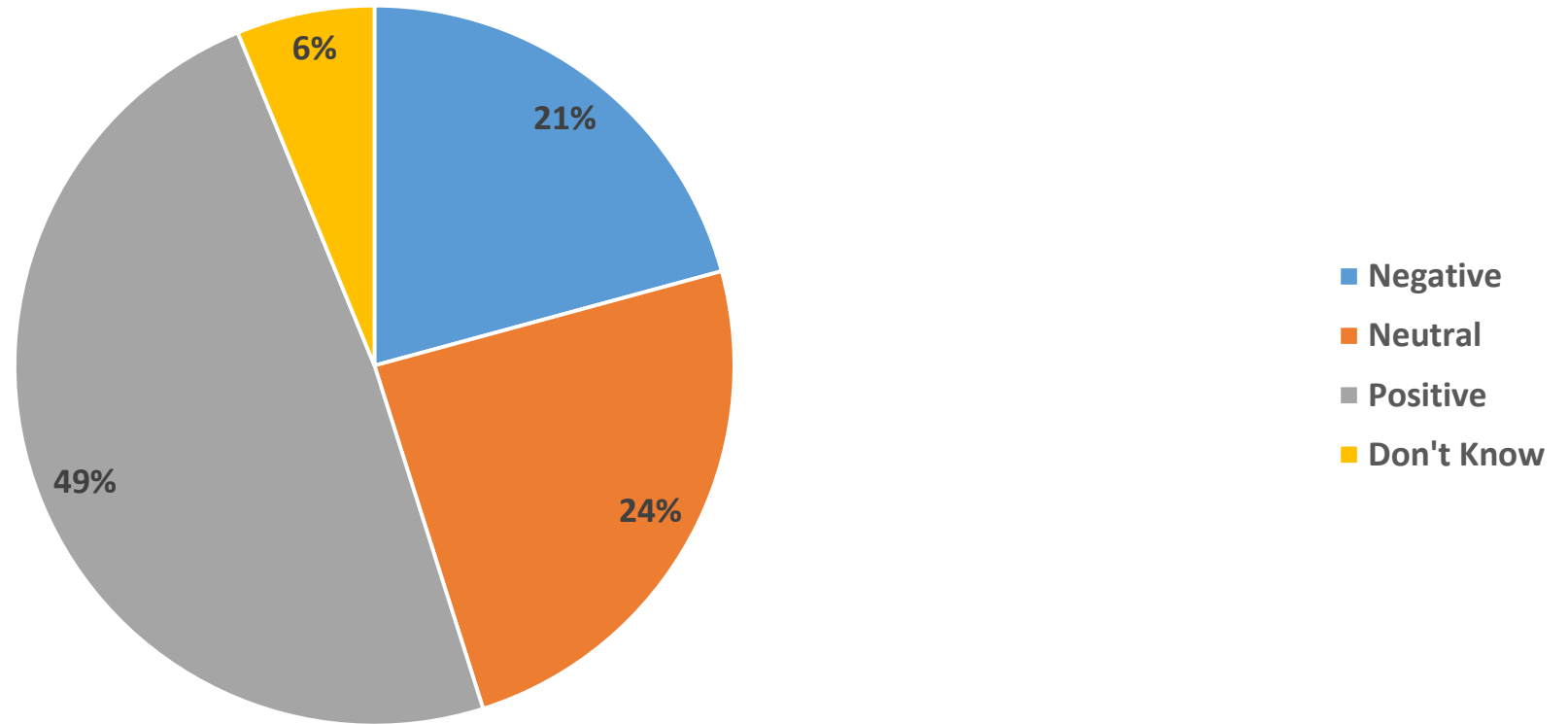
Maintenance of Streets



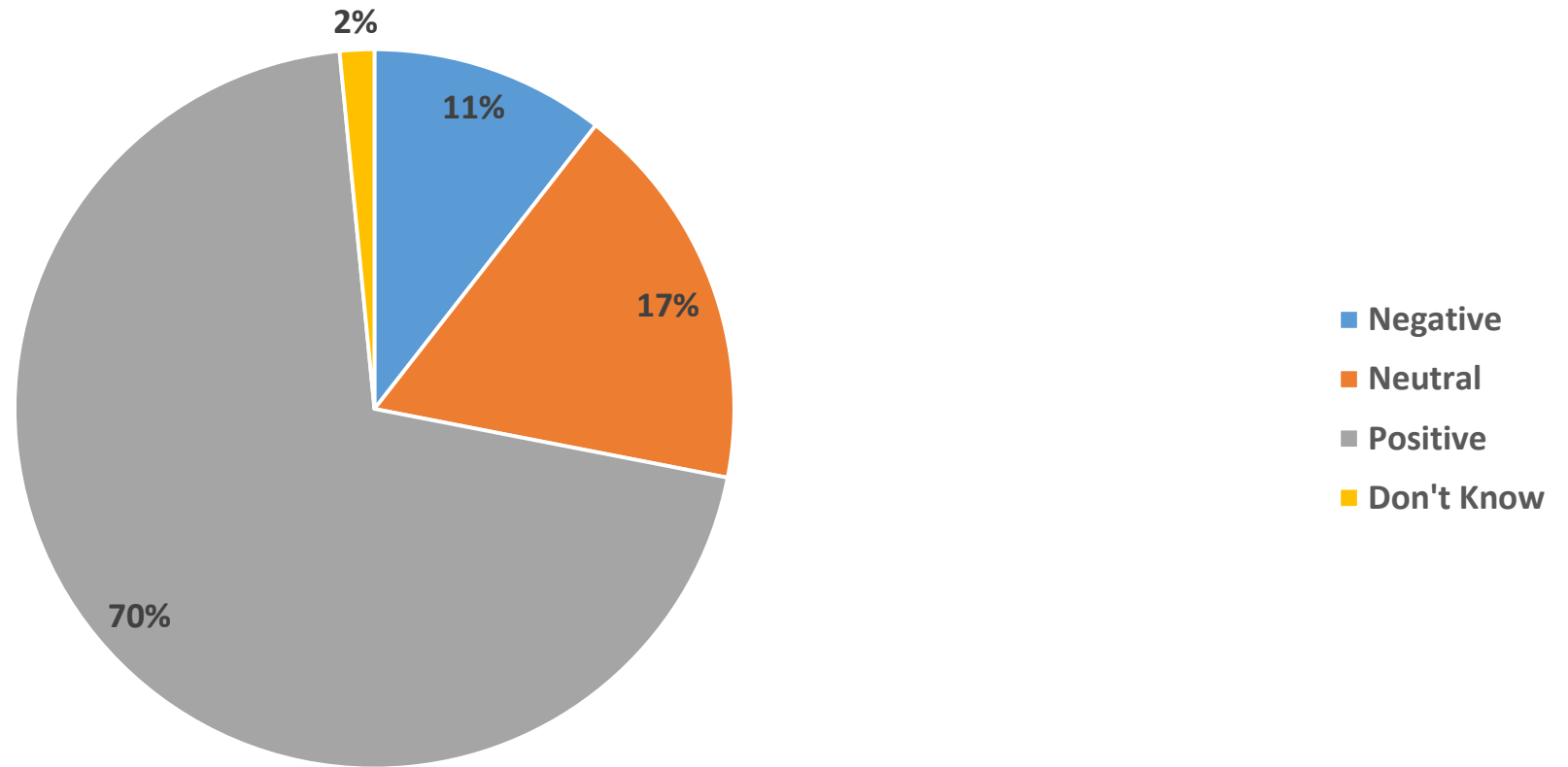
Maintenance of Neighborhood Streets



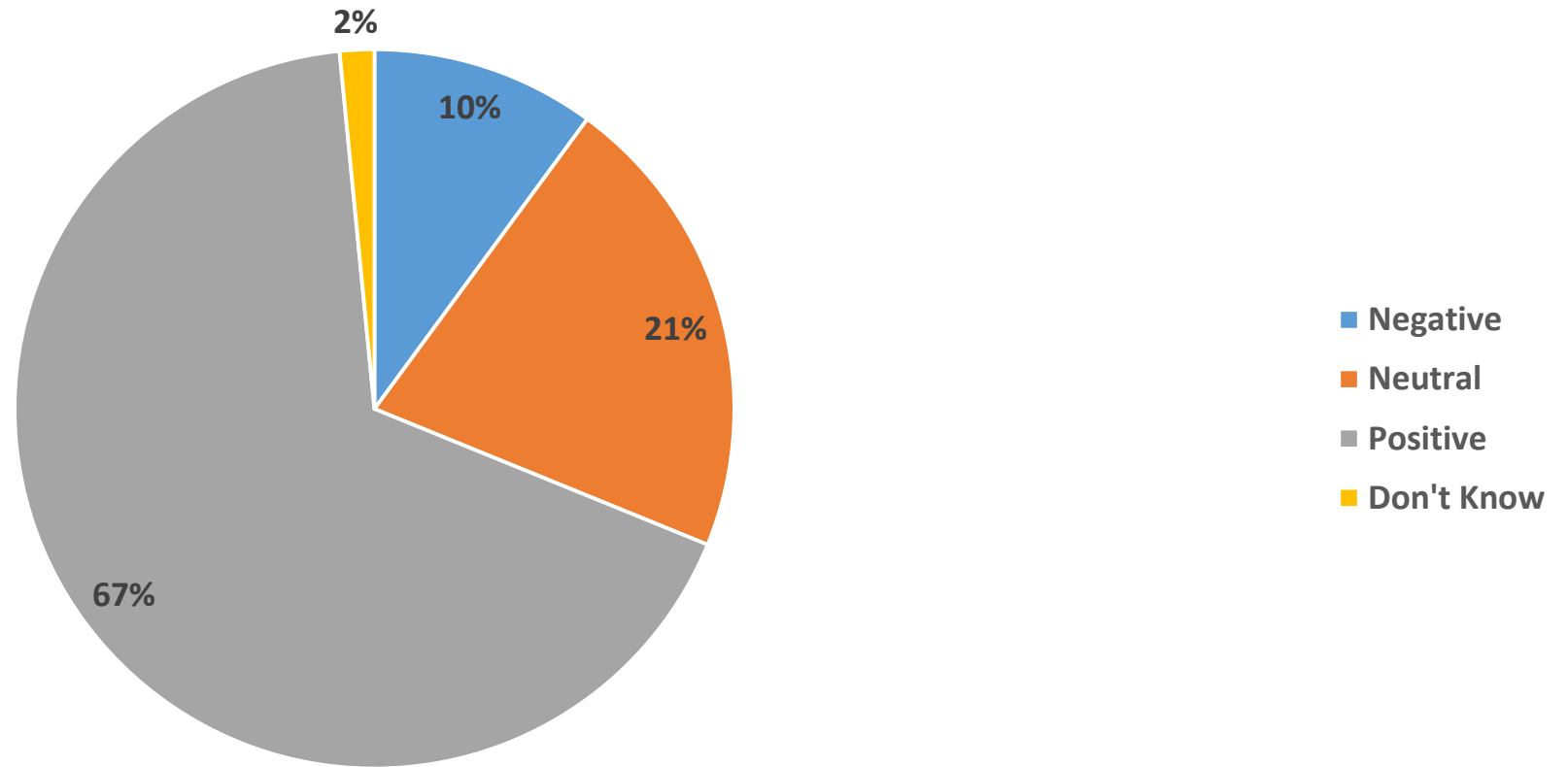
Maintenance of Sidewalks



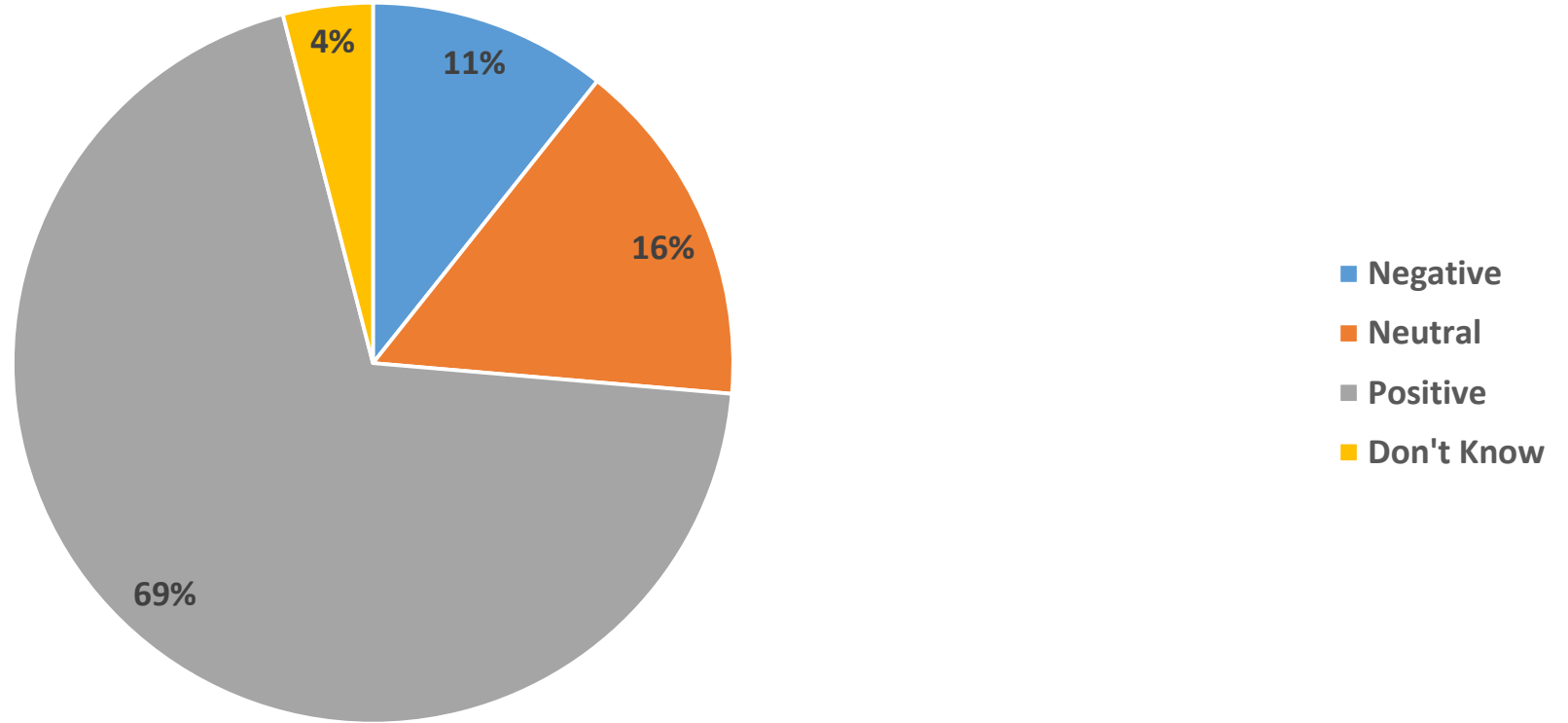
Maintenance of Traffic Signals and Street Signs



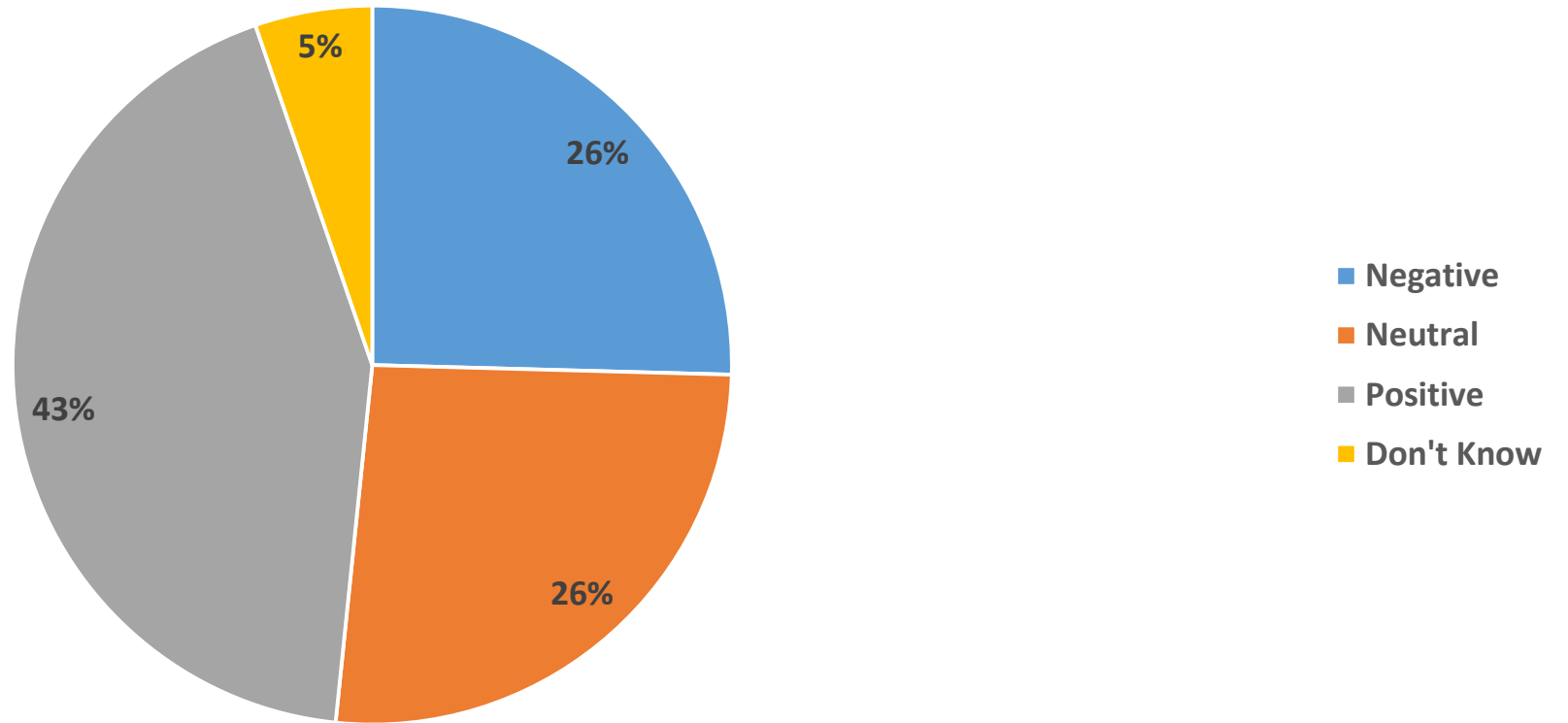
Maintenance and Preservation of Downtown



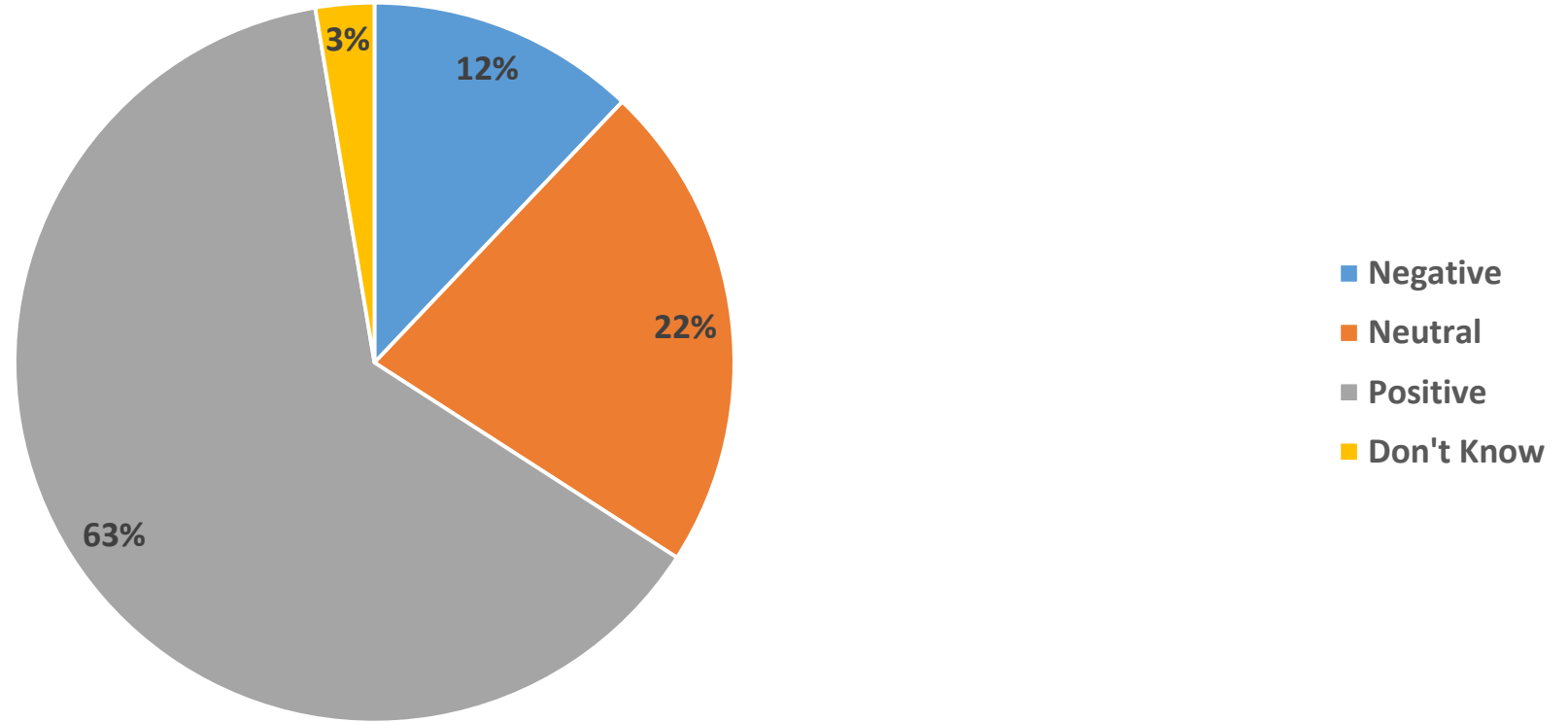
Snow Removal on Major Streets



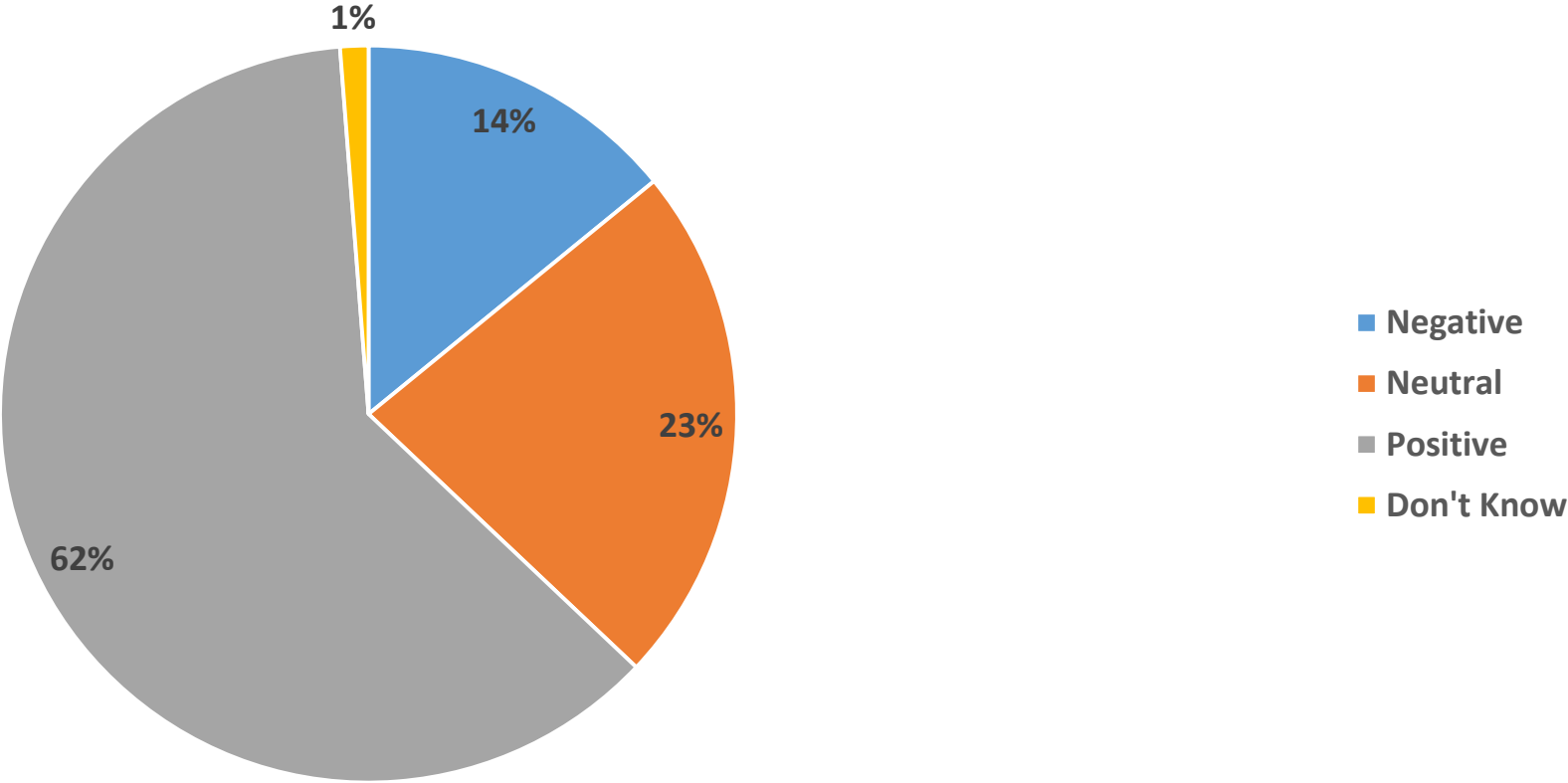
Snow Removal on Neighborhood Streets



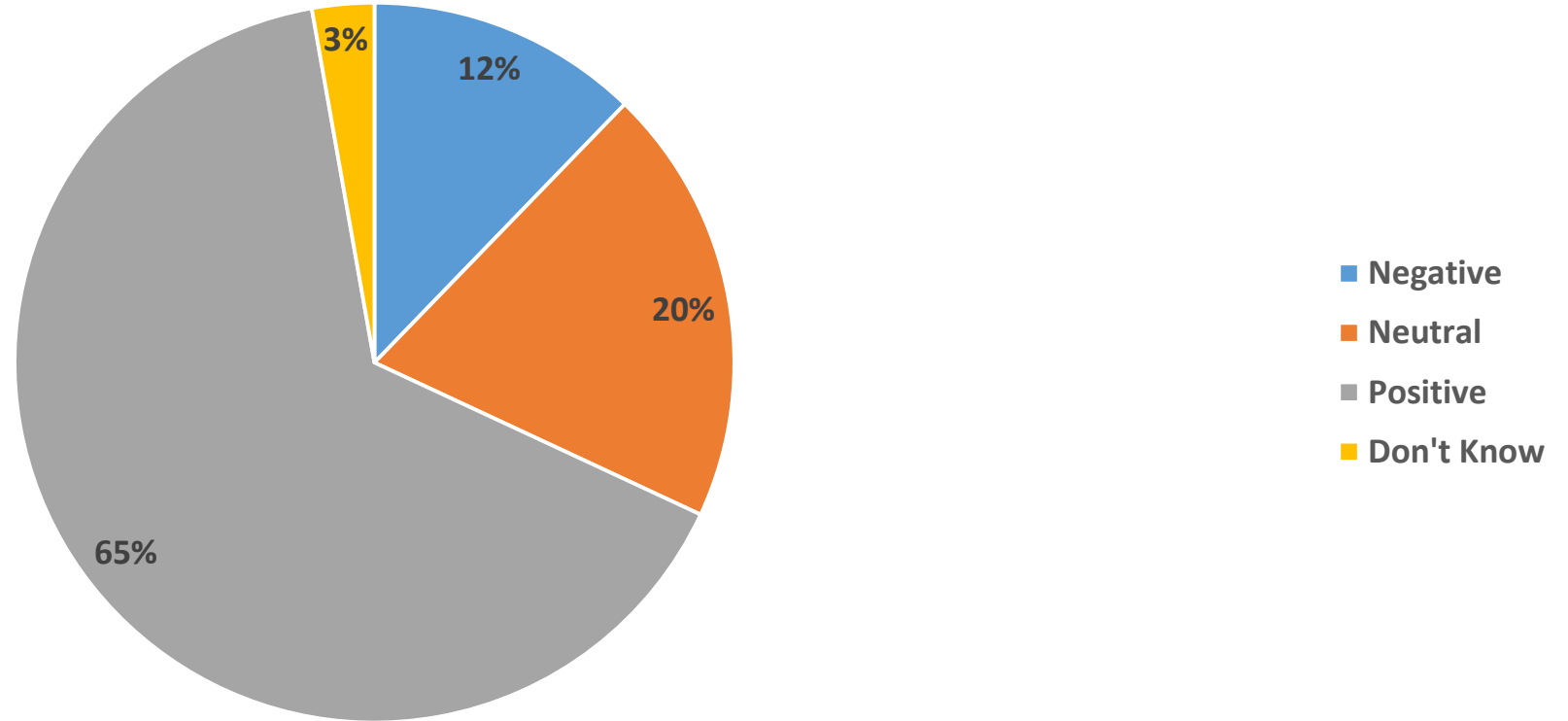
Mowing/Trimming Along Streets and Public Areas



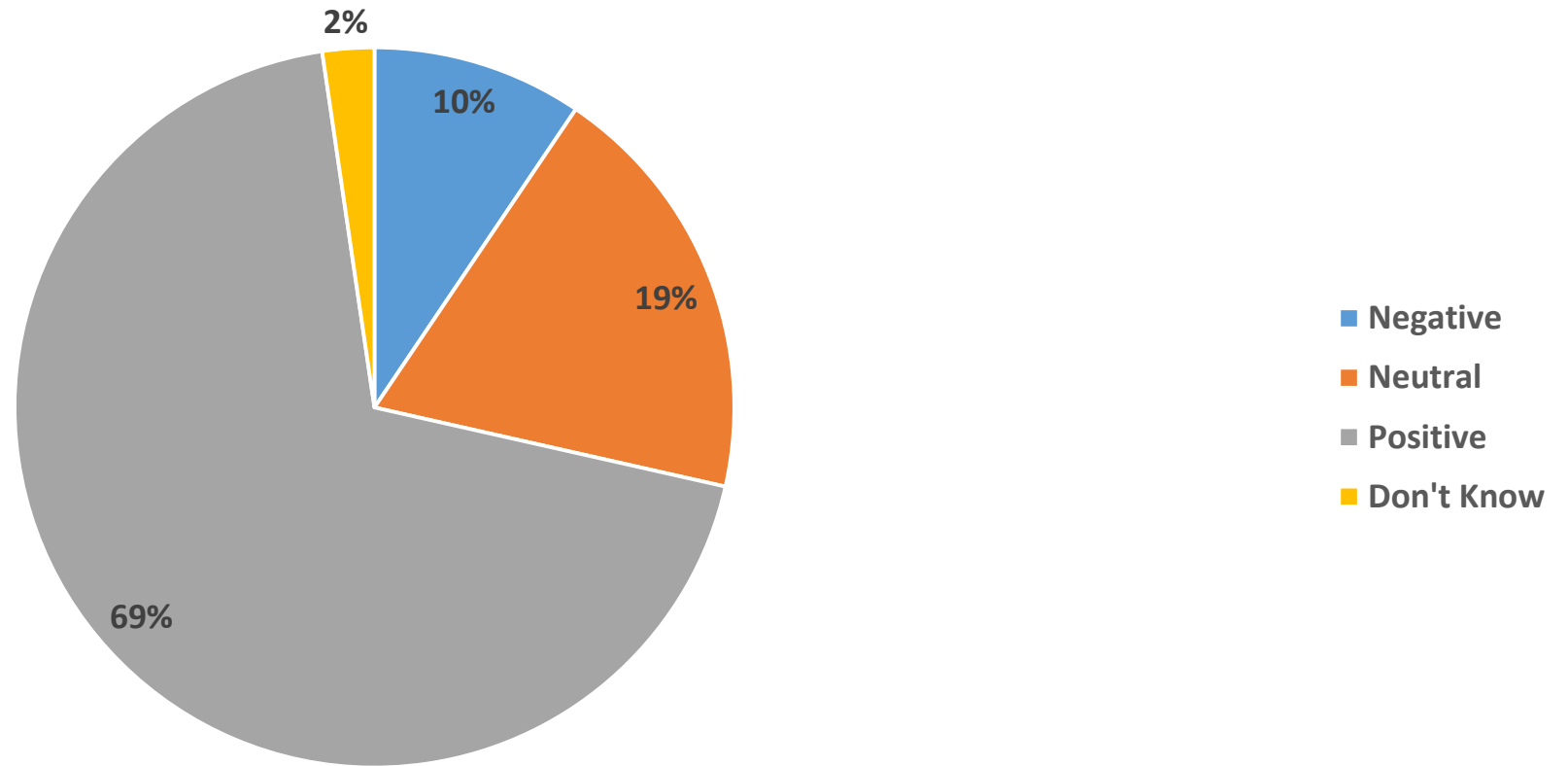
Adequacy of Street Lighting



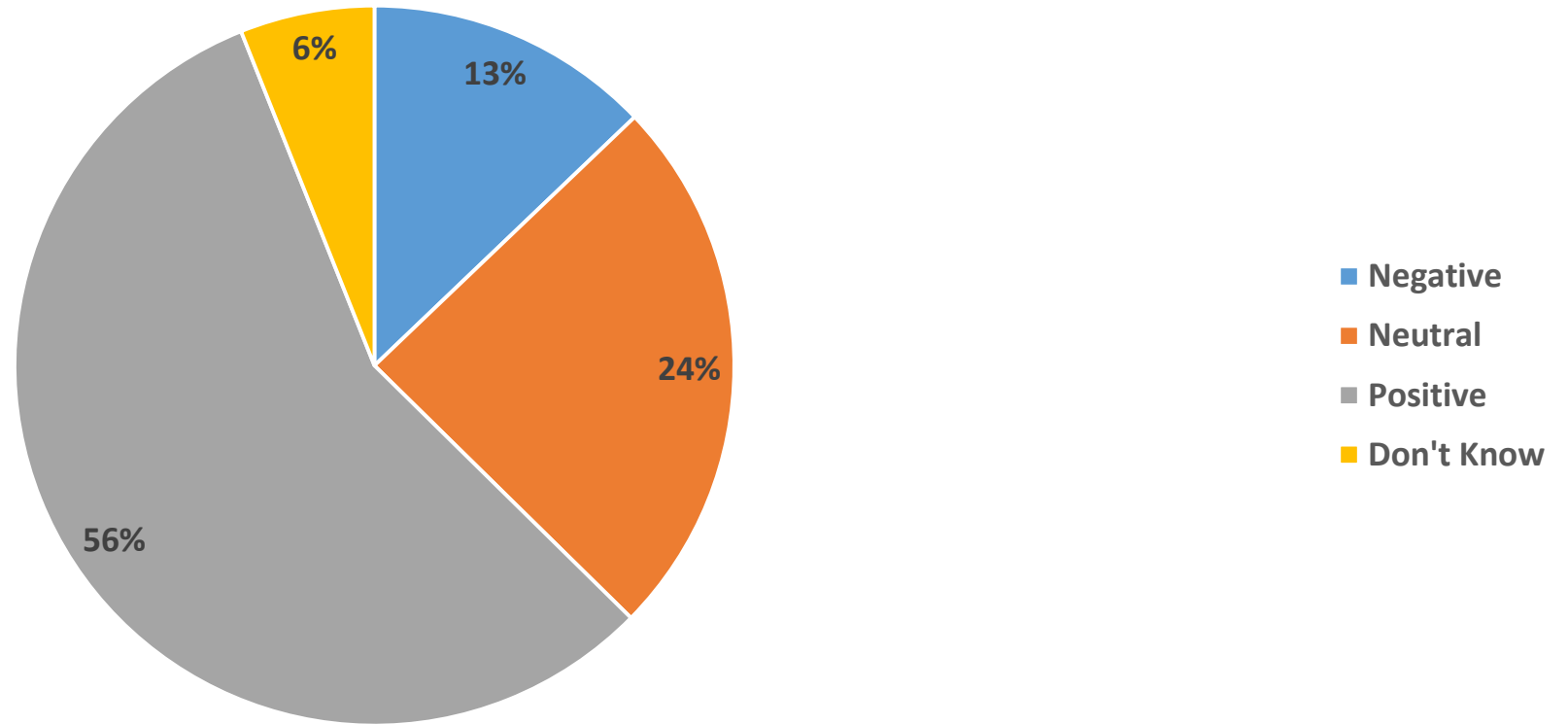
Maintenance of Curbs and Gutters



Quality of Landscaping in Medians

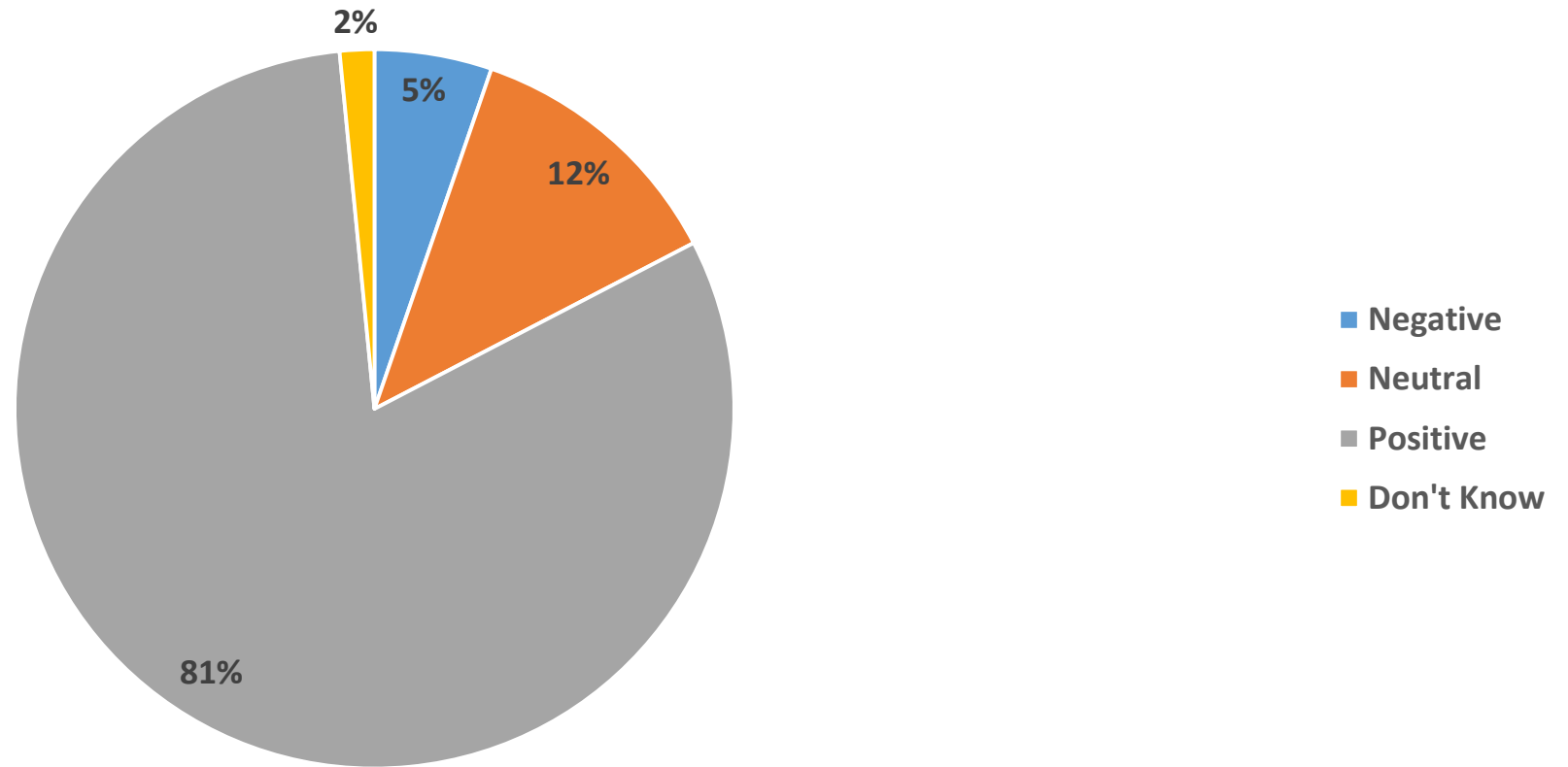


Quality of Stormwater Management System

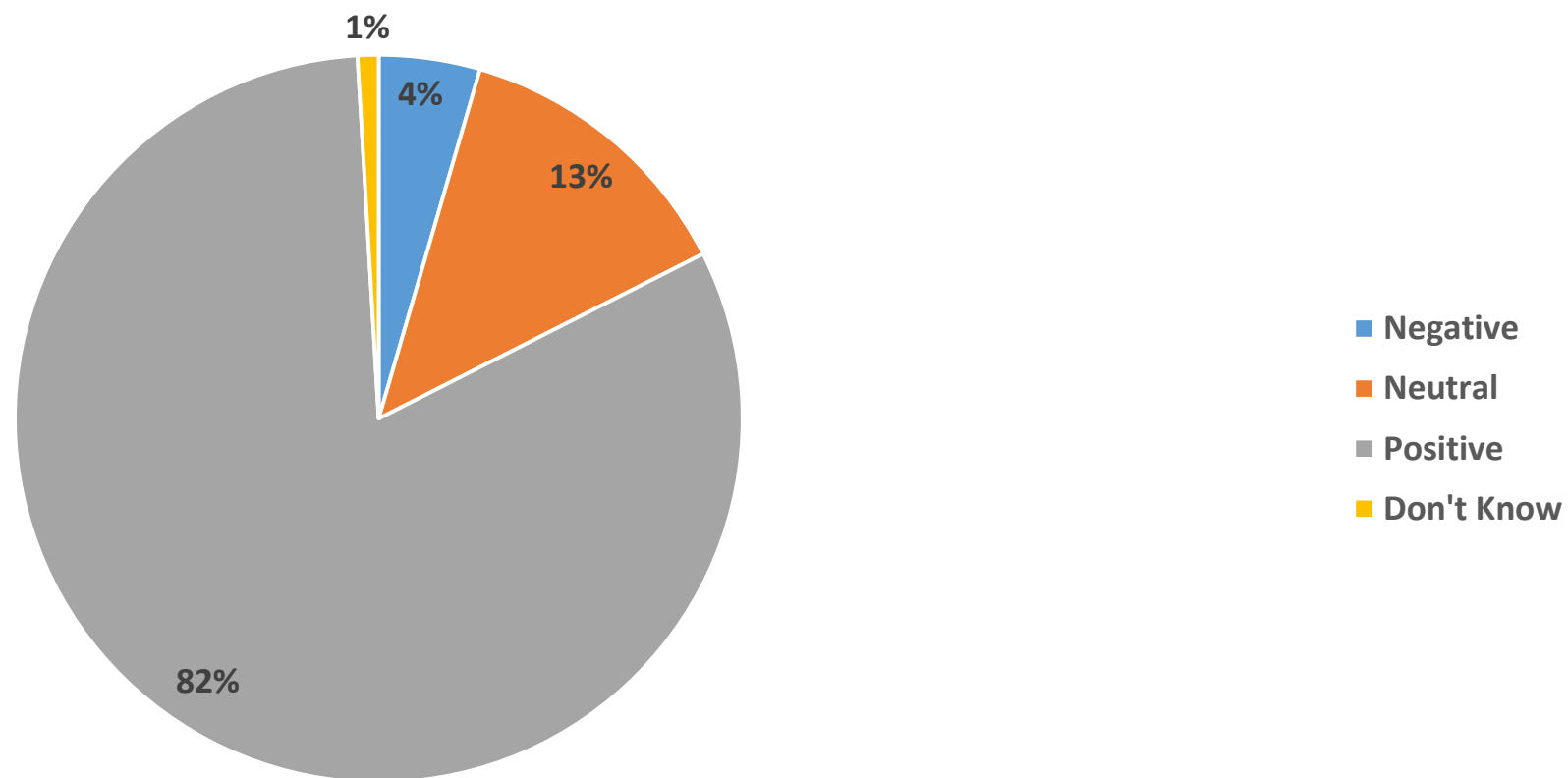


Ease of Travel on Major Streets

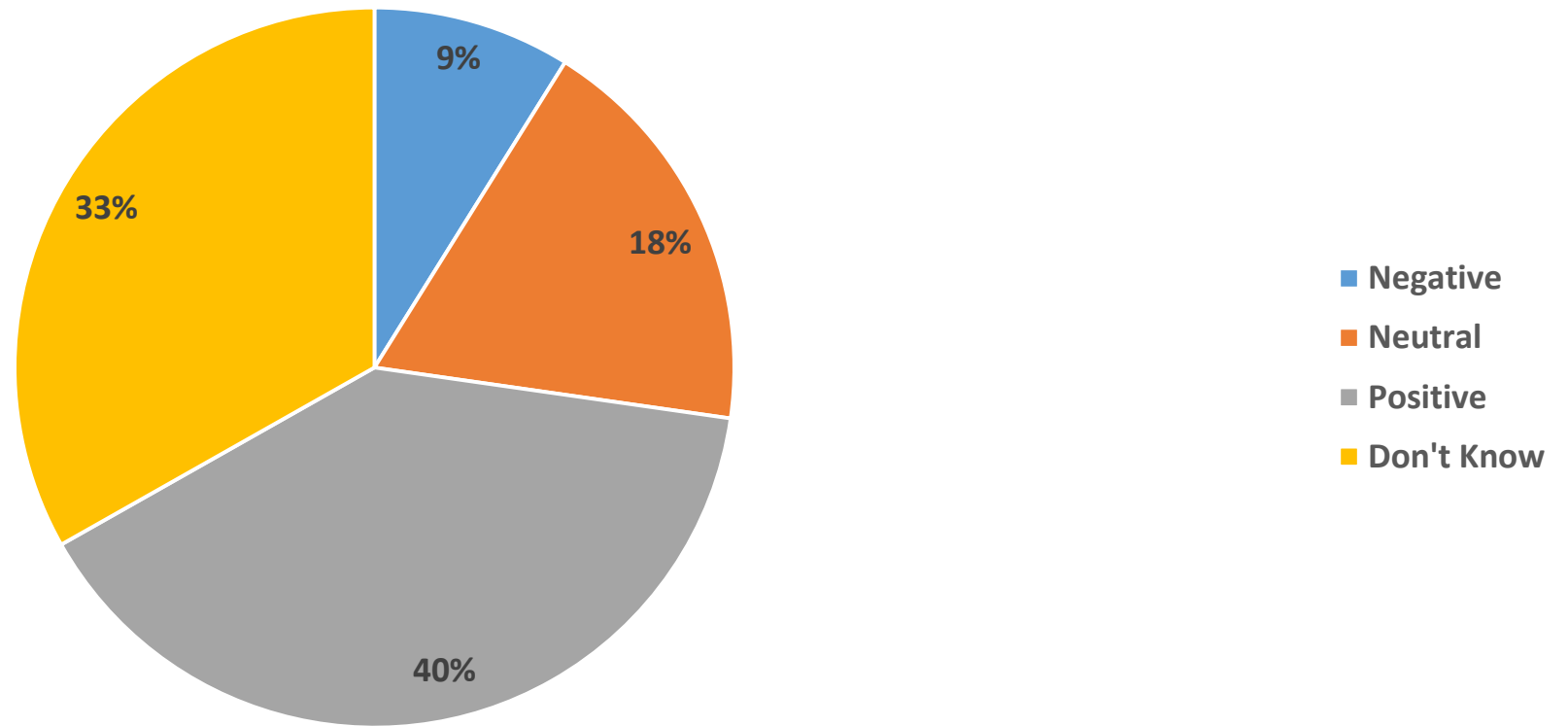
(i.e., Main, Central, 6th, and SW Trafficway)



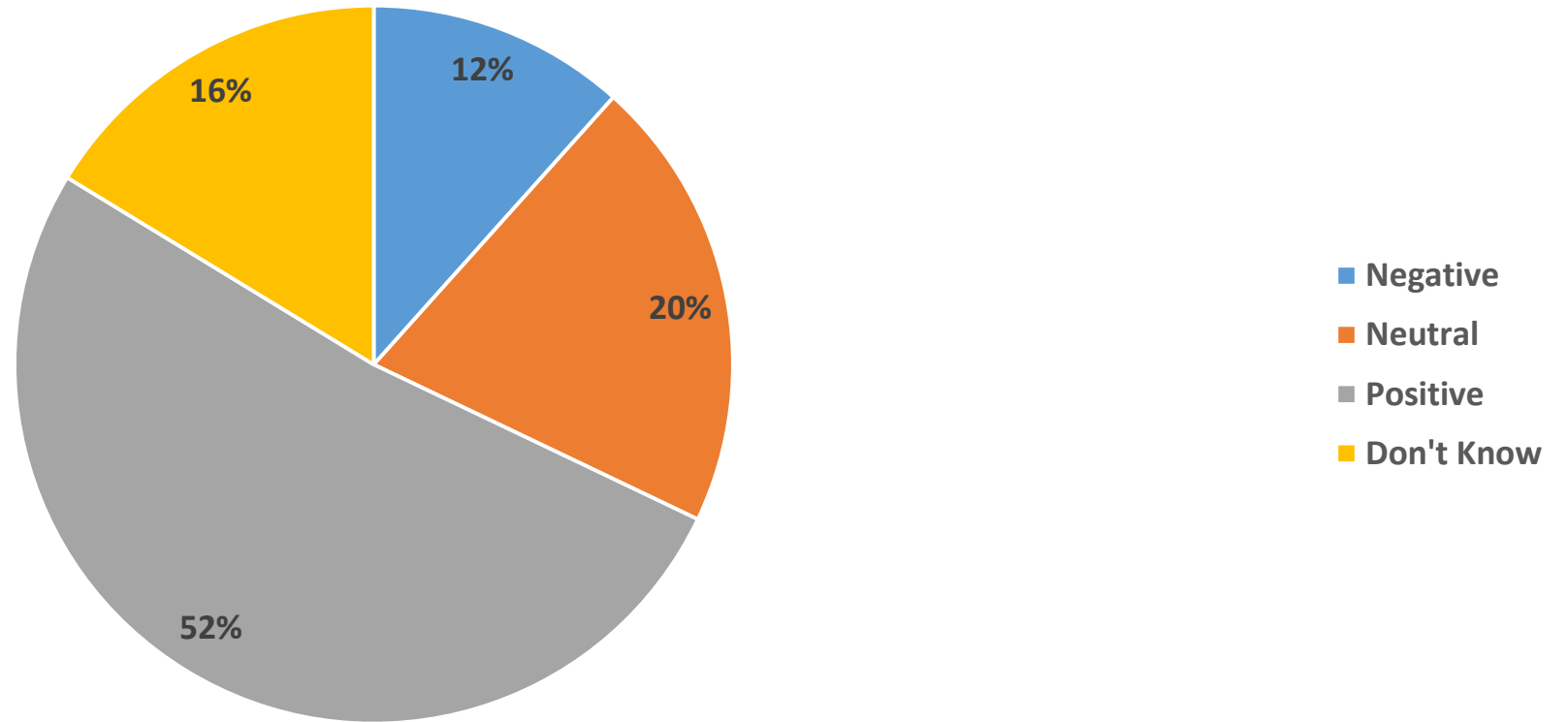
Ease of Travel by Car



Ease of Travel by Bicycle



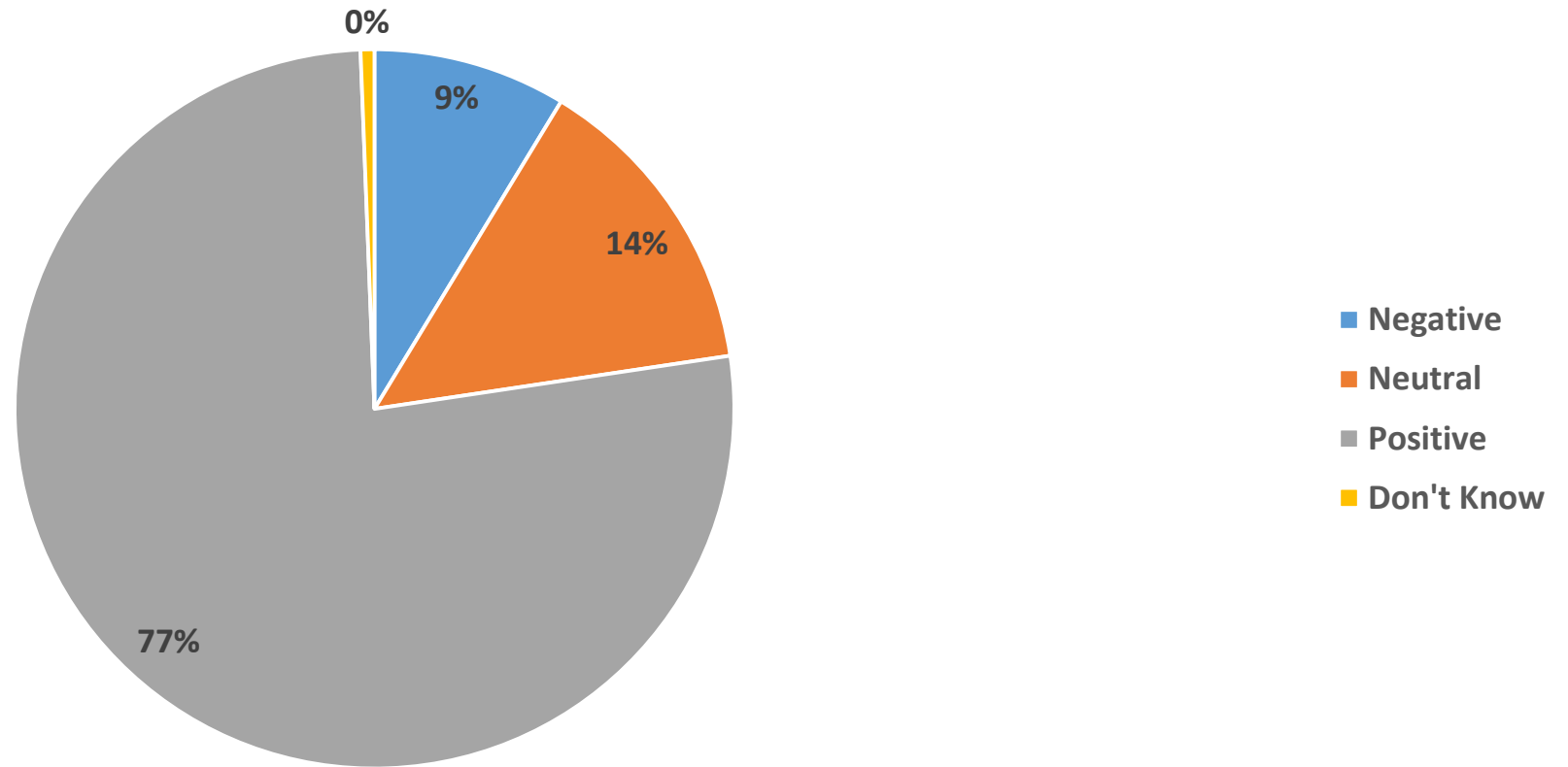
Ease of Pedestrian Travel



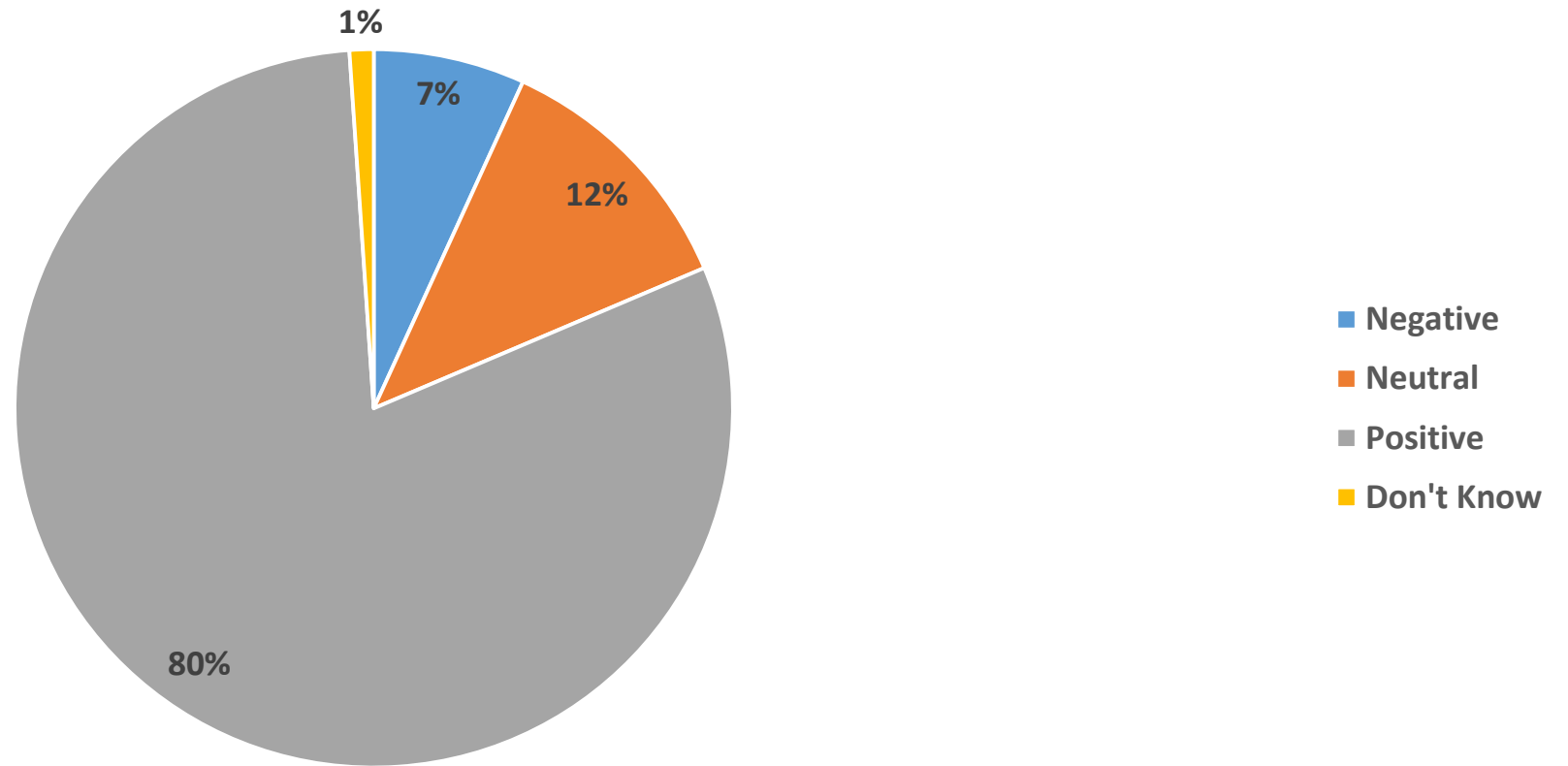
Utilities

2019 Citizen Survey

Water Pressure on a Typical Day

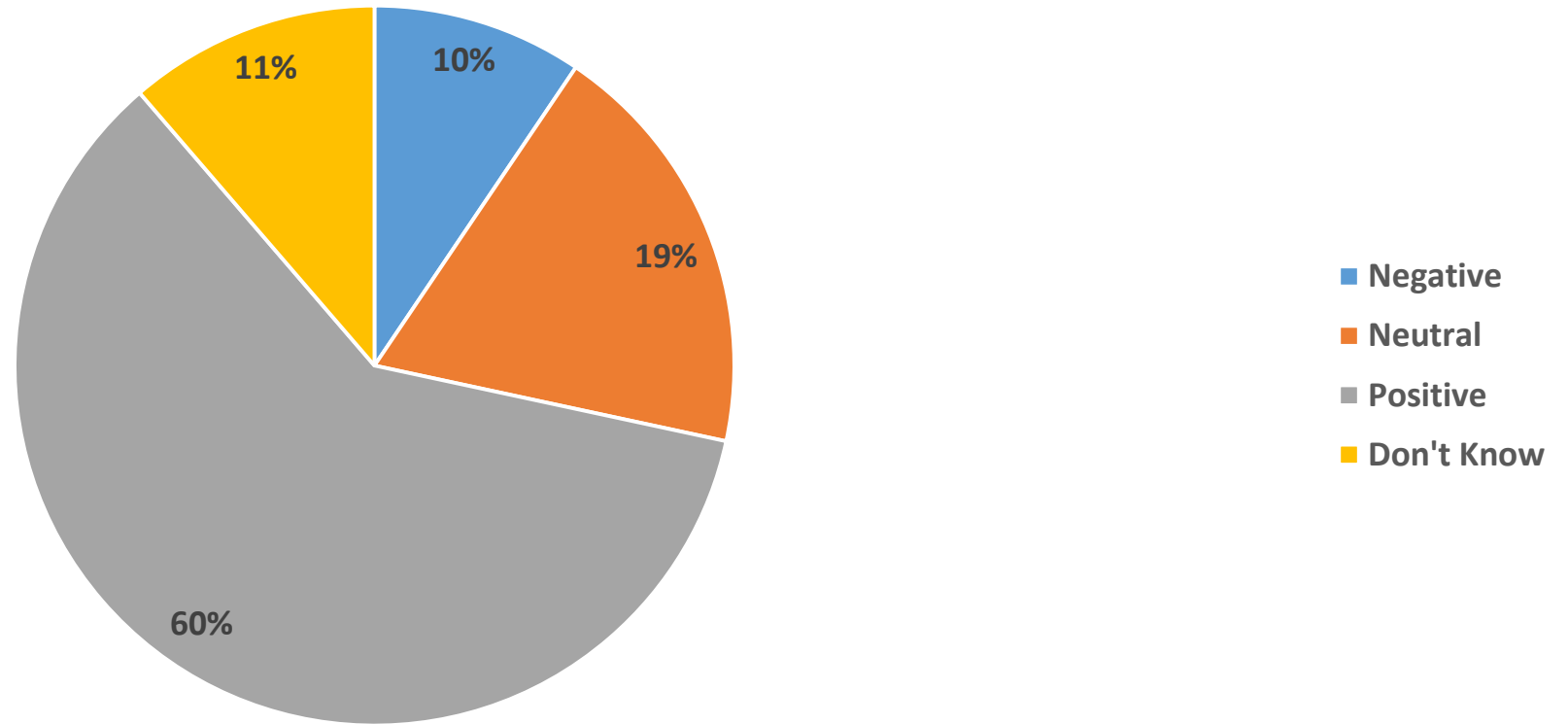


Quality of Tap Water

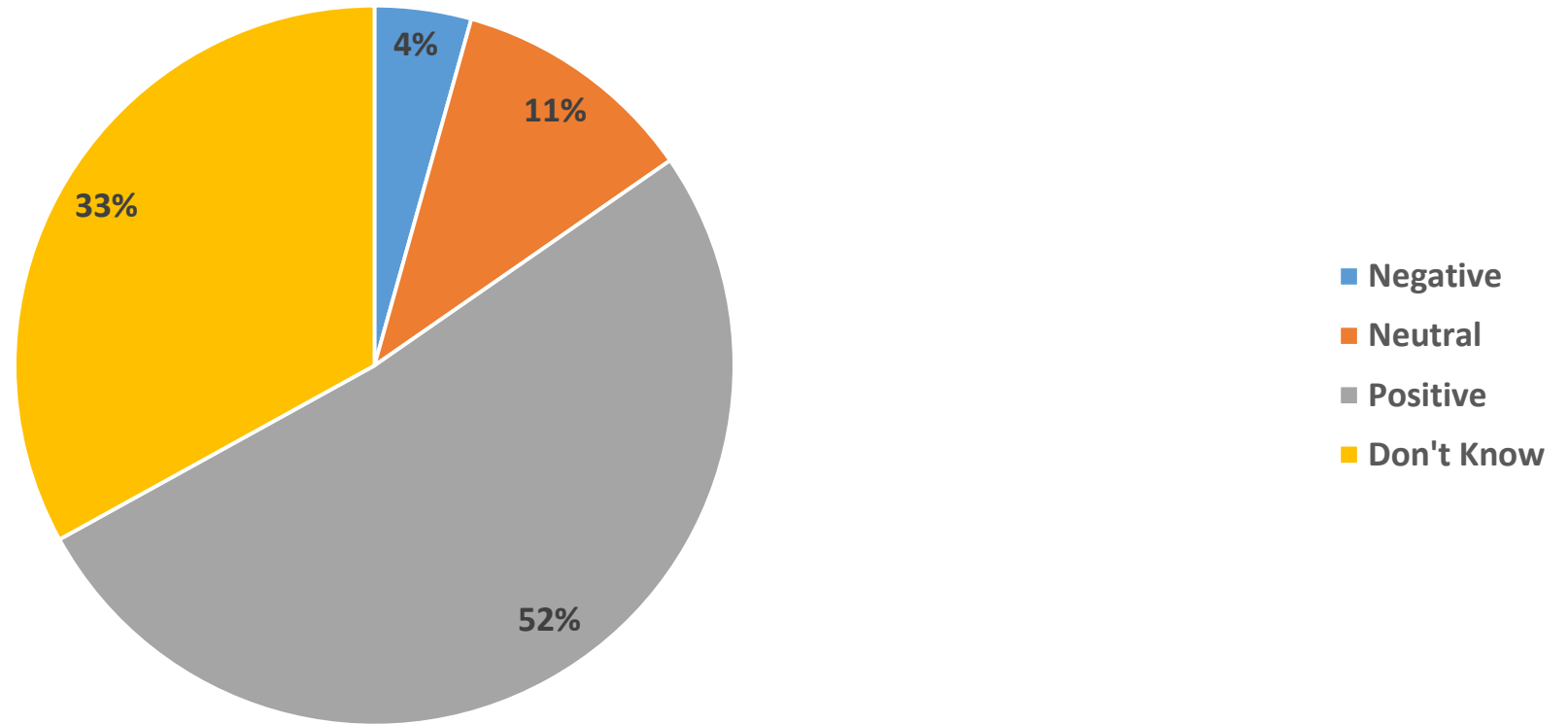


Information About Water Issues

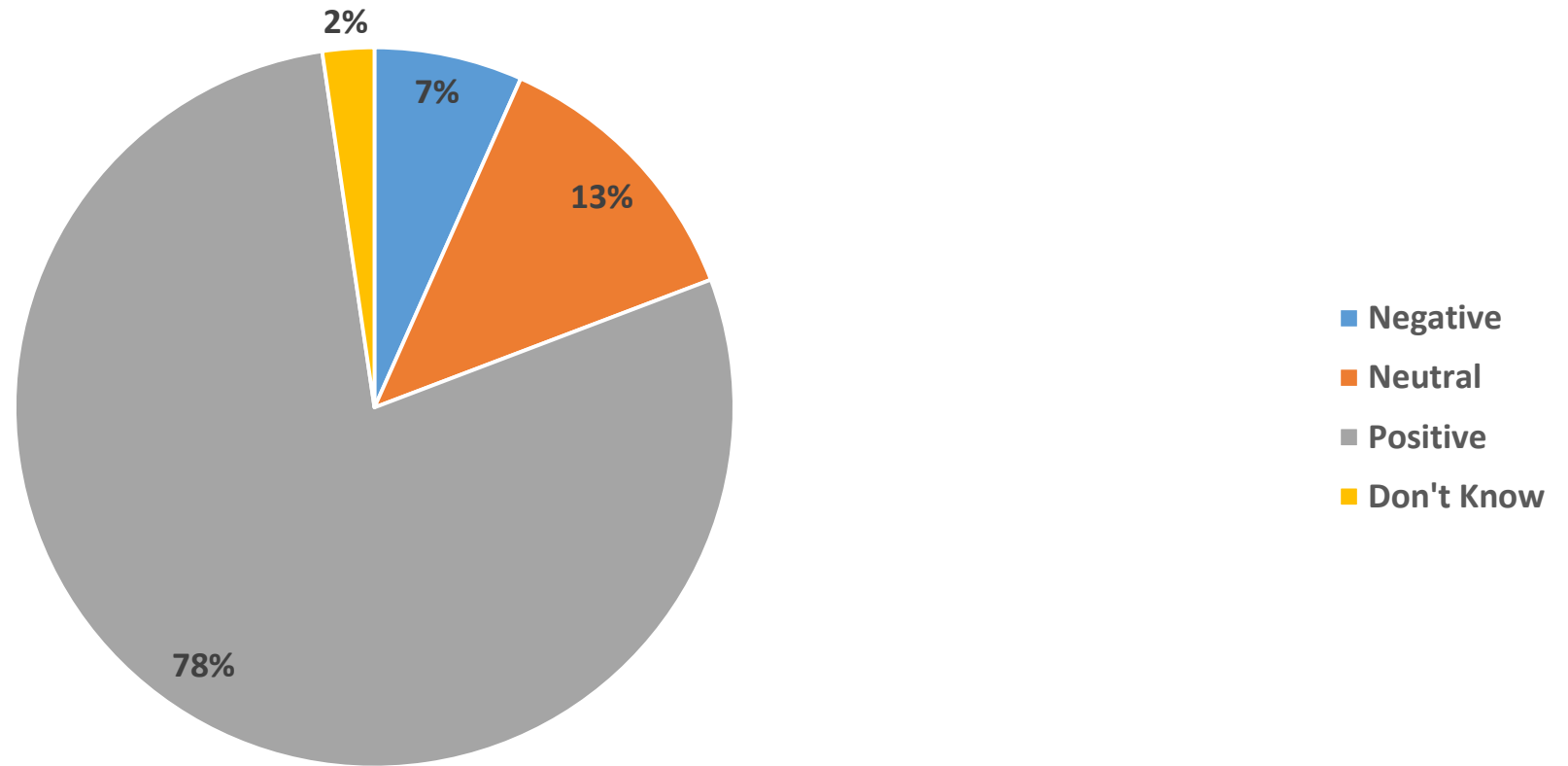
(i.e., Quality or Disruptions)



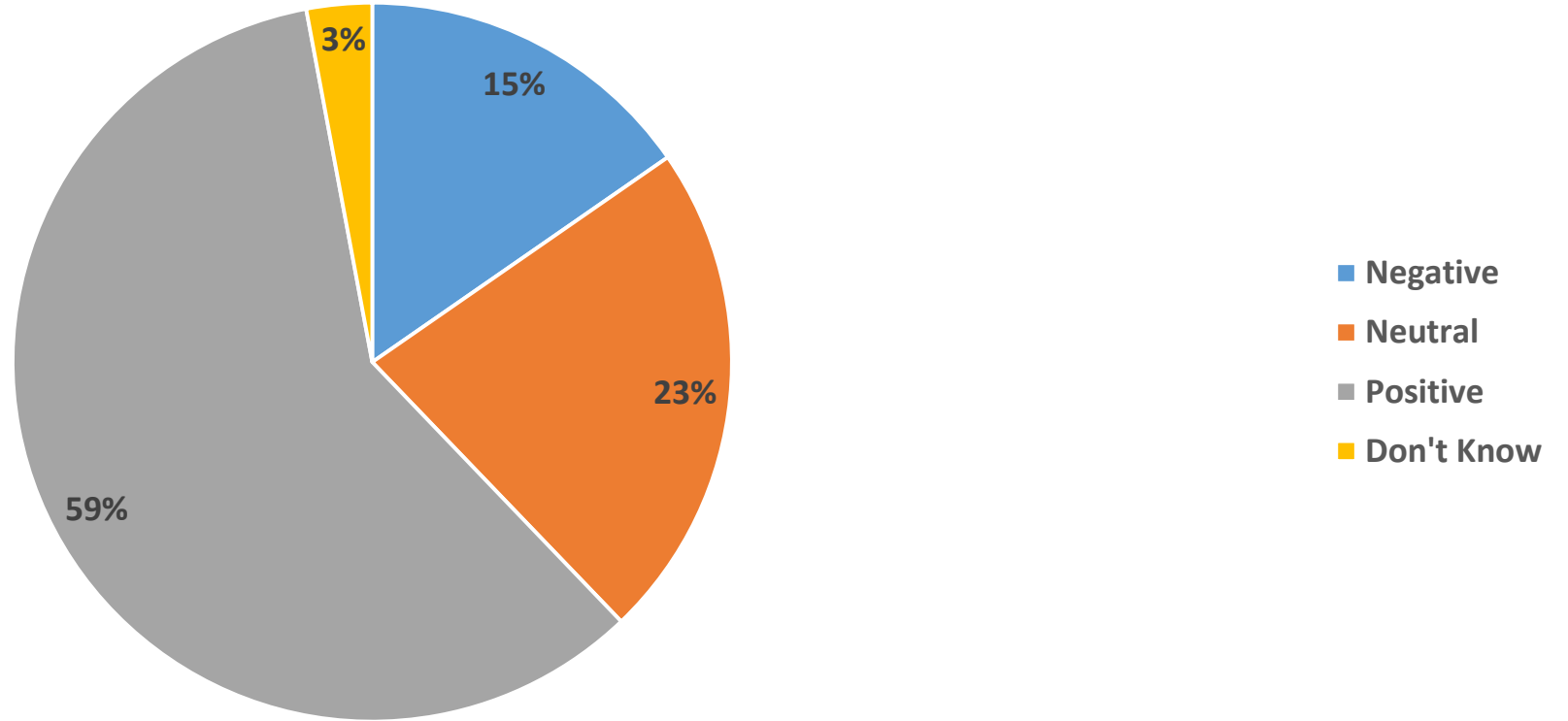
Timeliness of Response to Water Requests



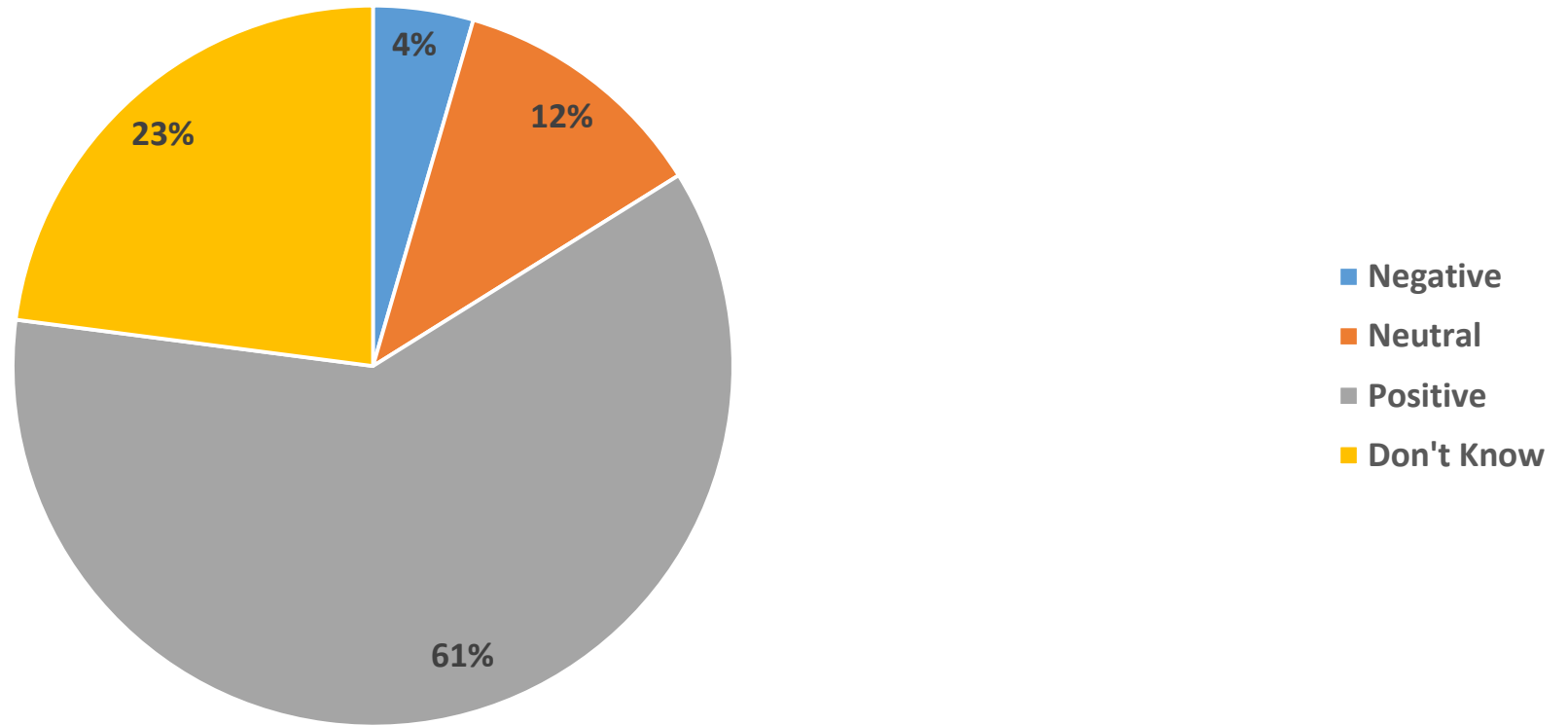
Quality of Water Service



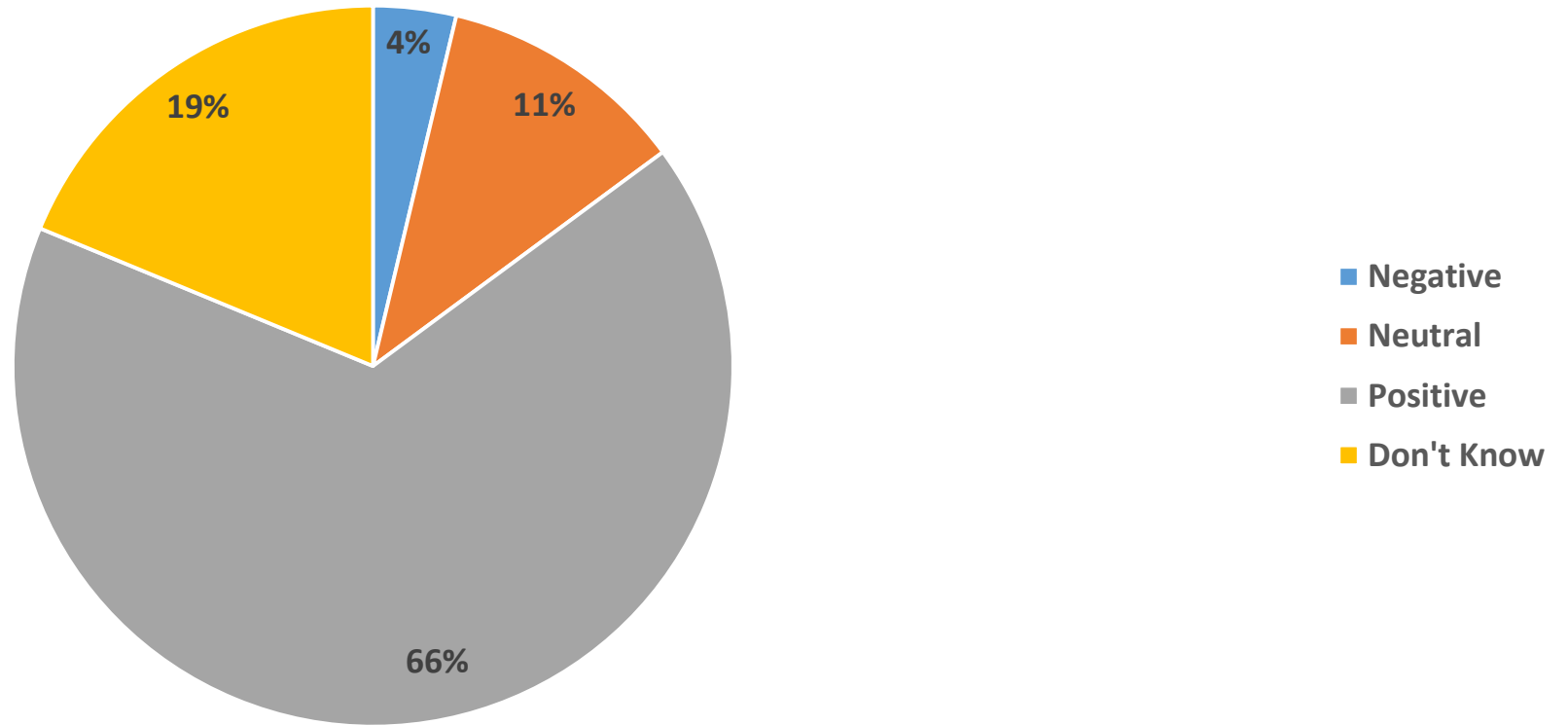
Cost of Water Services



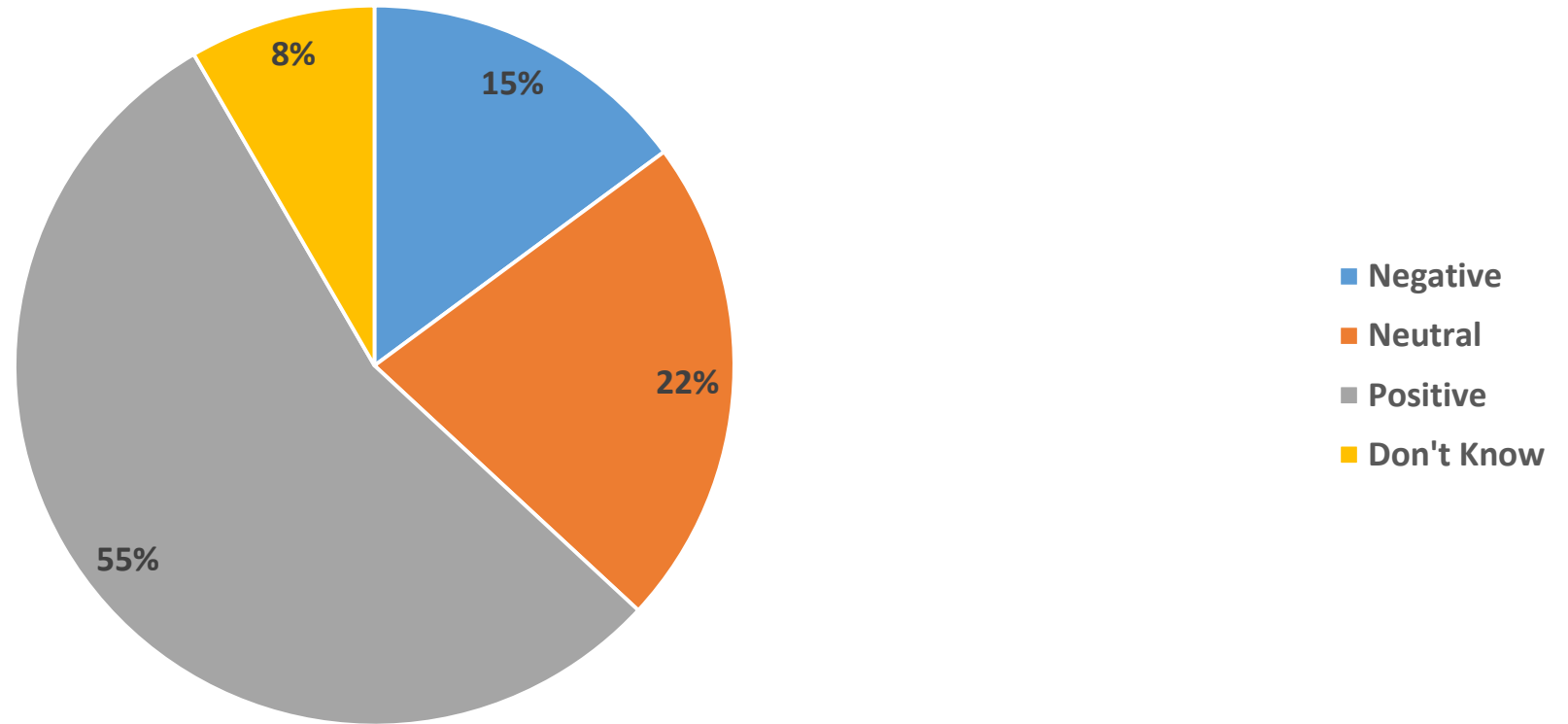
Odor from Wastewater Treatment Plant



Quality of Sewer System



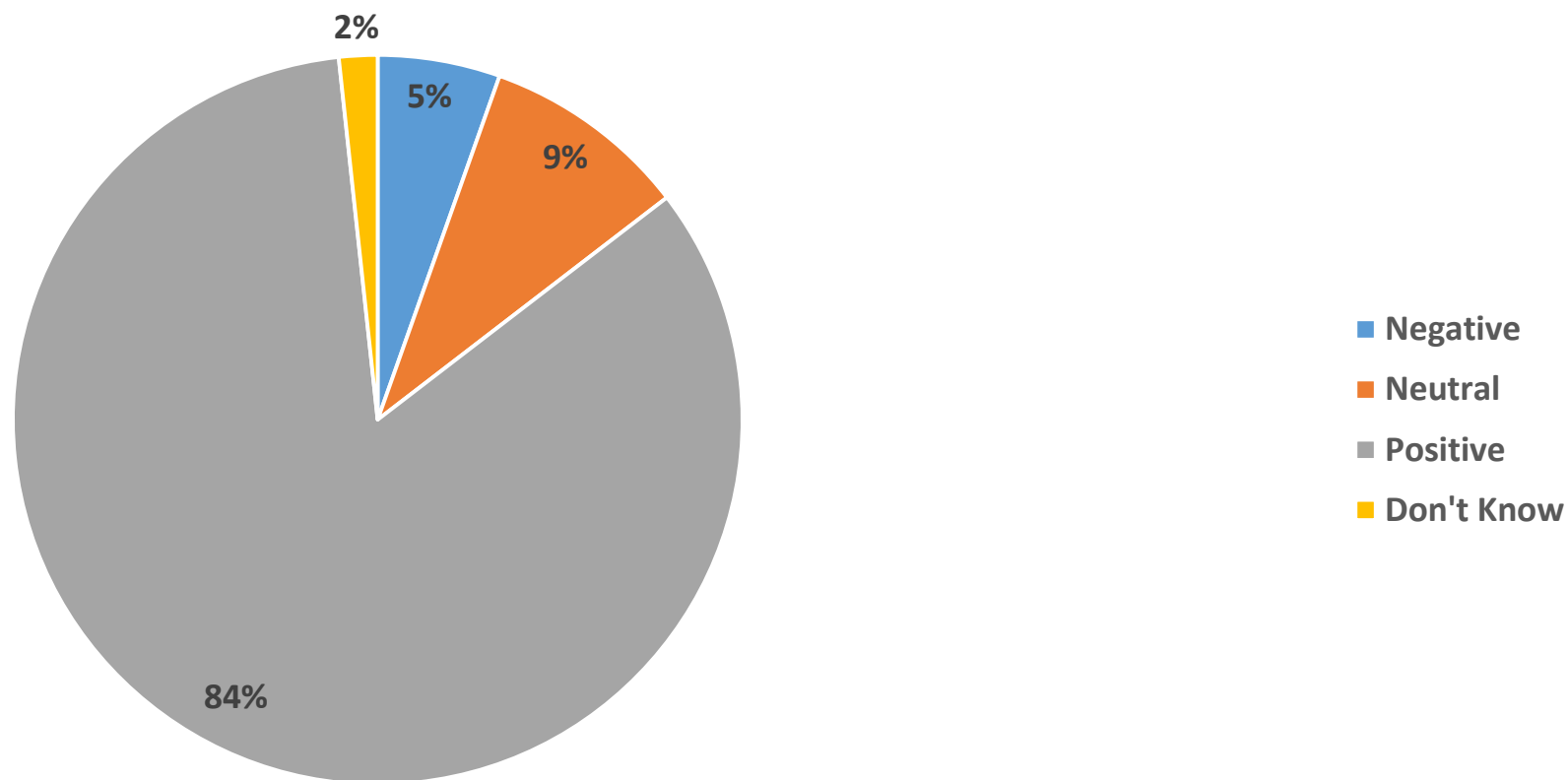
Cost of Sewer Services



Refuse and Recycling

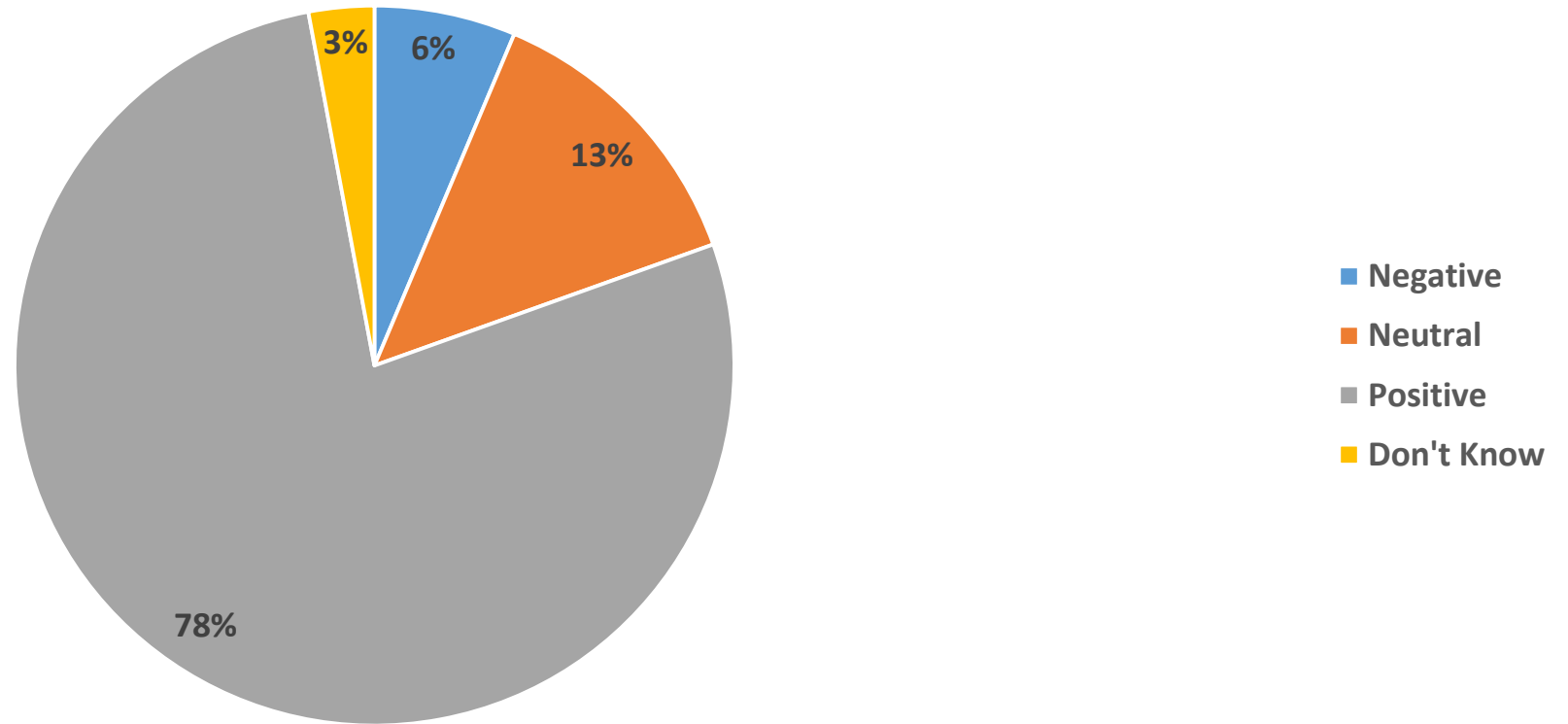
2019 Citizen Survey

Timeliness of Refuse/Recycling Service

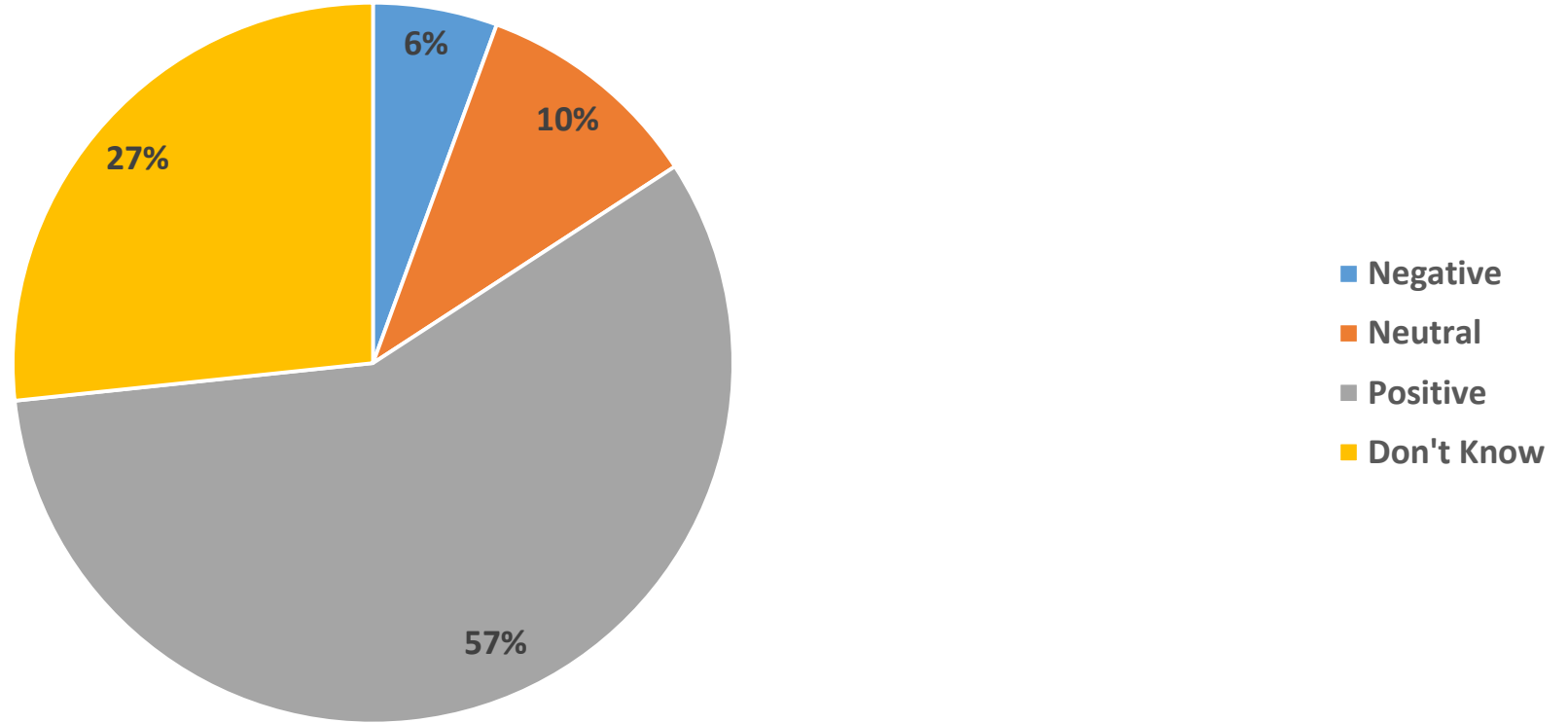


Information About Refuse/Recycling Issues

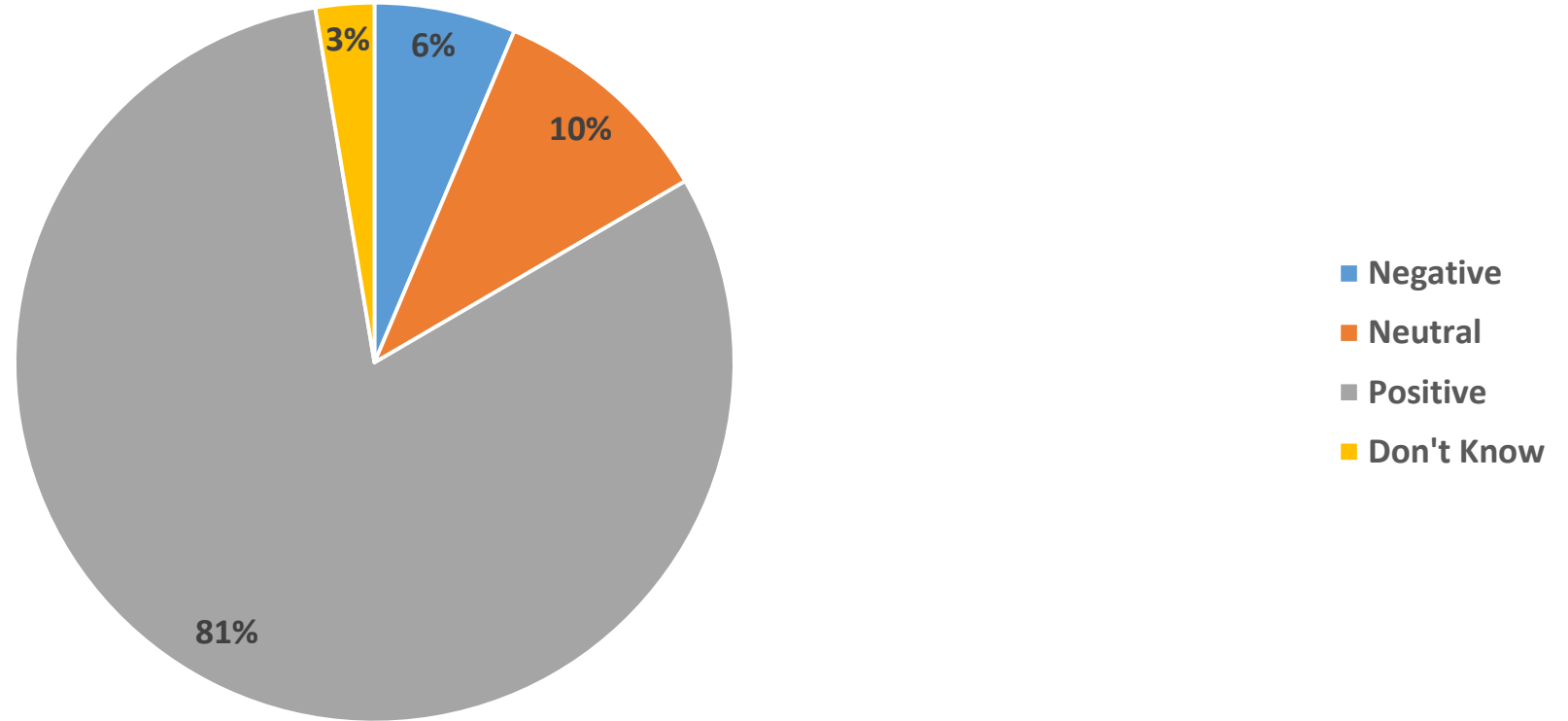
(i.e., Issues or Disruptions)



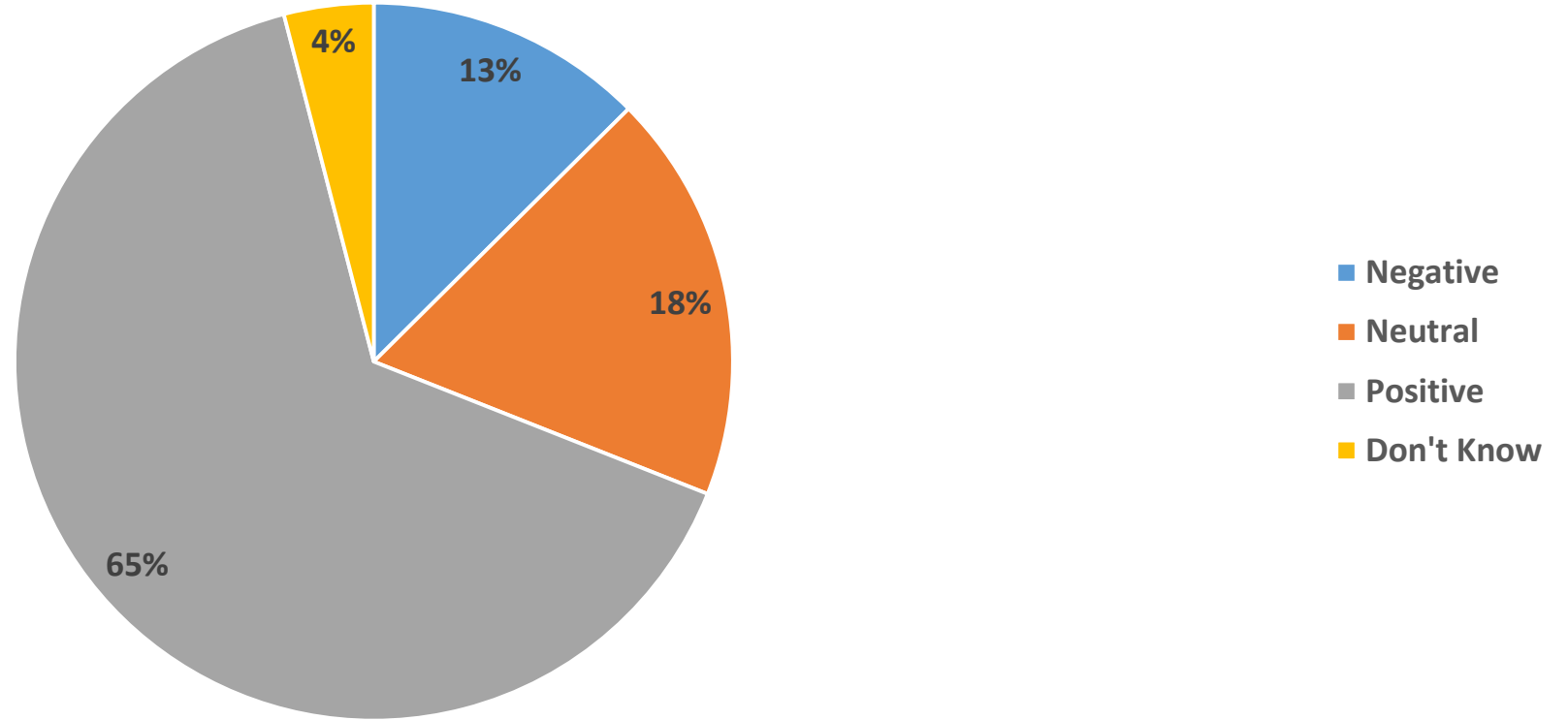
Timeliness of Refuse/Recycling Service Requests



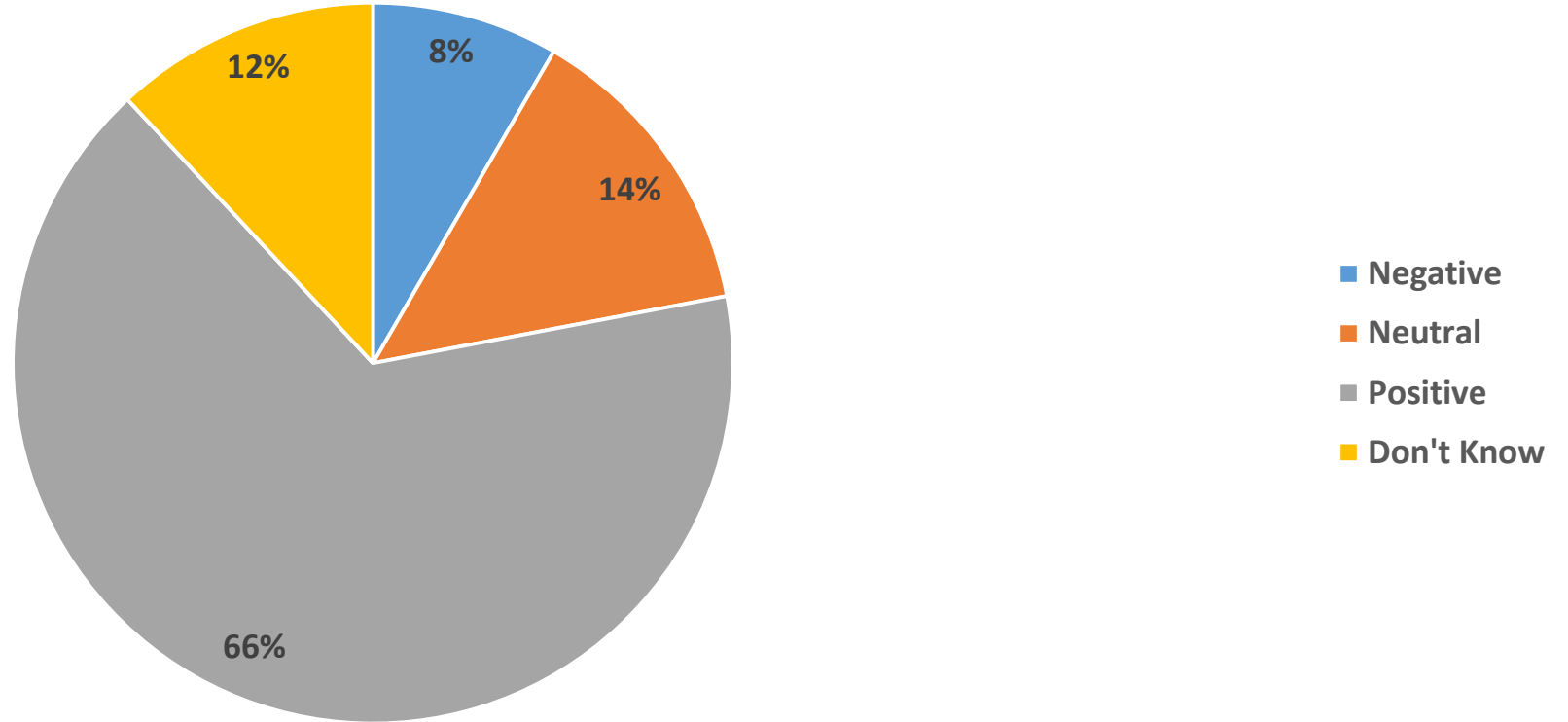
Quality of Refuse/Recycling Services



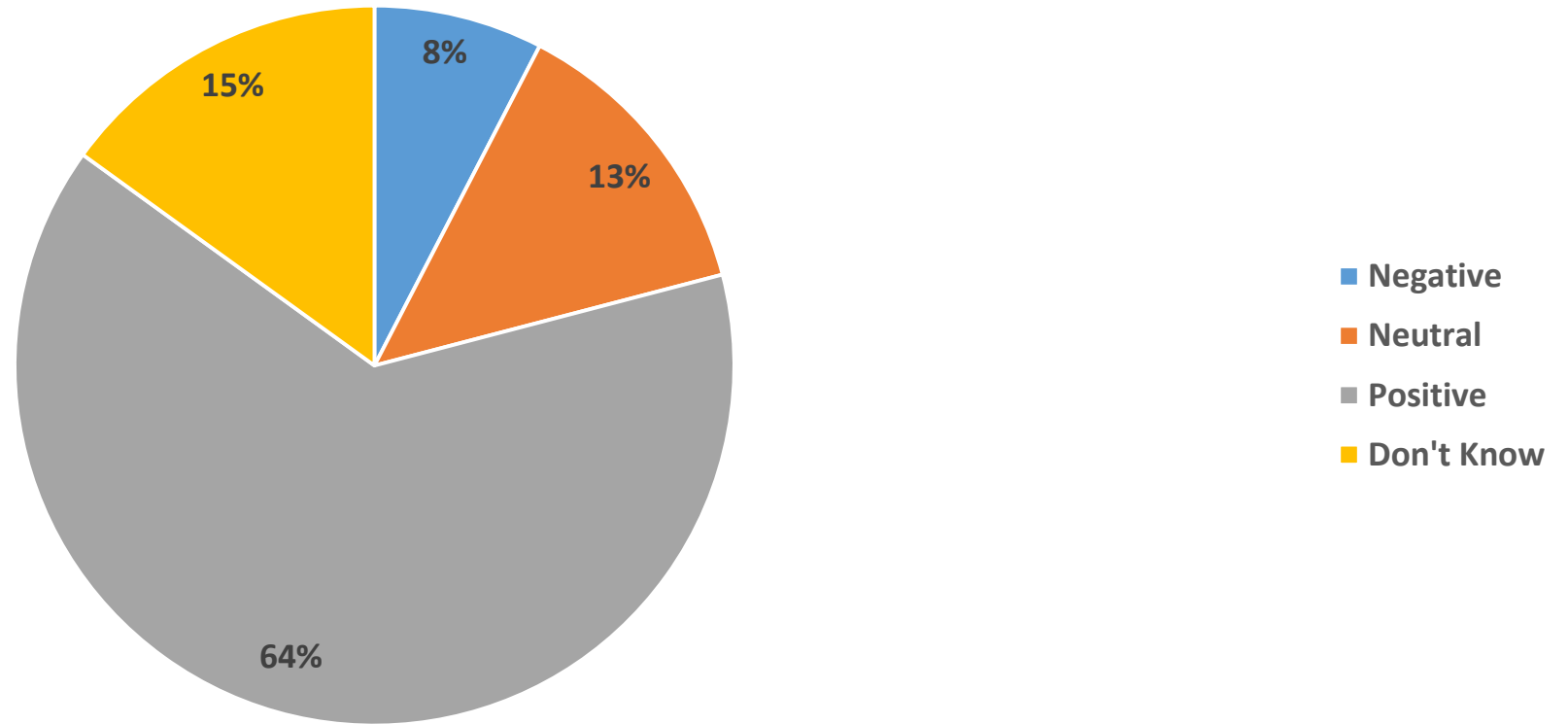
Cost of Refuse/Recycling Services



Quality of Bulky Item Pick-up/Removal Services



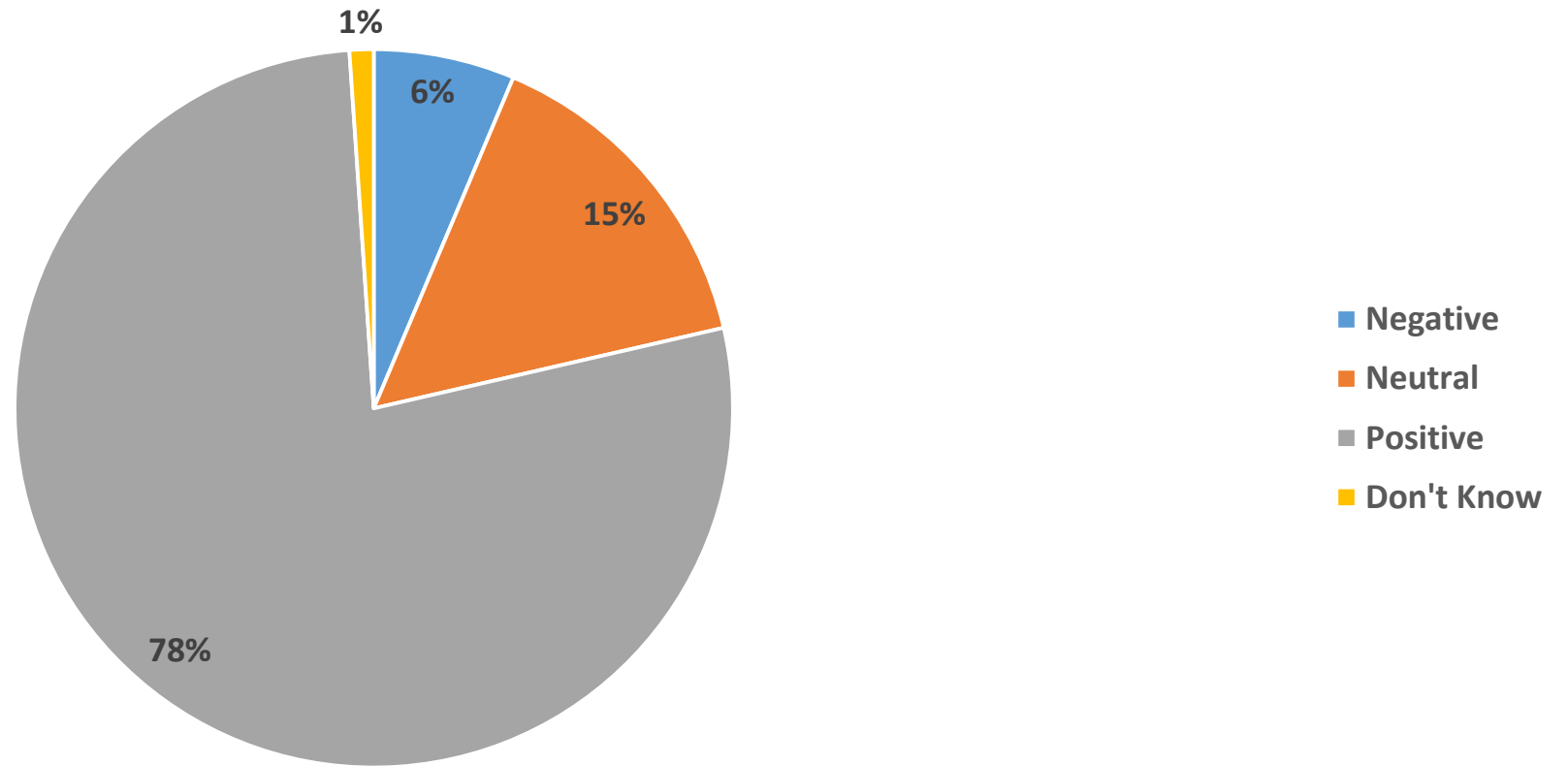
Quality of Compost Site



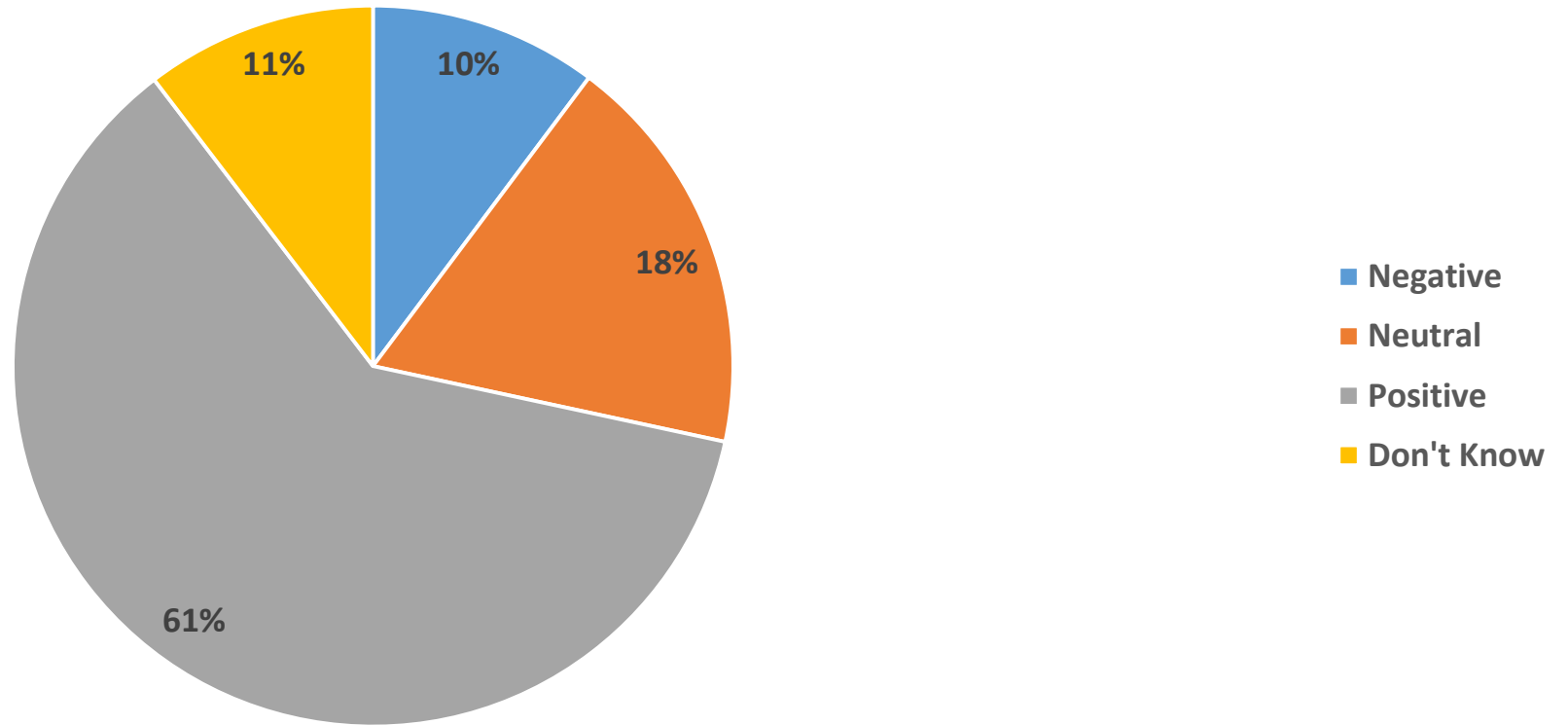
Public Safety

2019 Citizen Survey

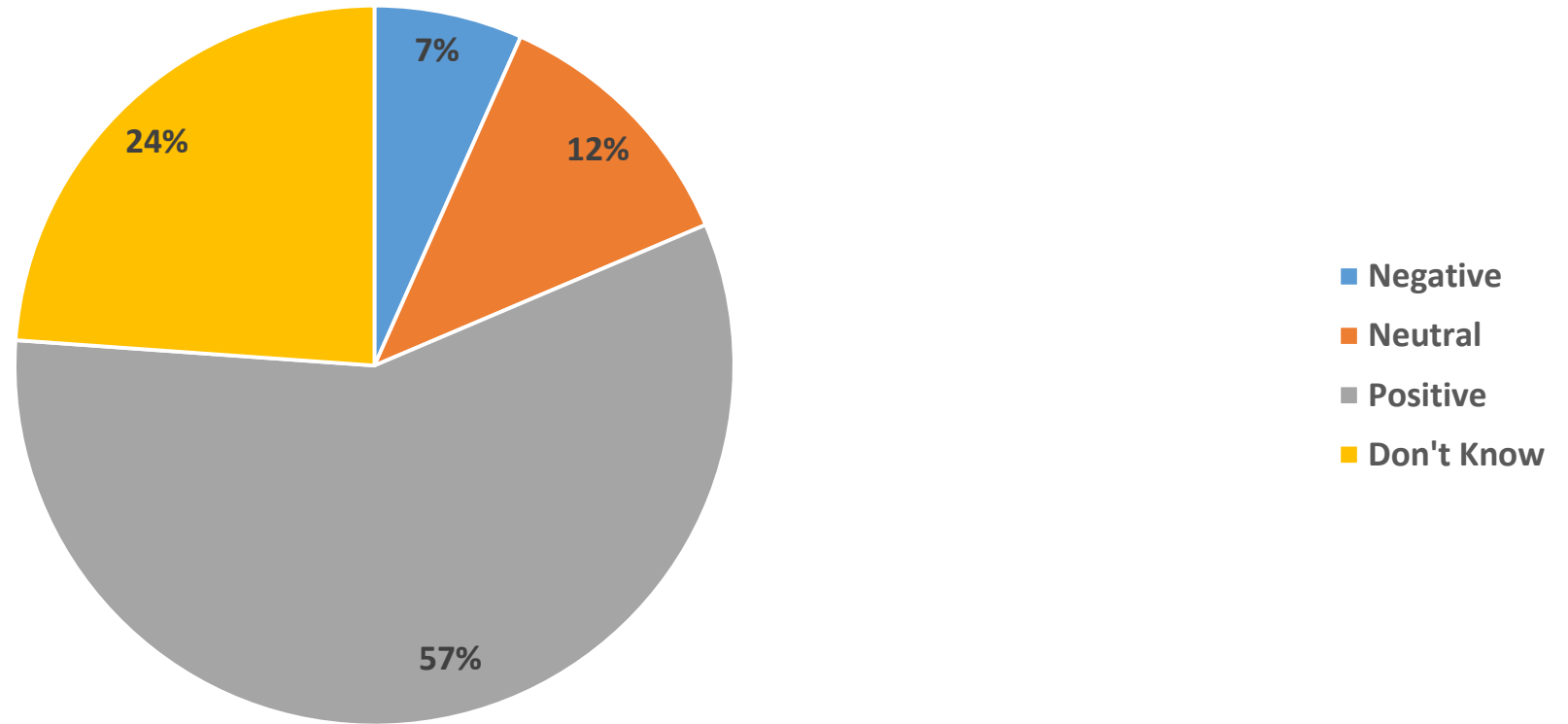
Visibility of Police



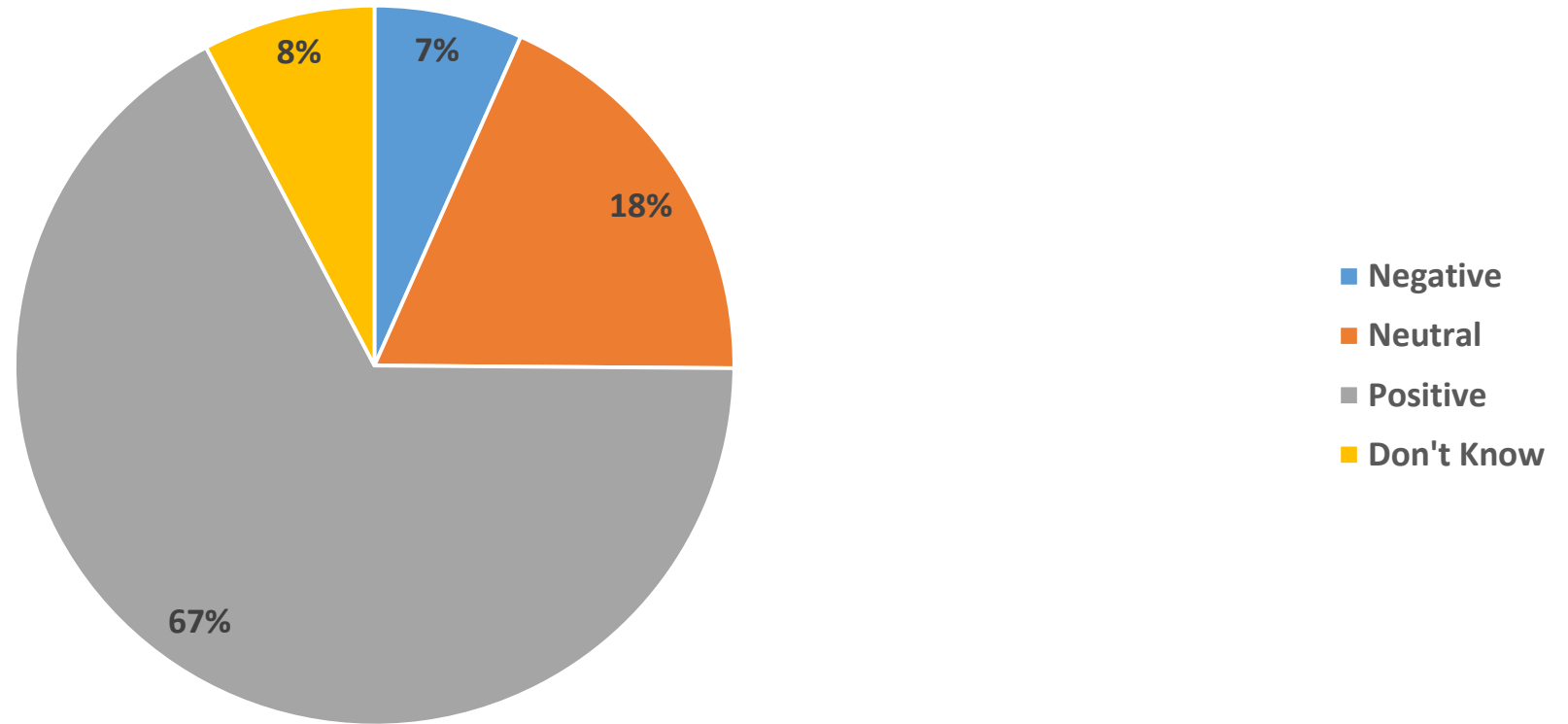
City's Efforts to Prevent Crime



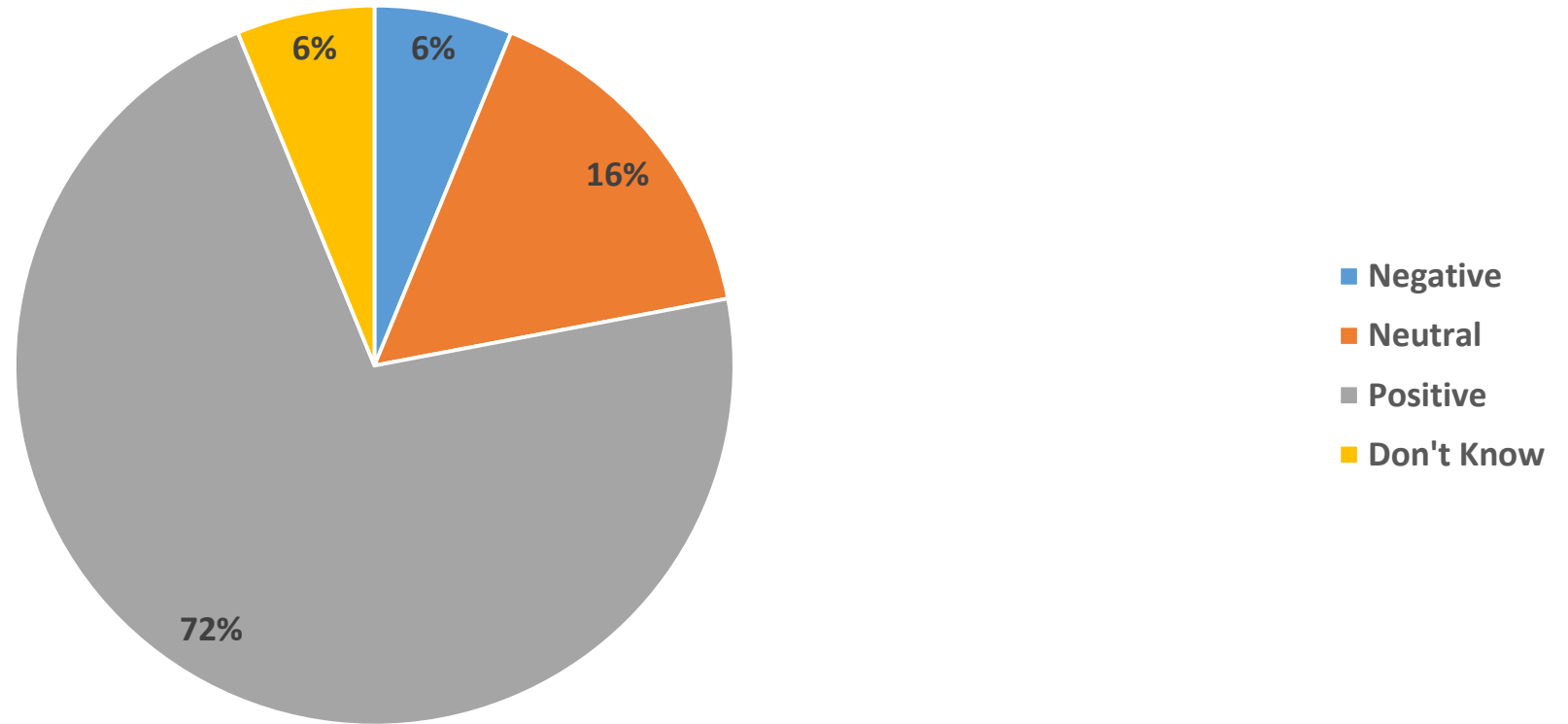
Police Response Time to Emergencies



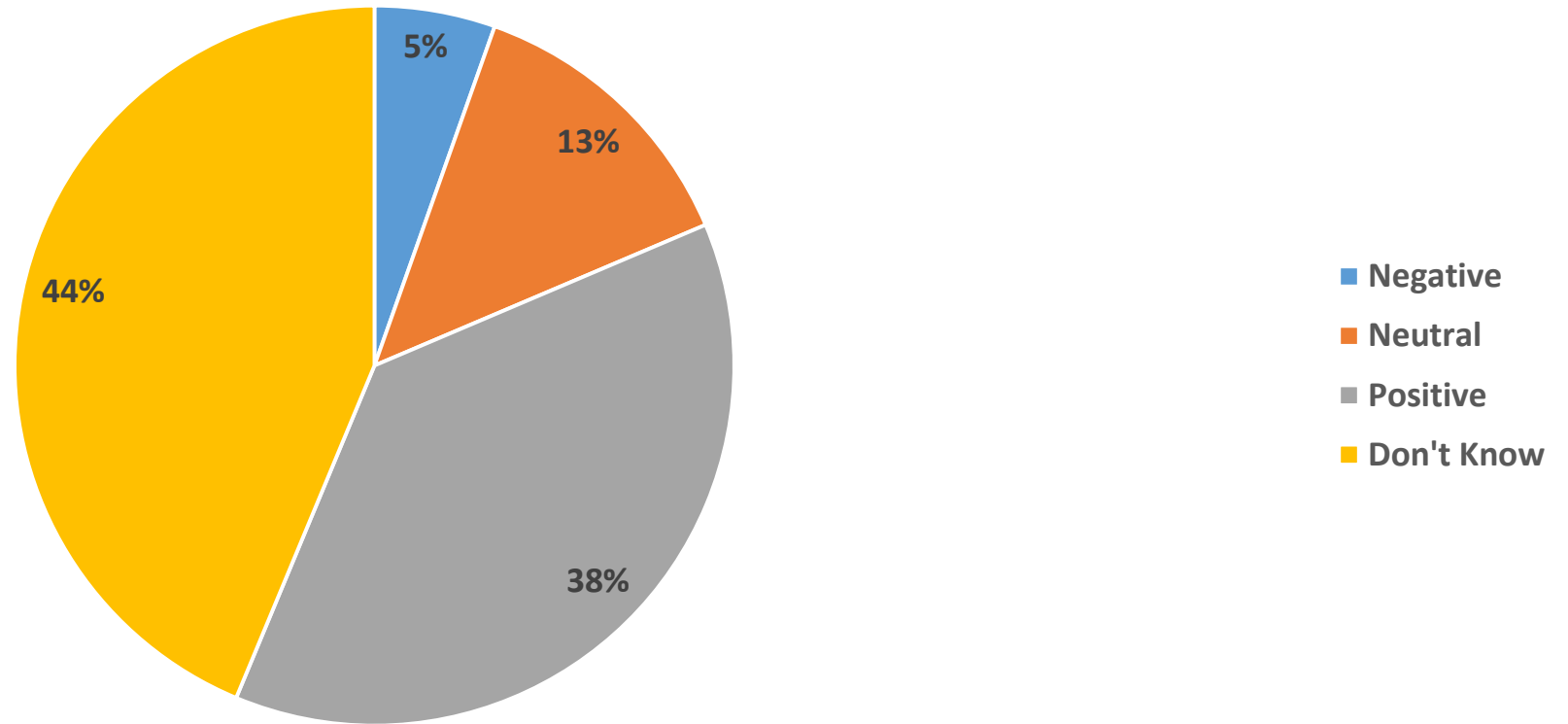
Local Traffic Law Enforcement



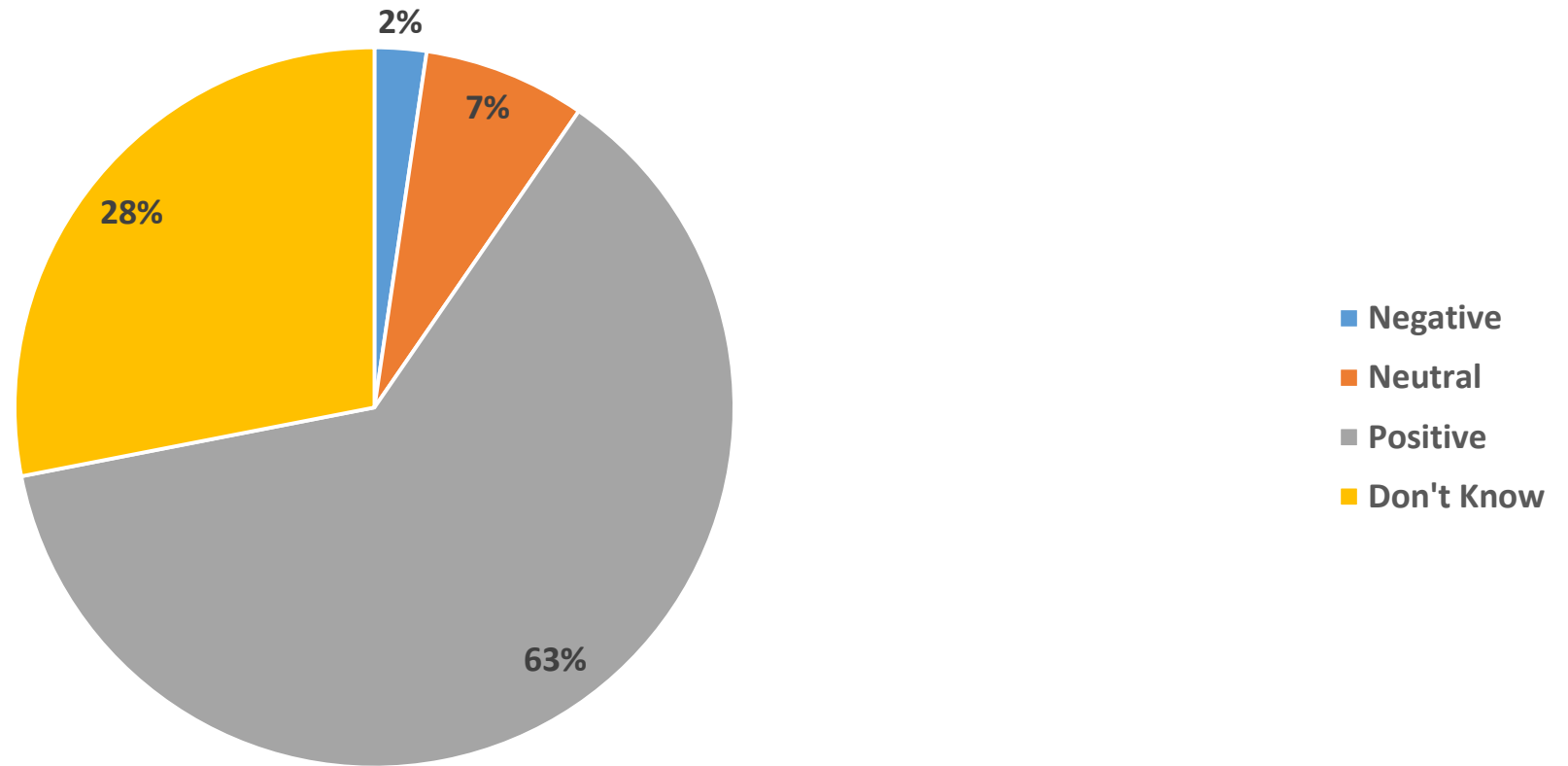
Quality of Police Protection



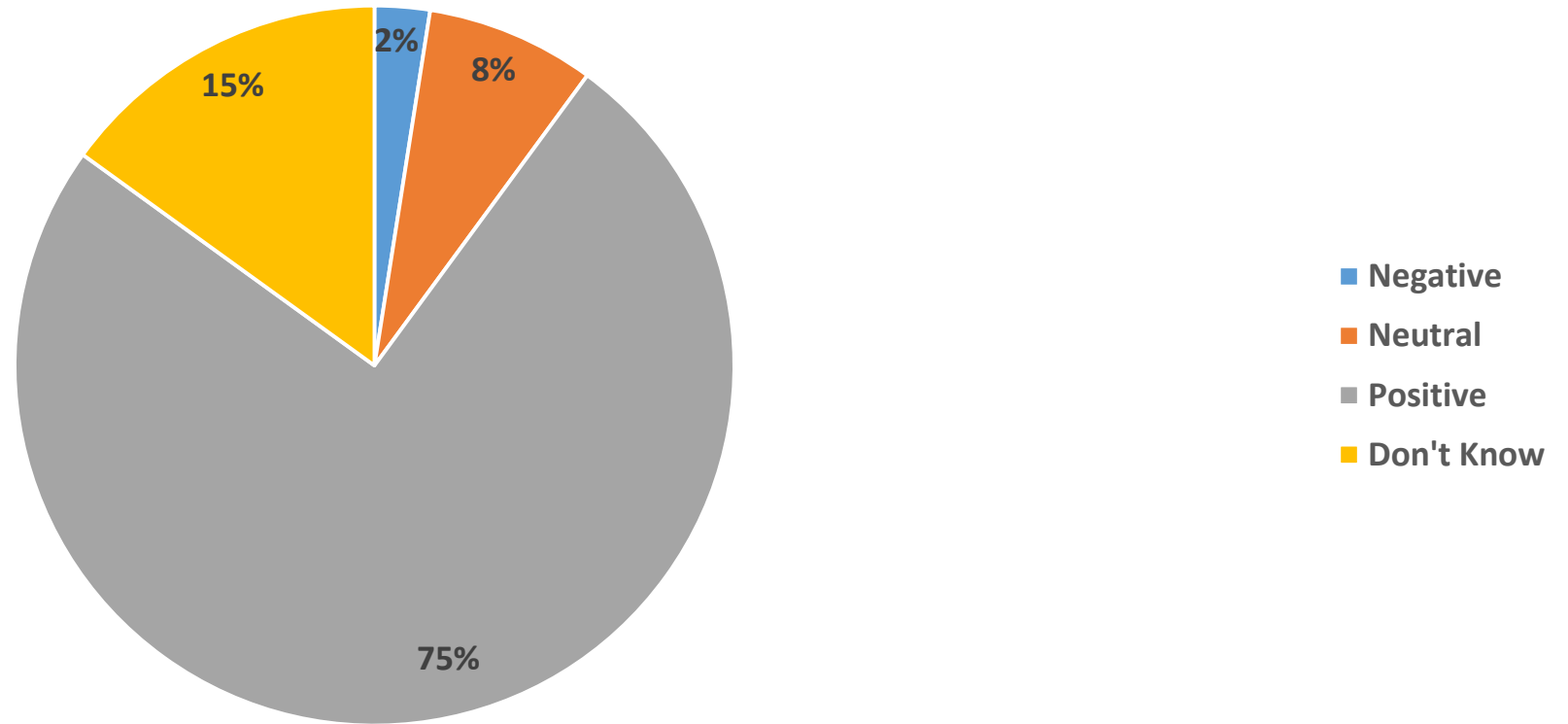
Police-Related Education Programs



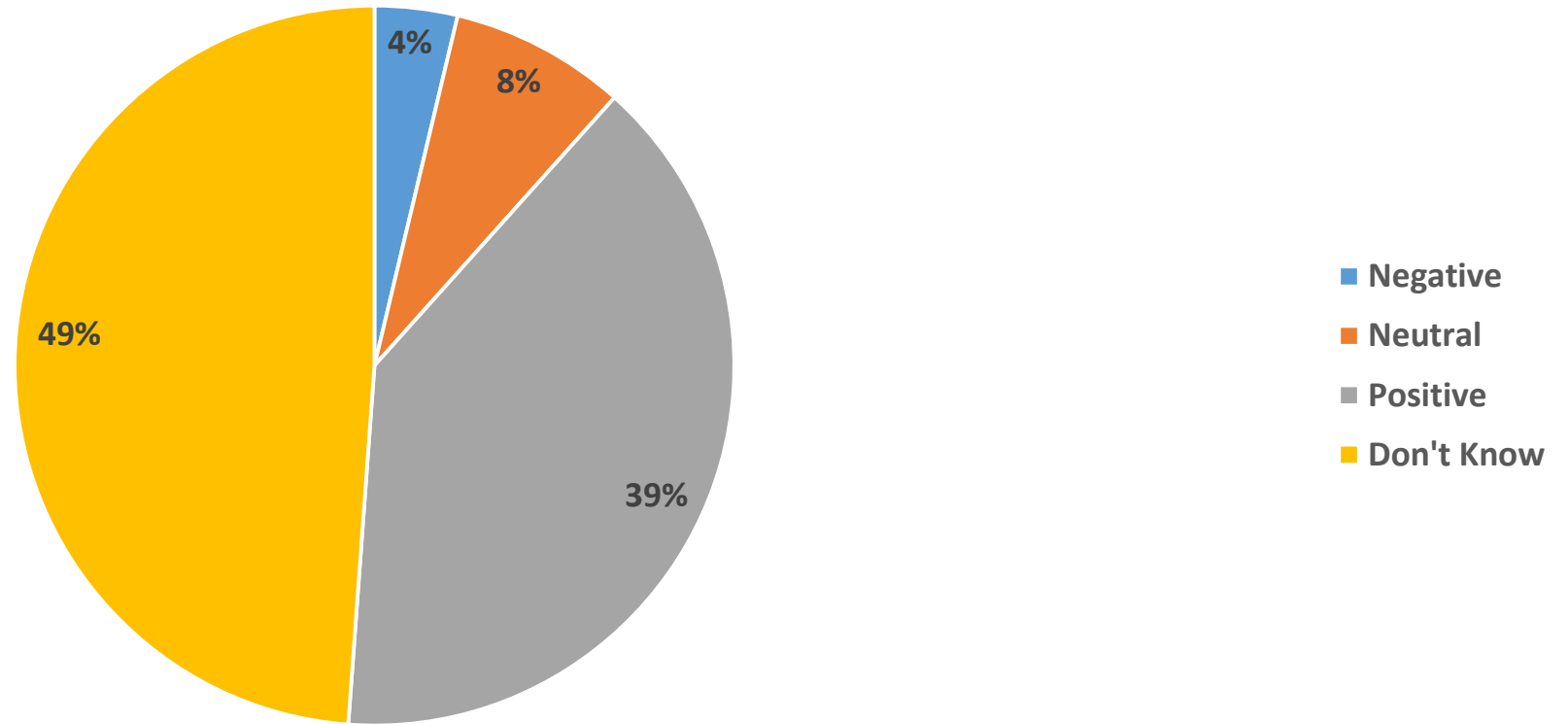
Fire Response Time to Emergencies



Quality of Fire Protection Services



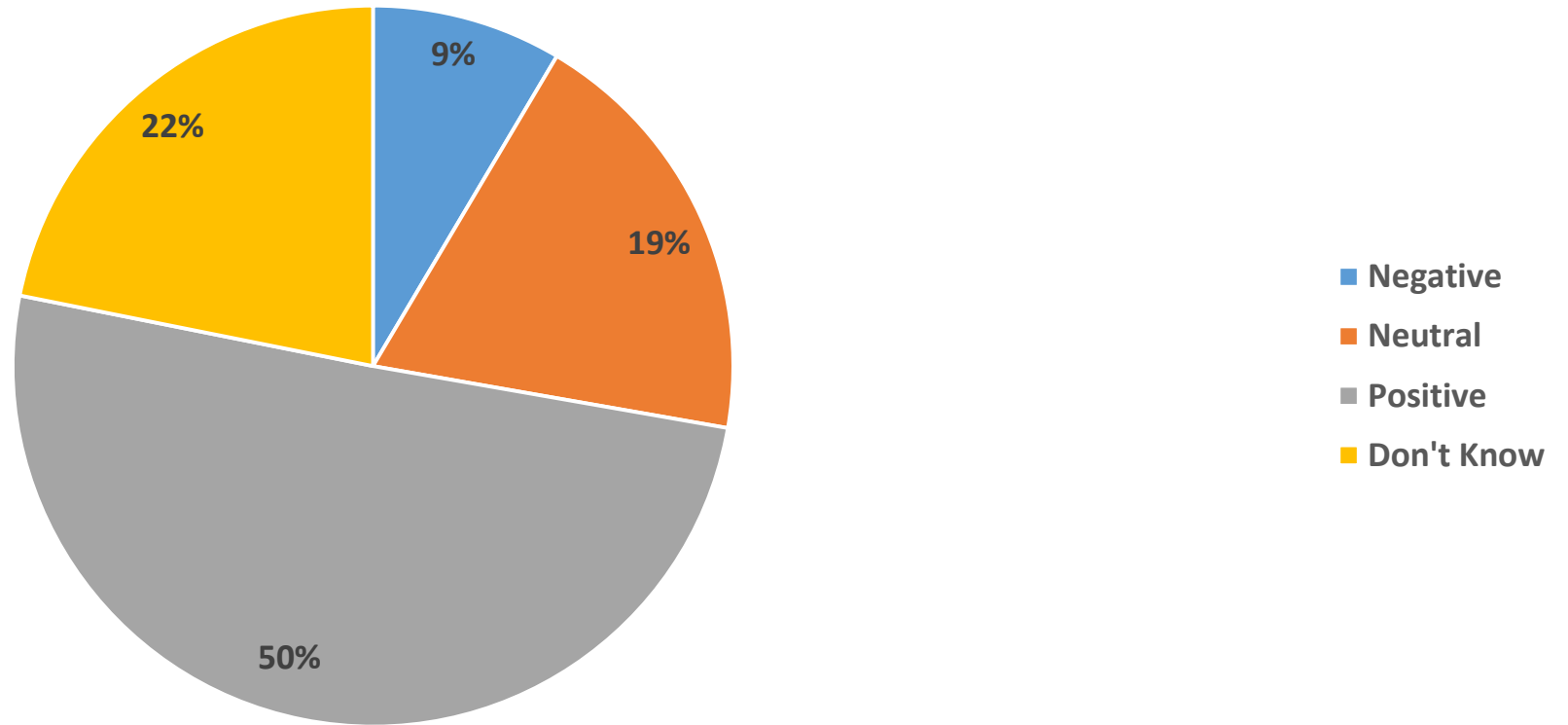
Fire-Related Education Programs



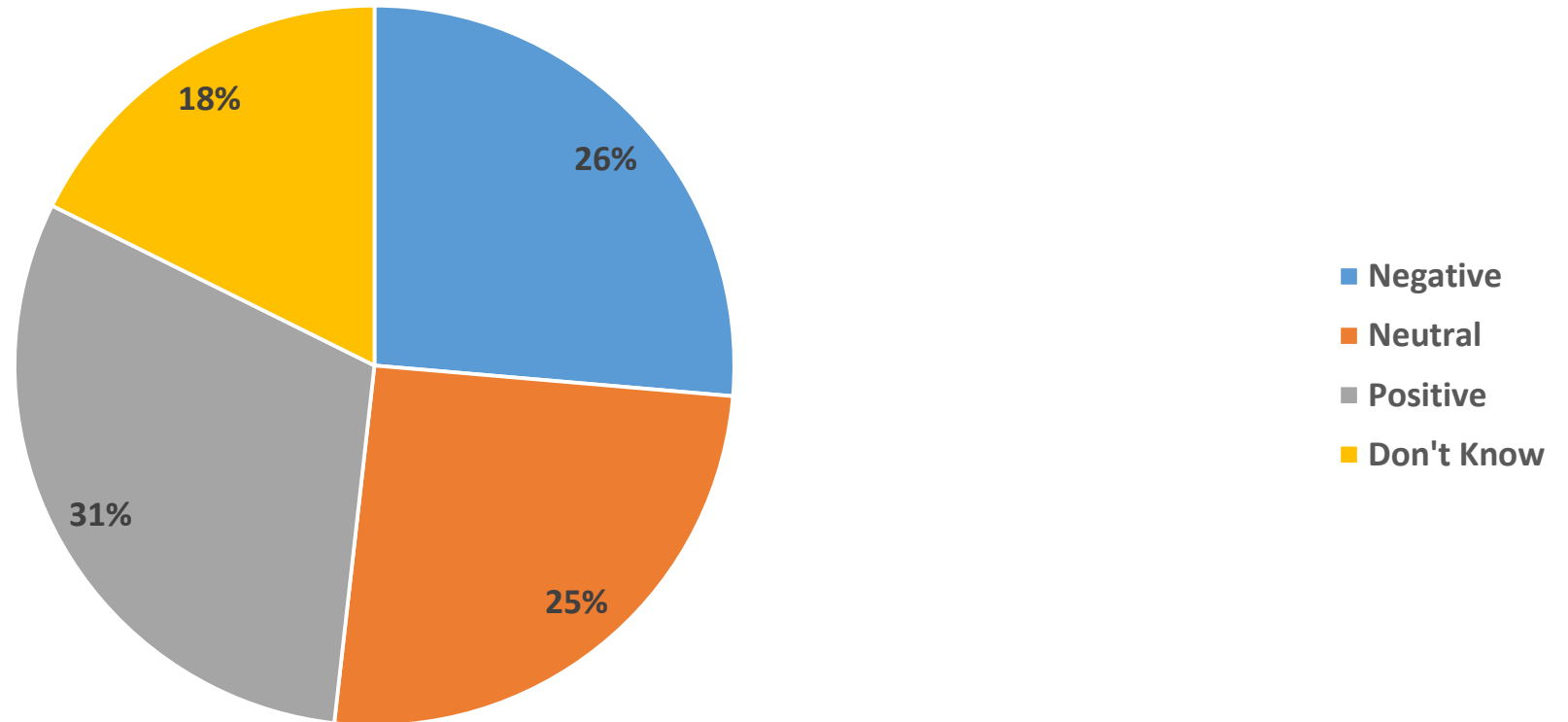
Nuisances

2019 Citizen Survey

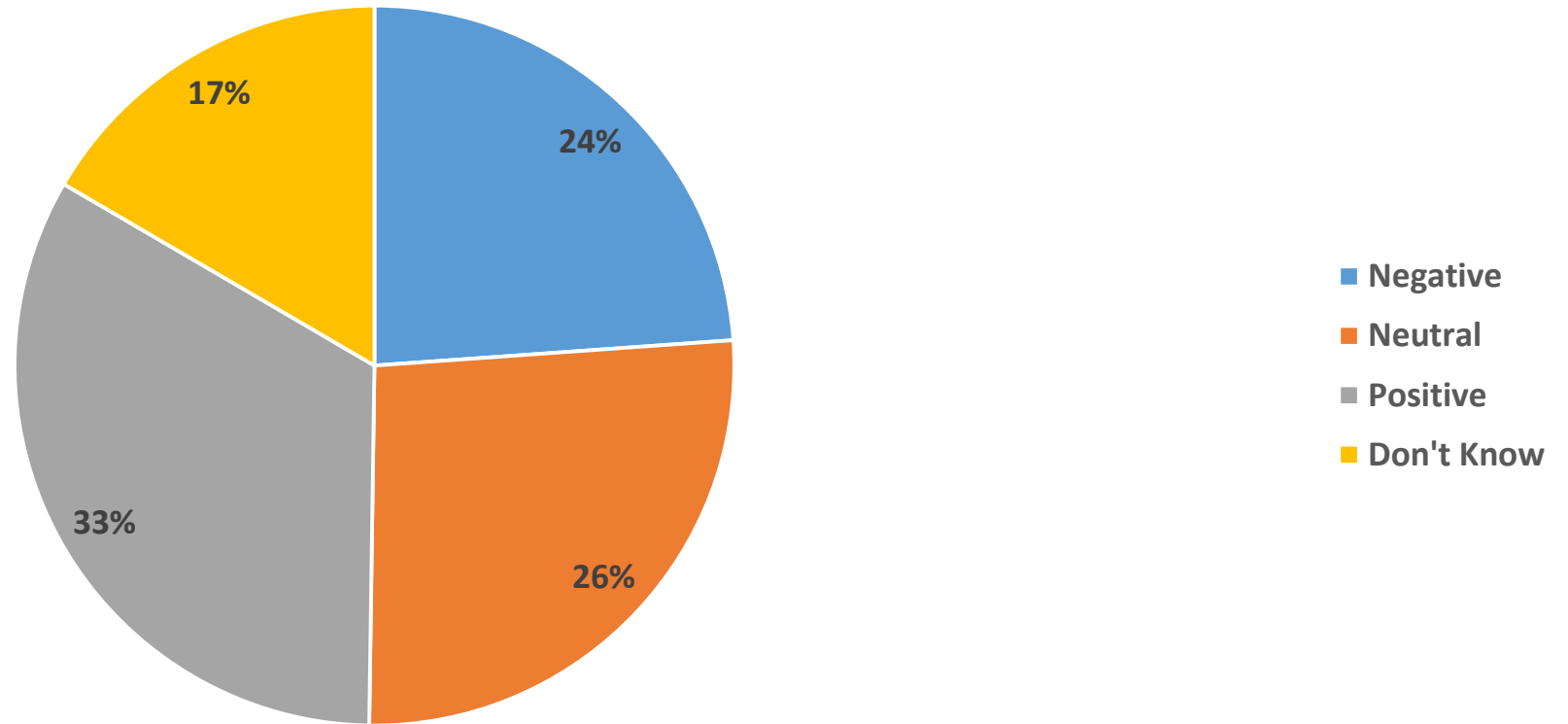
Quality of Animal Control



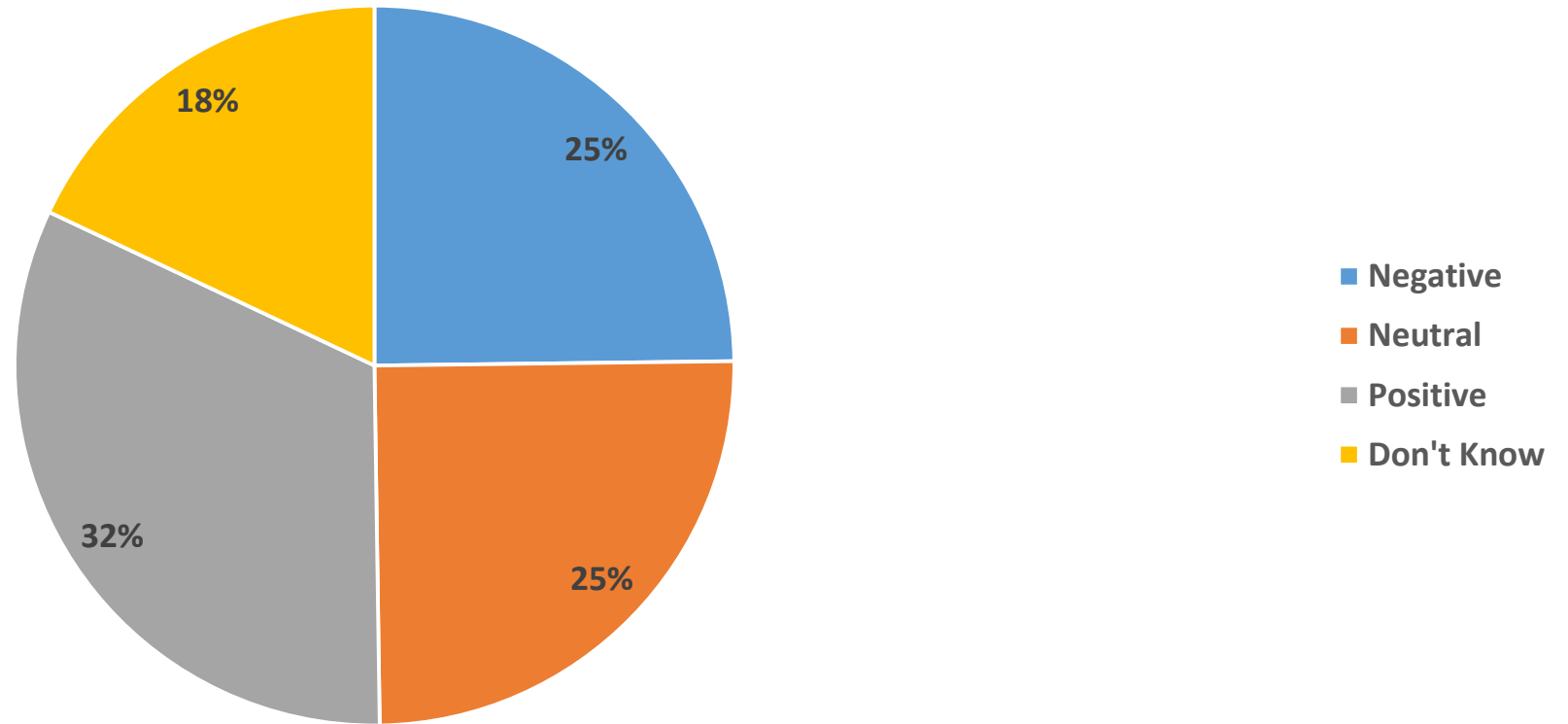
Enforcement/Abatement of Nuisances



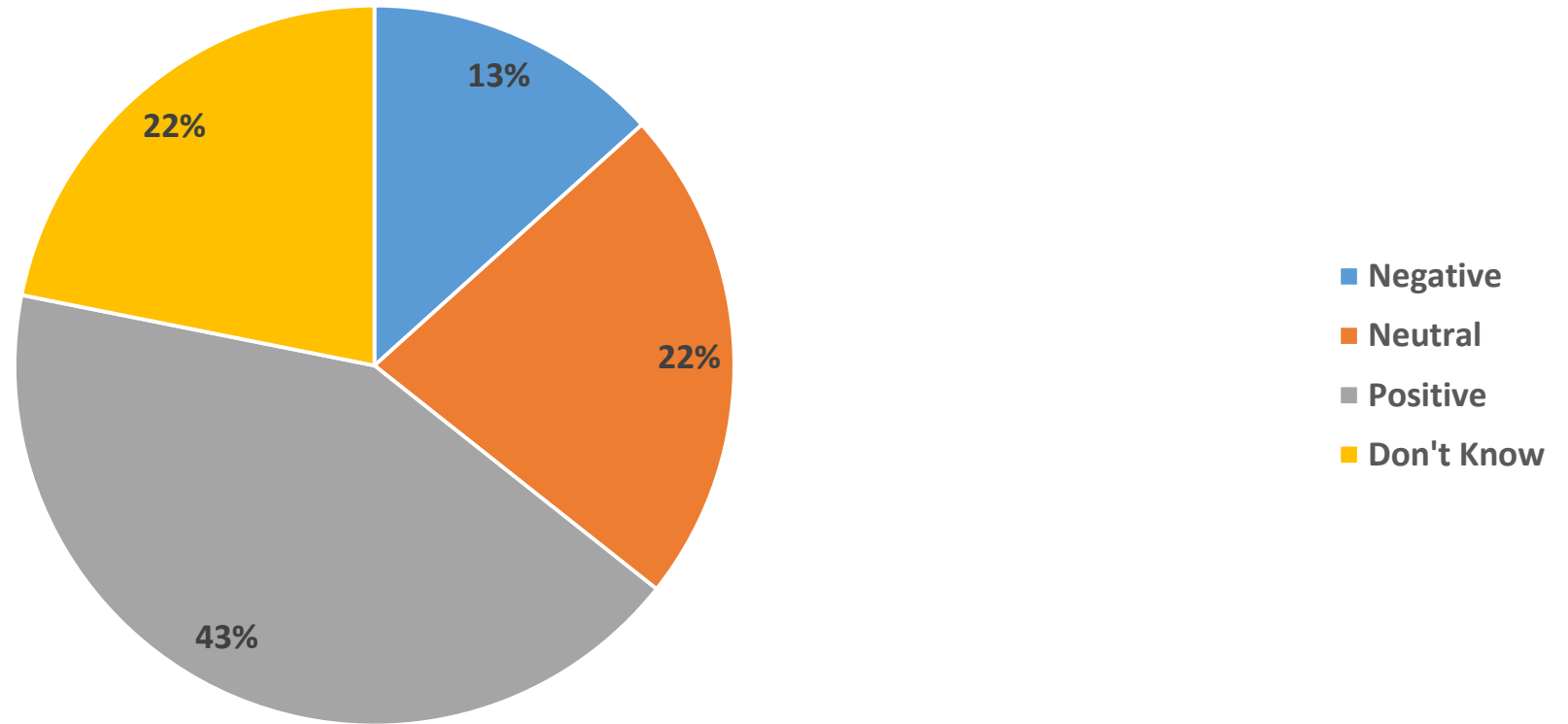
Enforcement of Tall Grass Ordinance



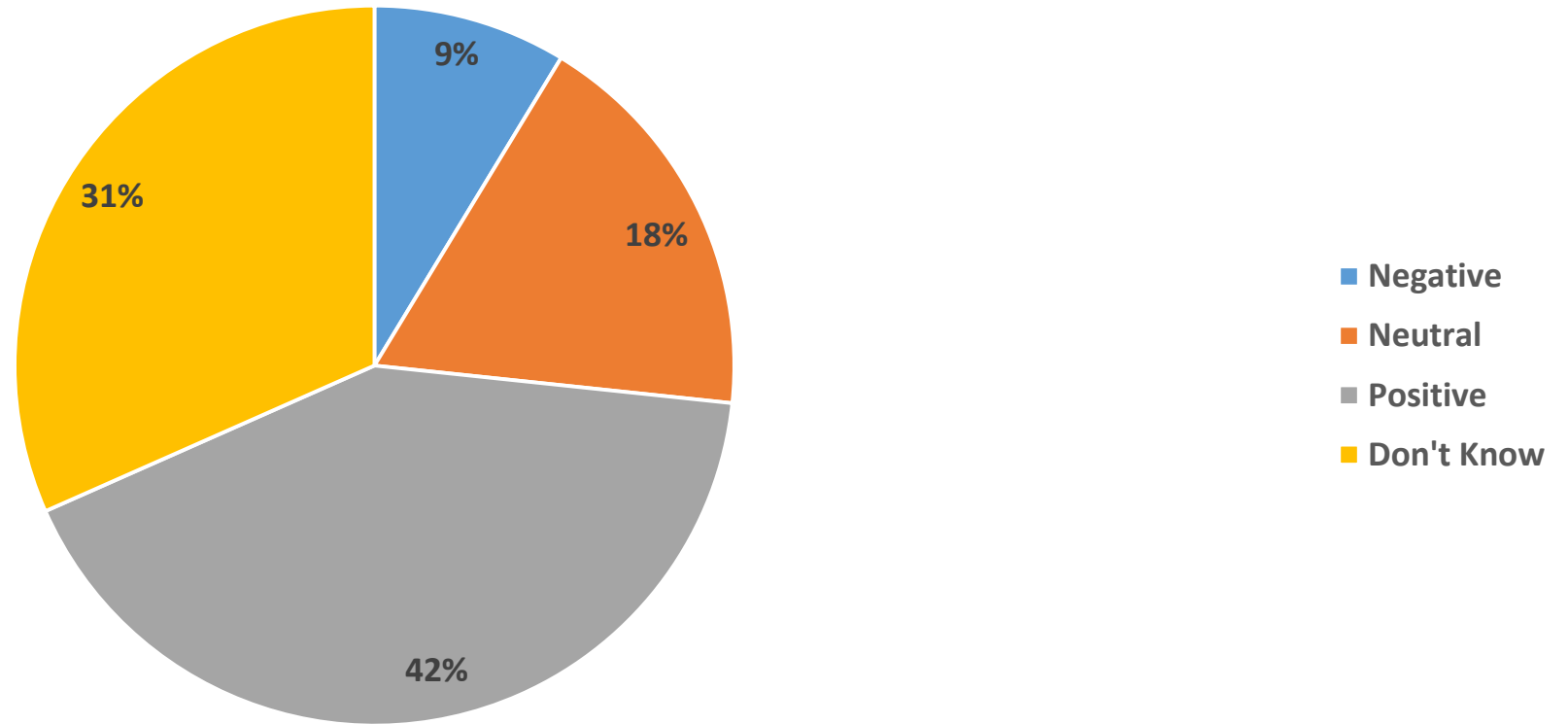
Enforcement of Exterior Maintenance of Residential Property



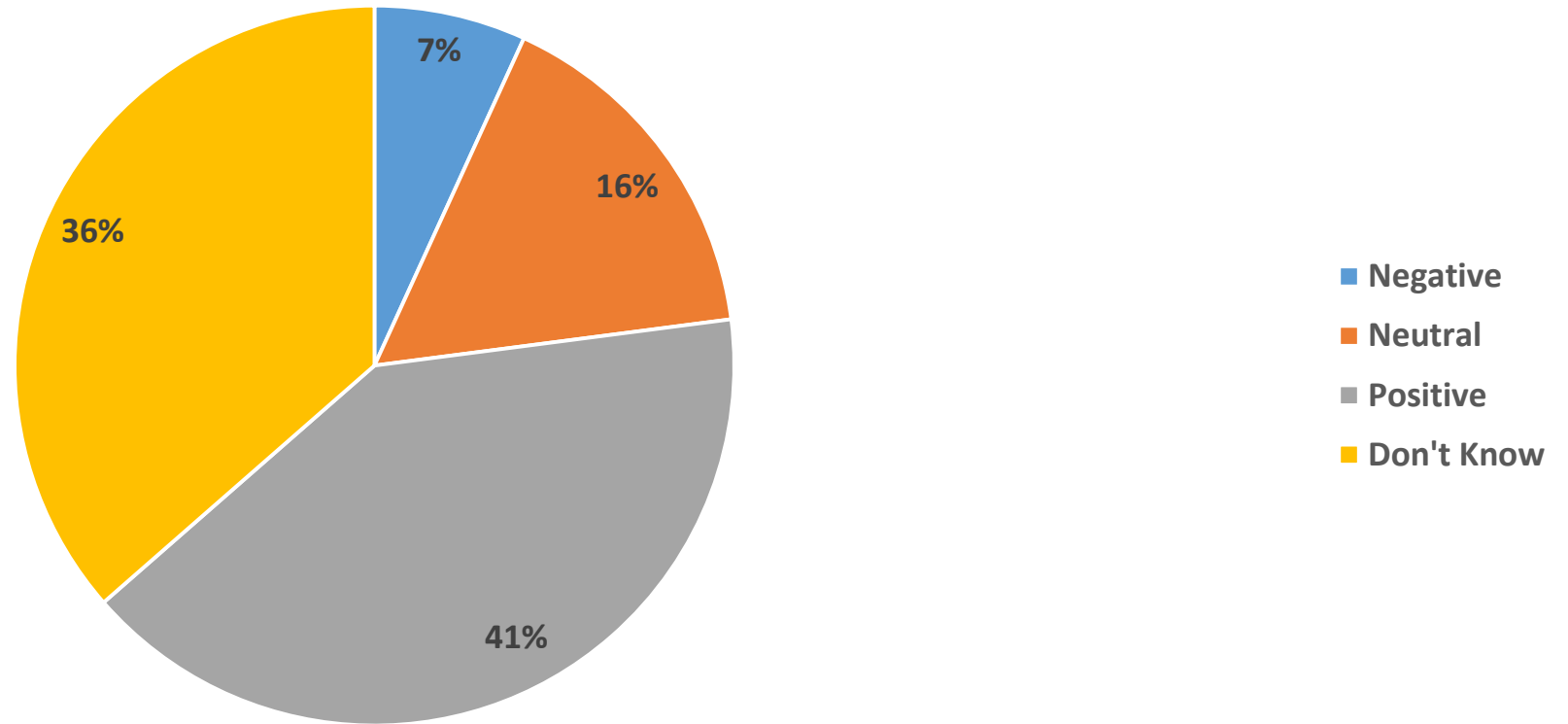
Enforcement of Exterior Maintenance of Commercial Property



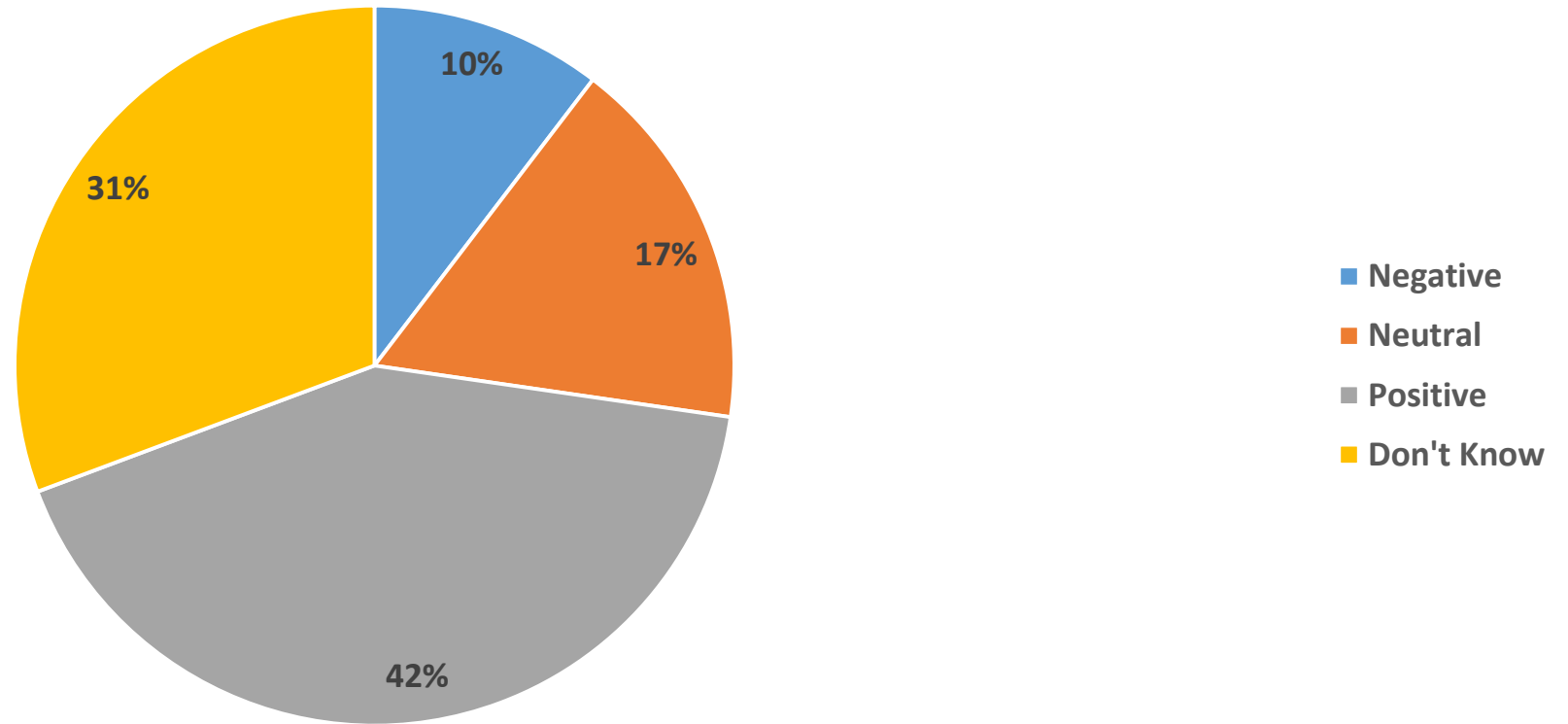
Enforcement of Sign Regulations



Enforcement of Building Regulations



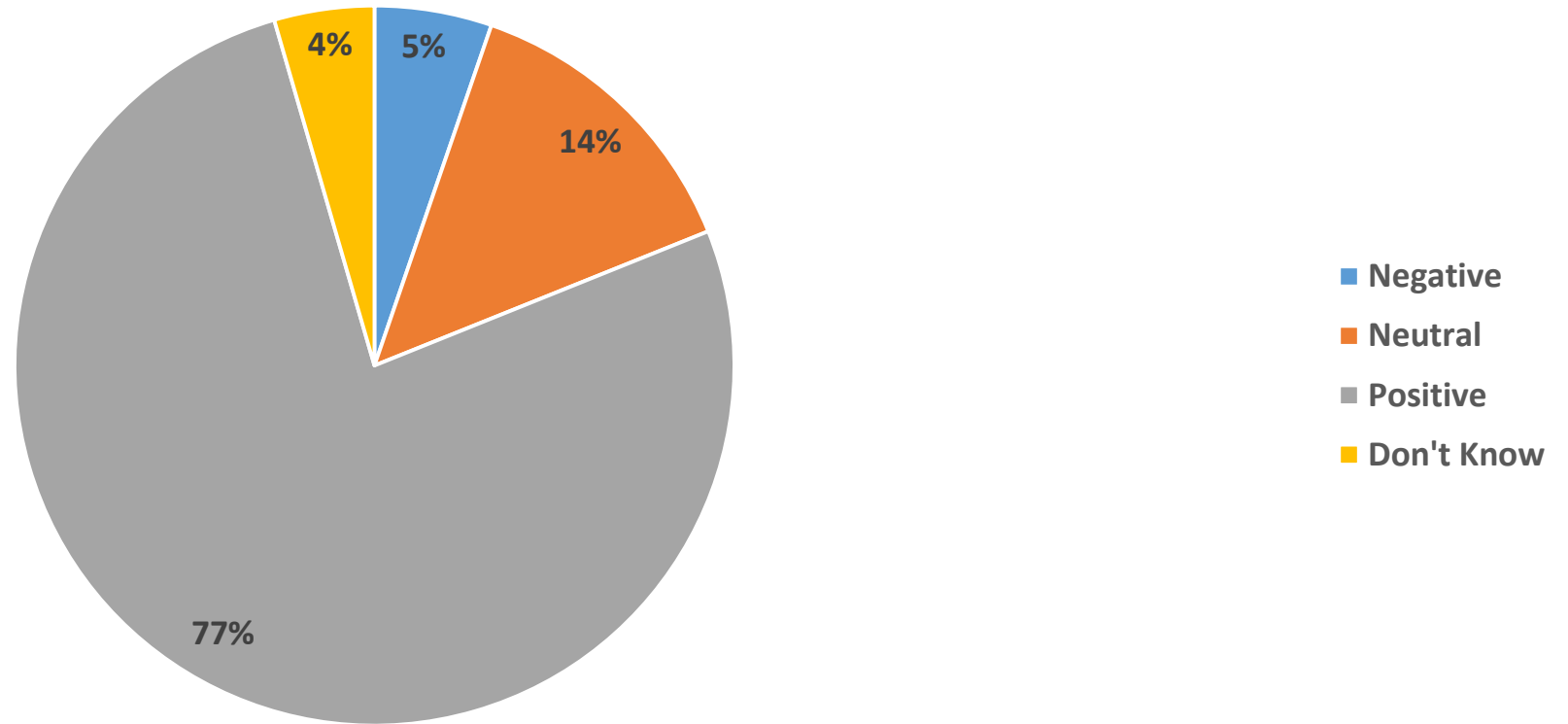
Enforcement of City Codes and Ordinances



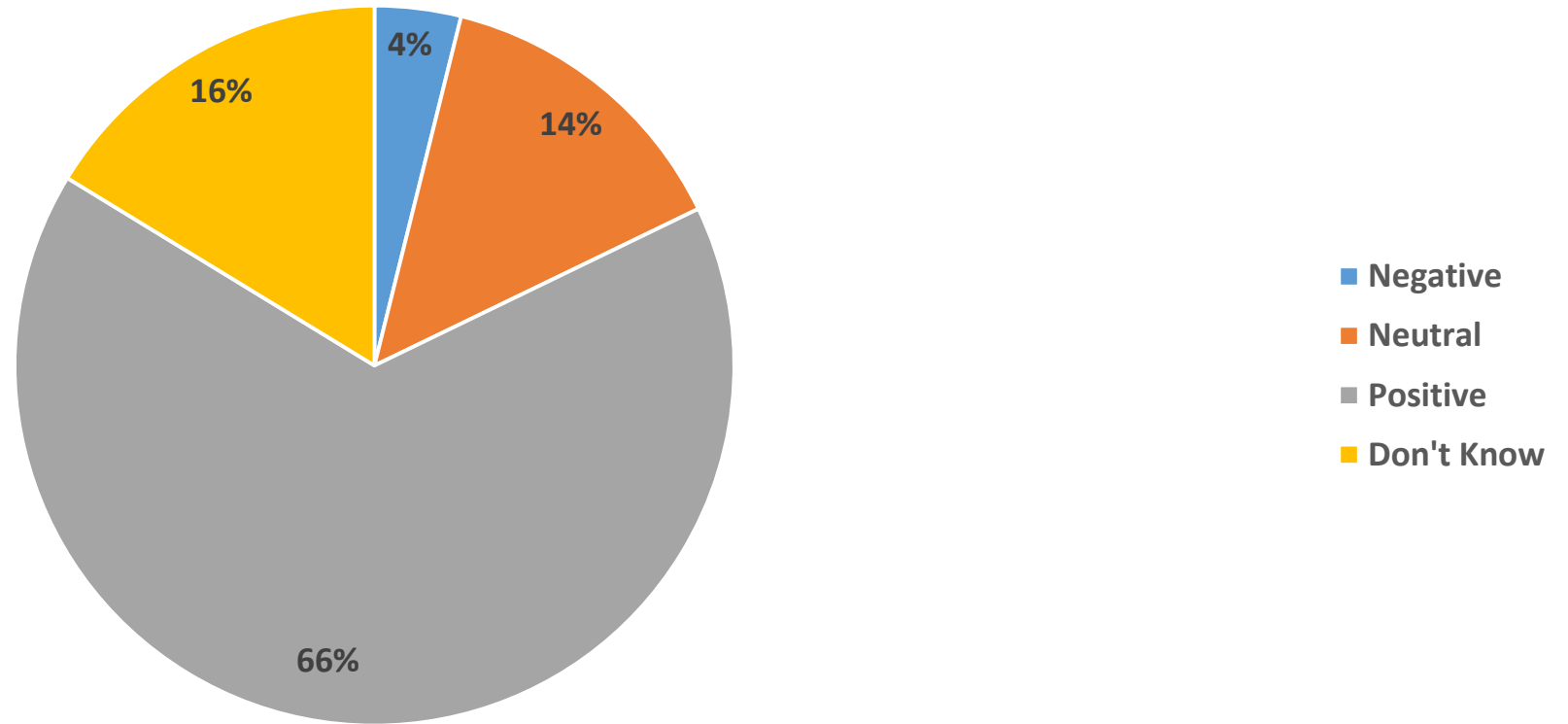
Park and Recreation

2019 Citizen Survey

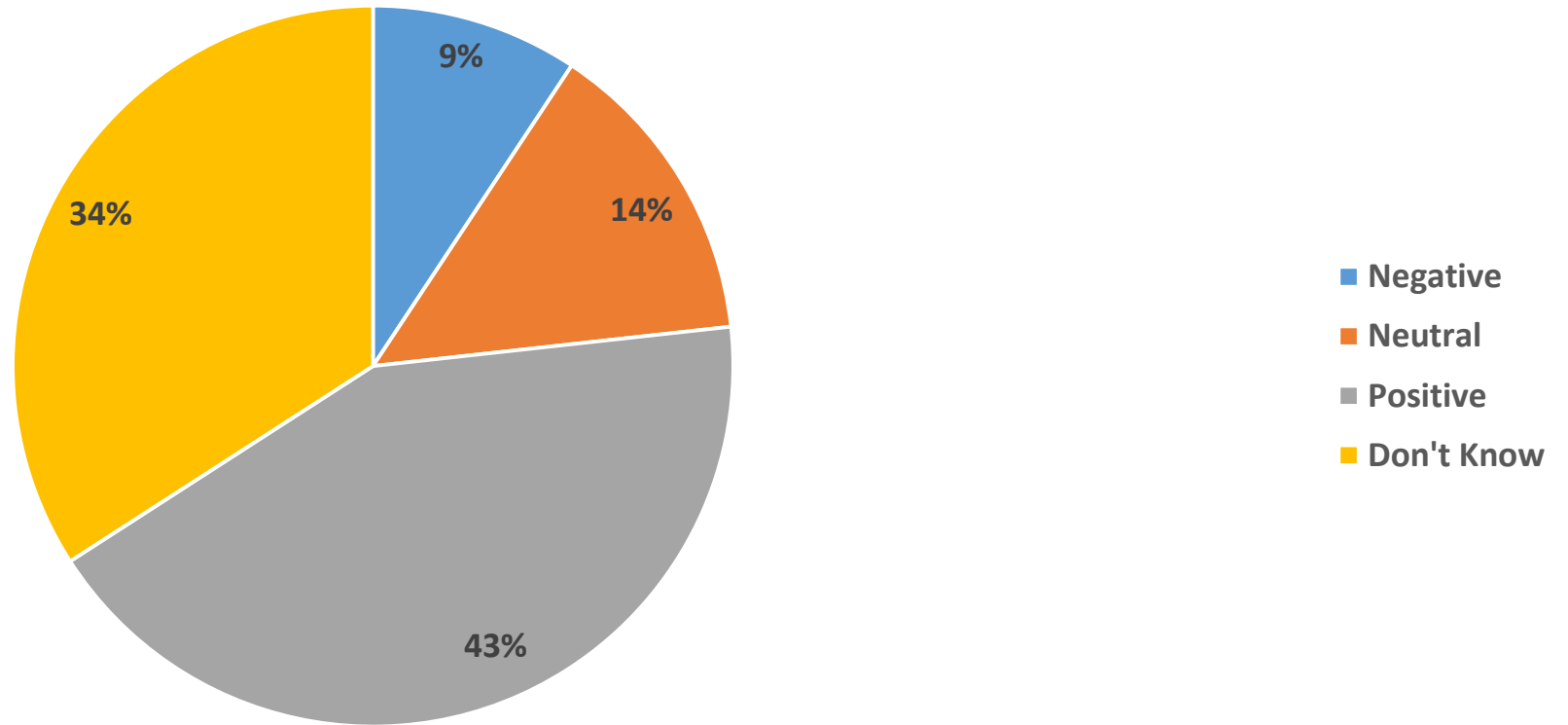
Condition and Maintenance of Parks



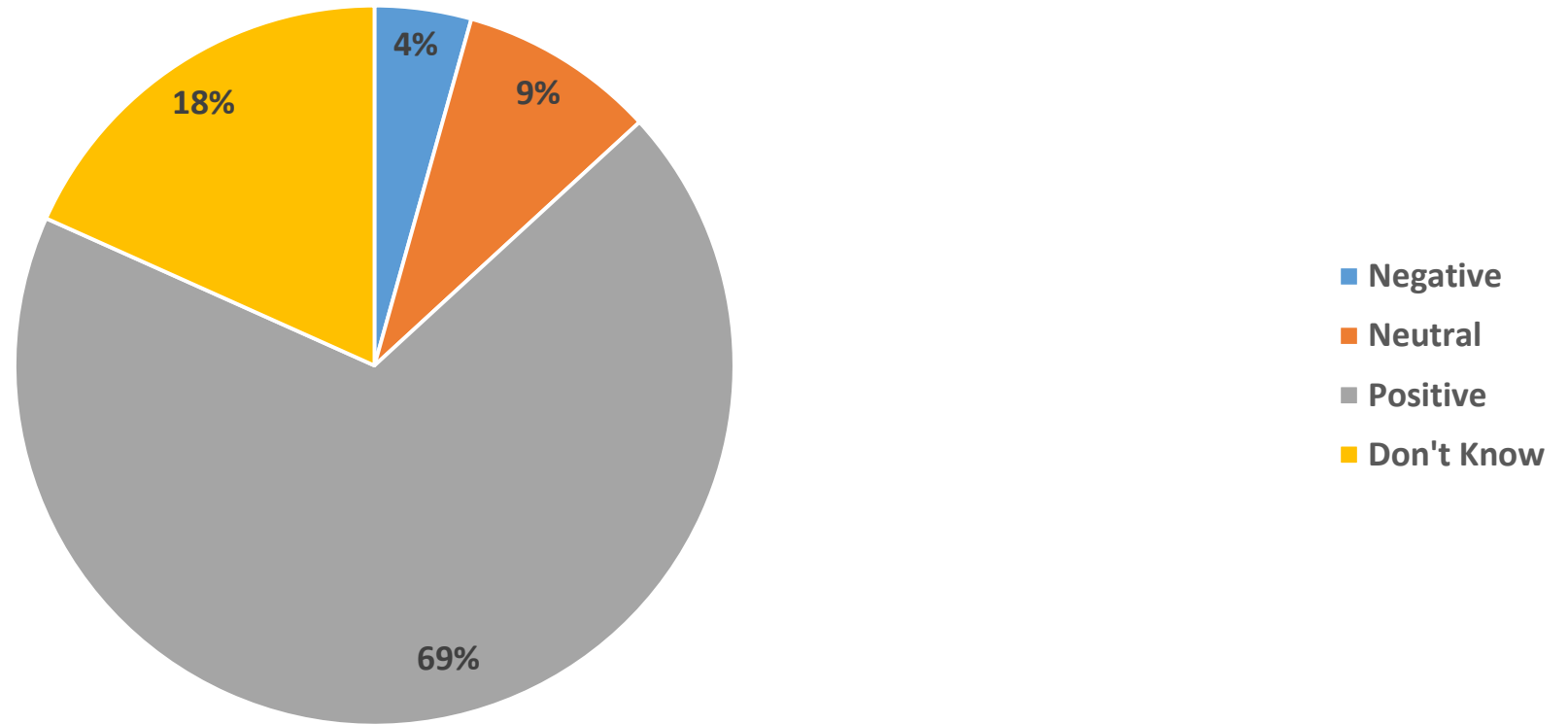
Maintenance of Walking/Biking Trails



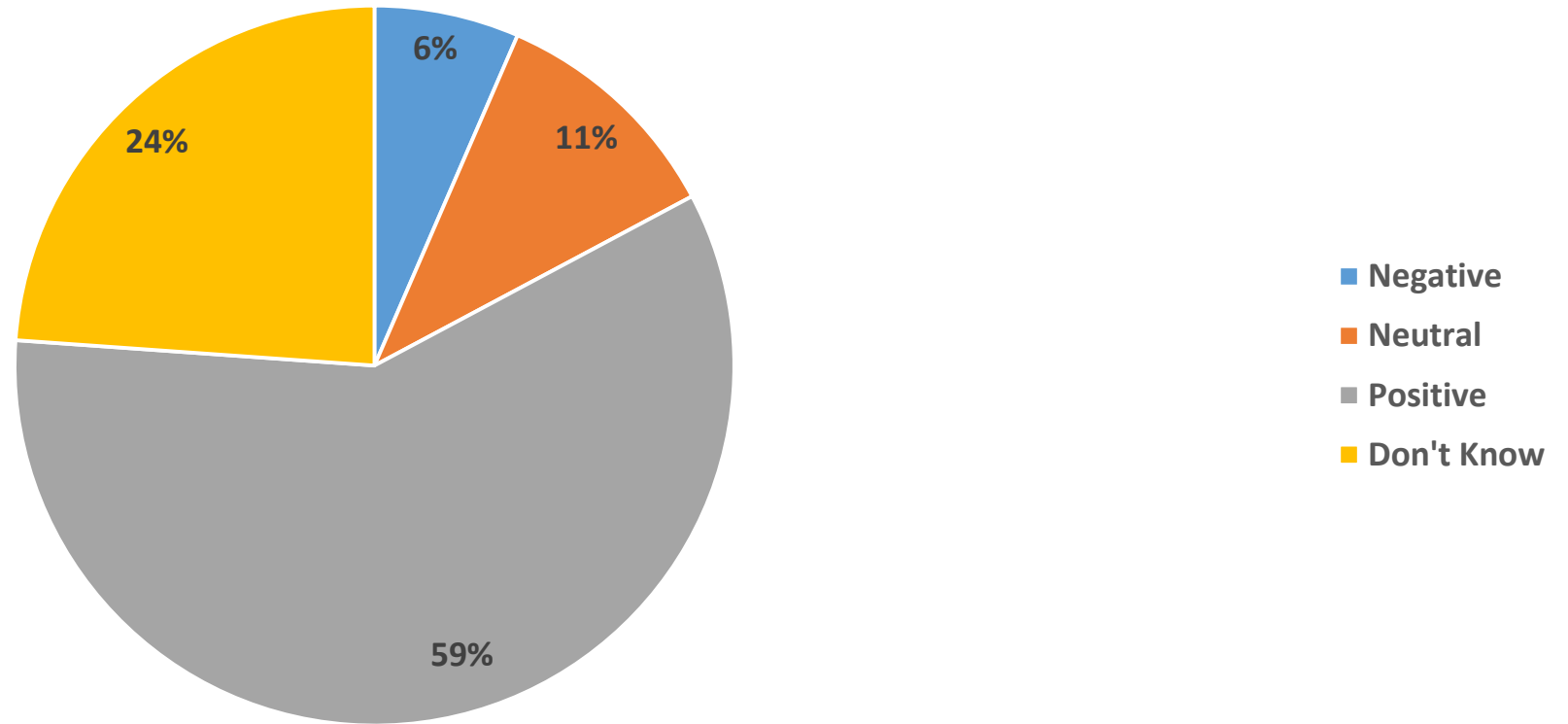
Quality of Swimming Pool



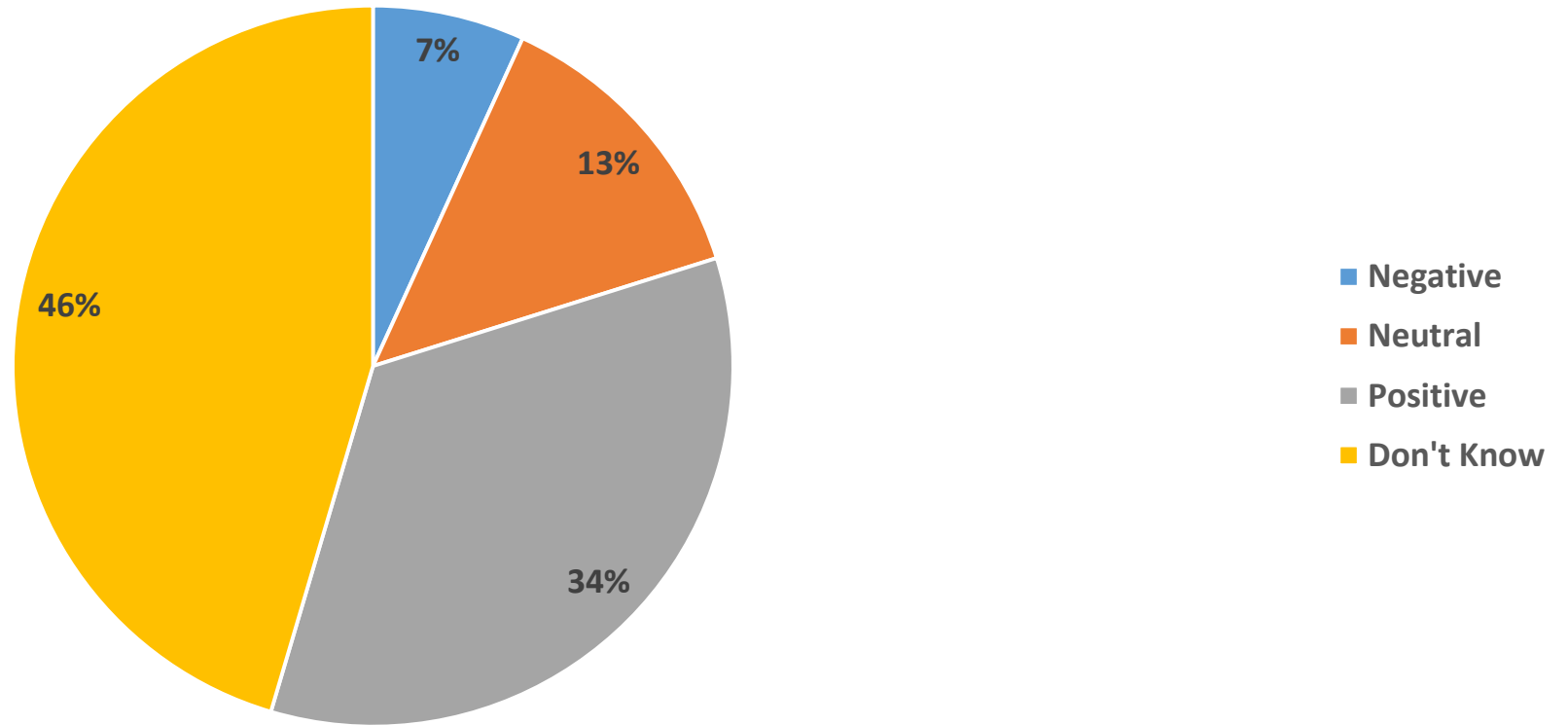
Quality of Spray Parks



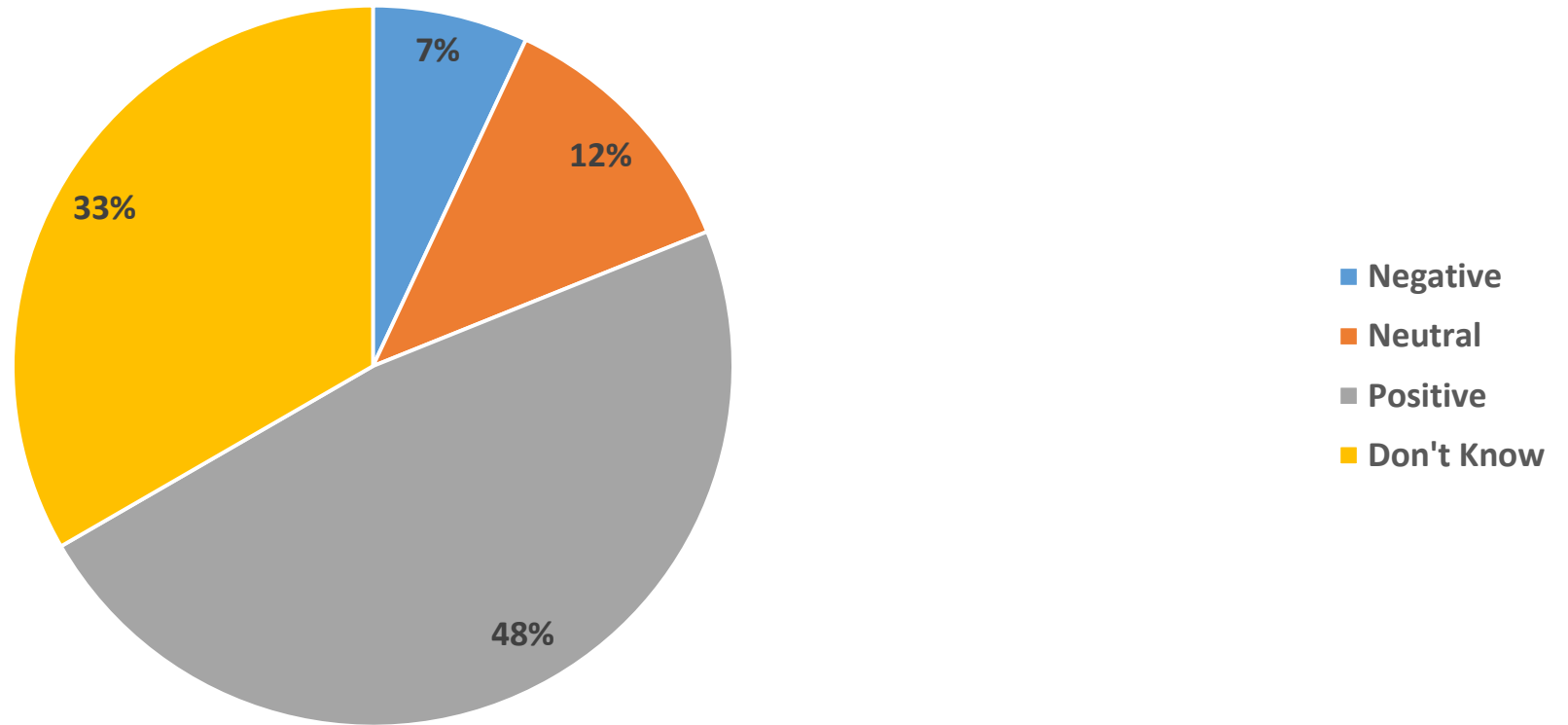
Quality of Outdoor Athletic Fields



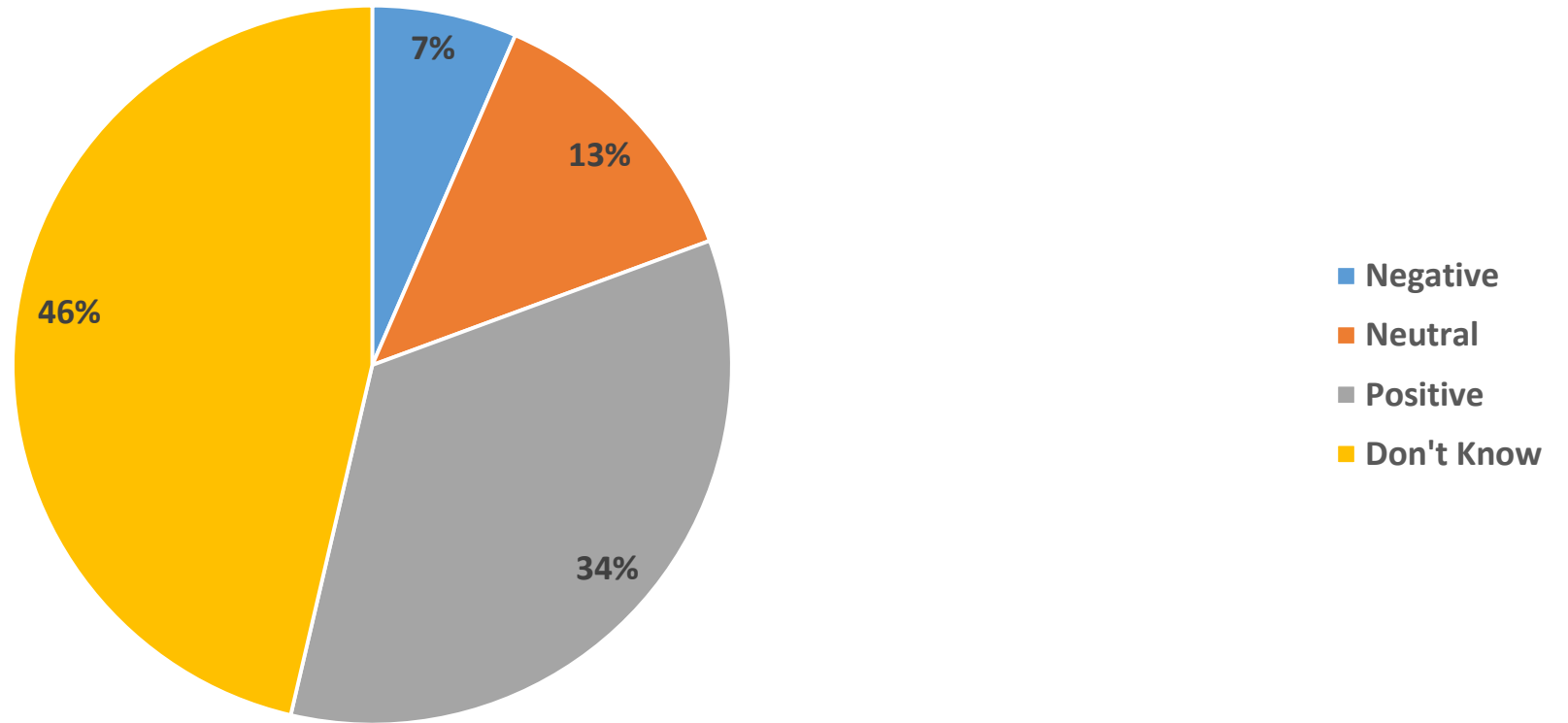
Senior Recreation Opportunities



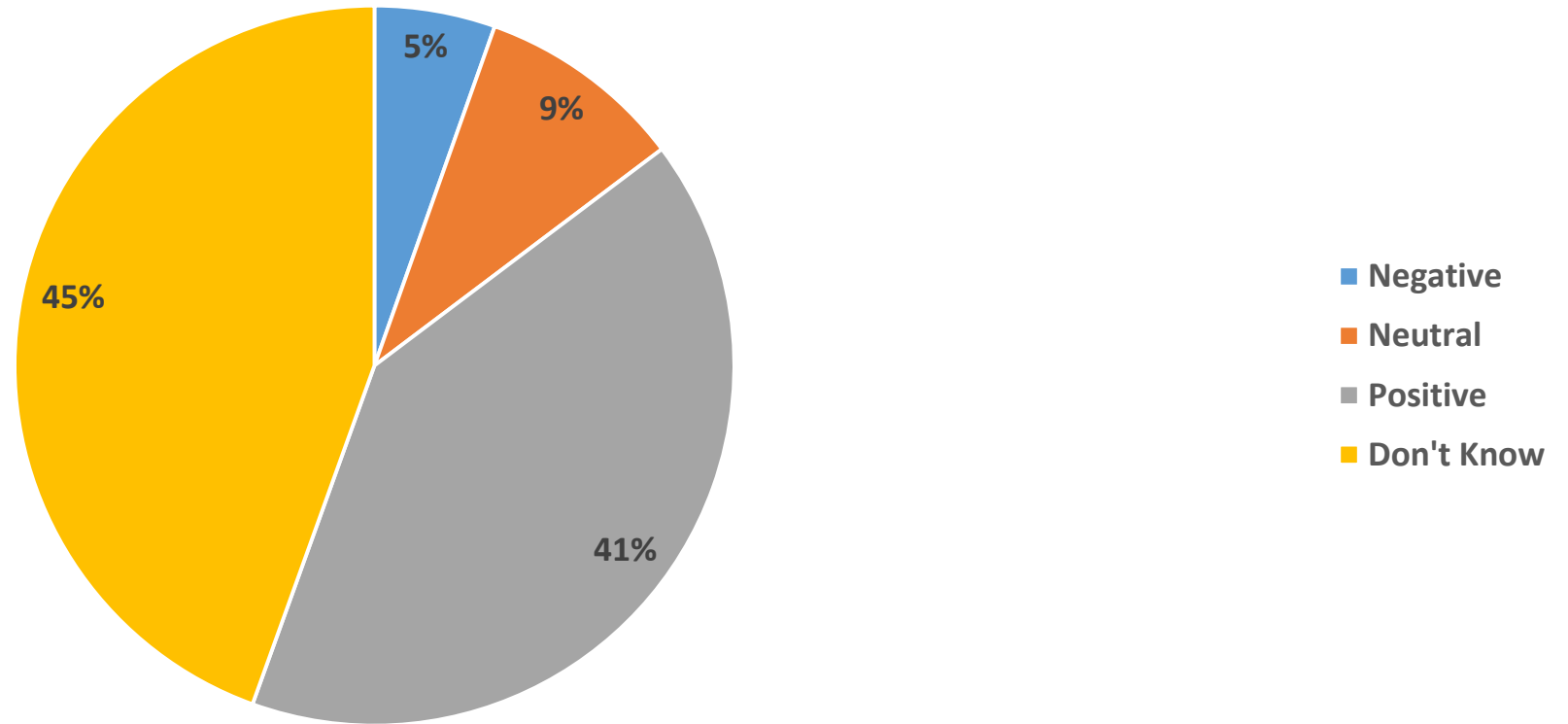
Youth Athletic Programs



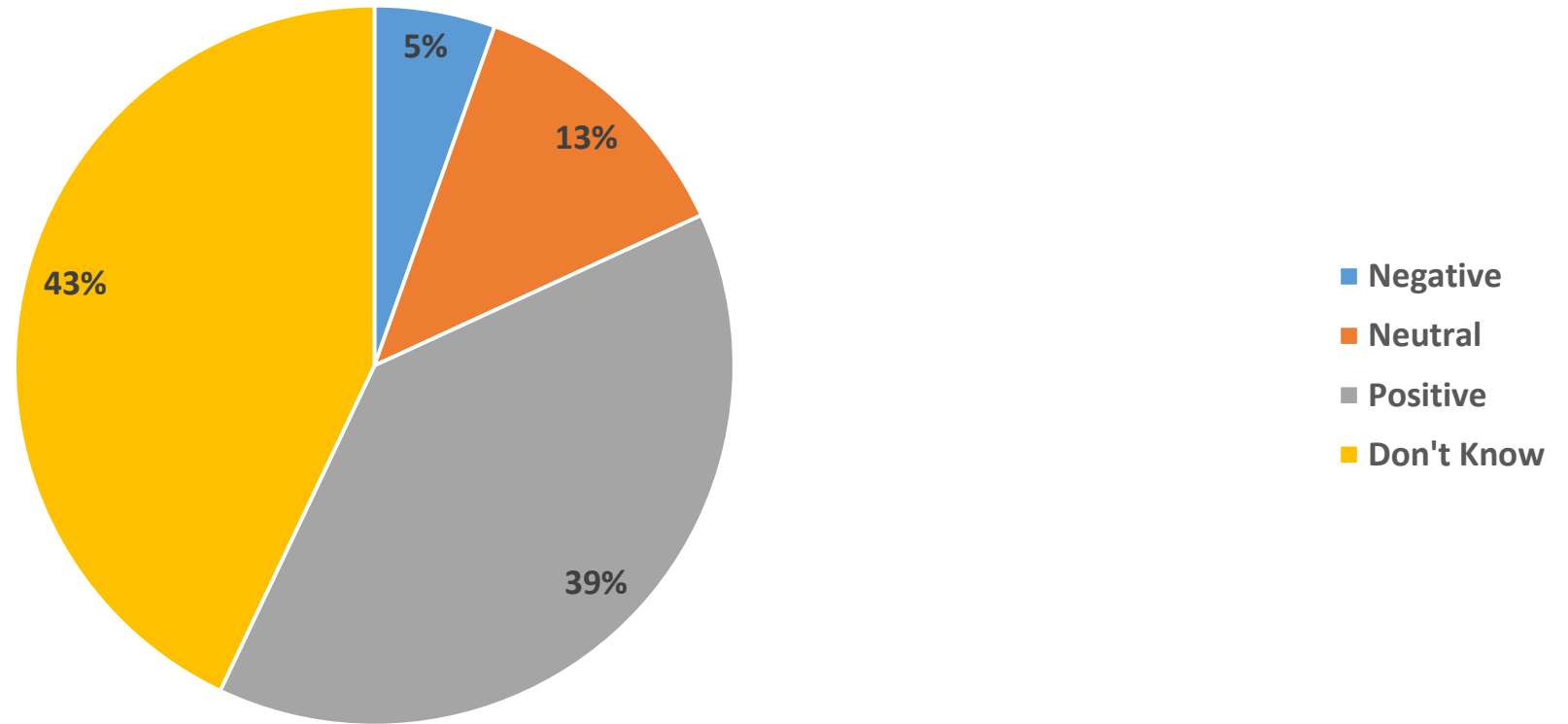
Adult Athletic Programs



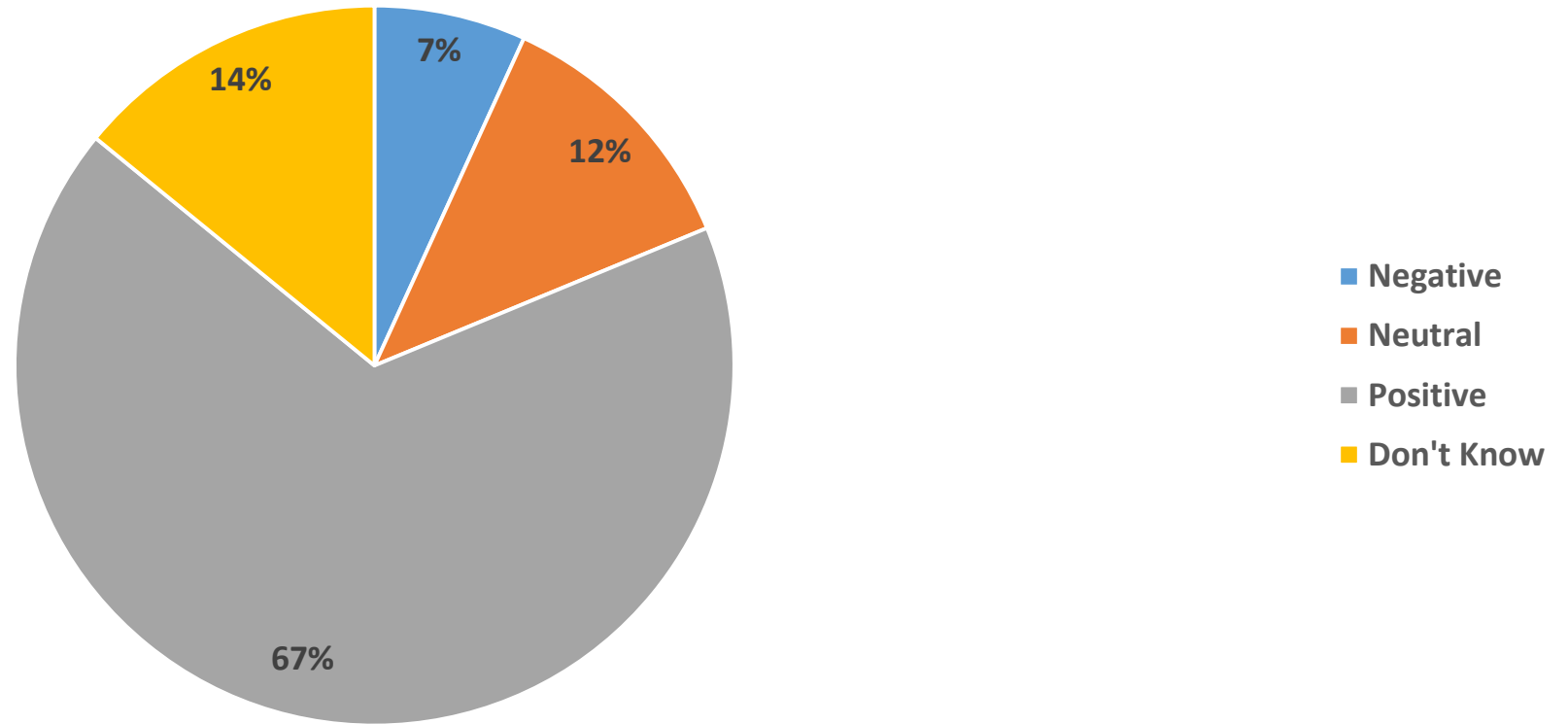
Ease of Registering for Recreation Programs



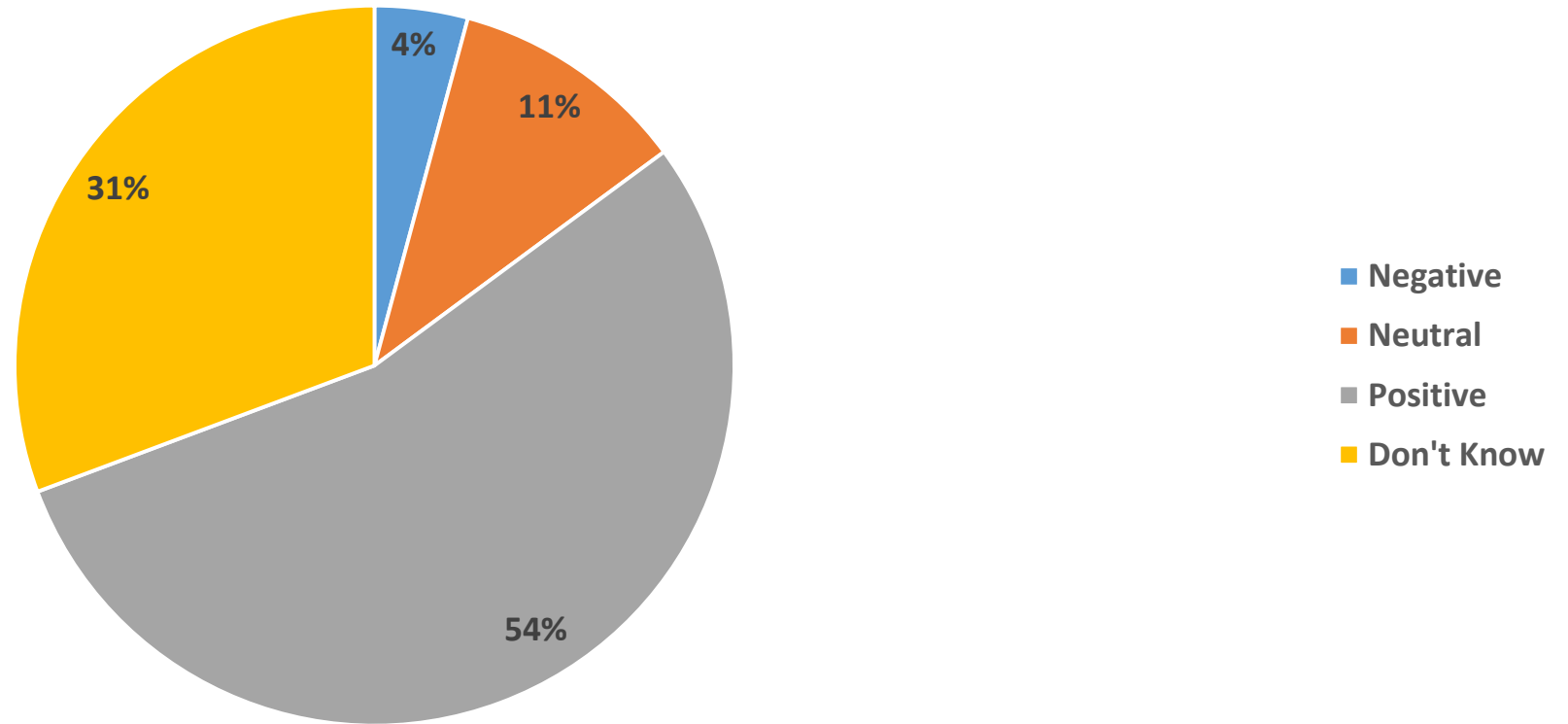
Fees Charged for Recreation Programs



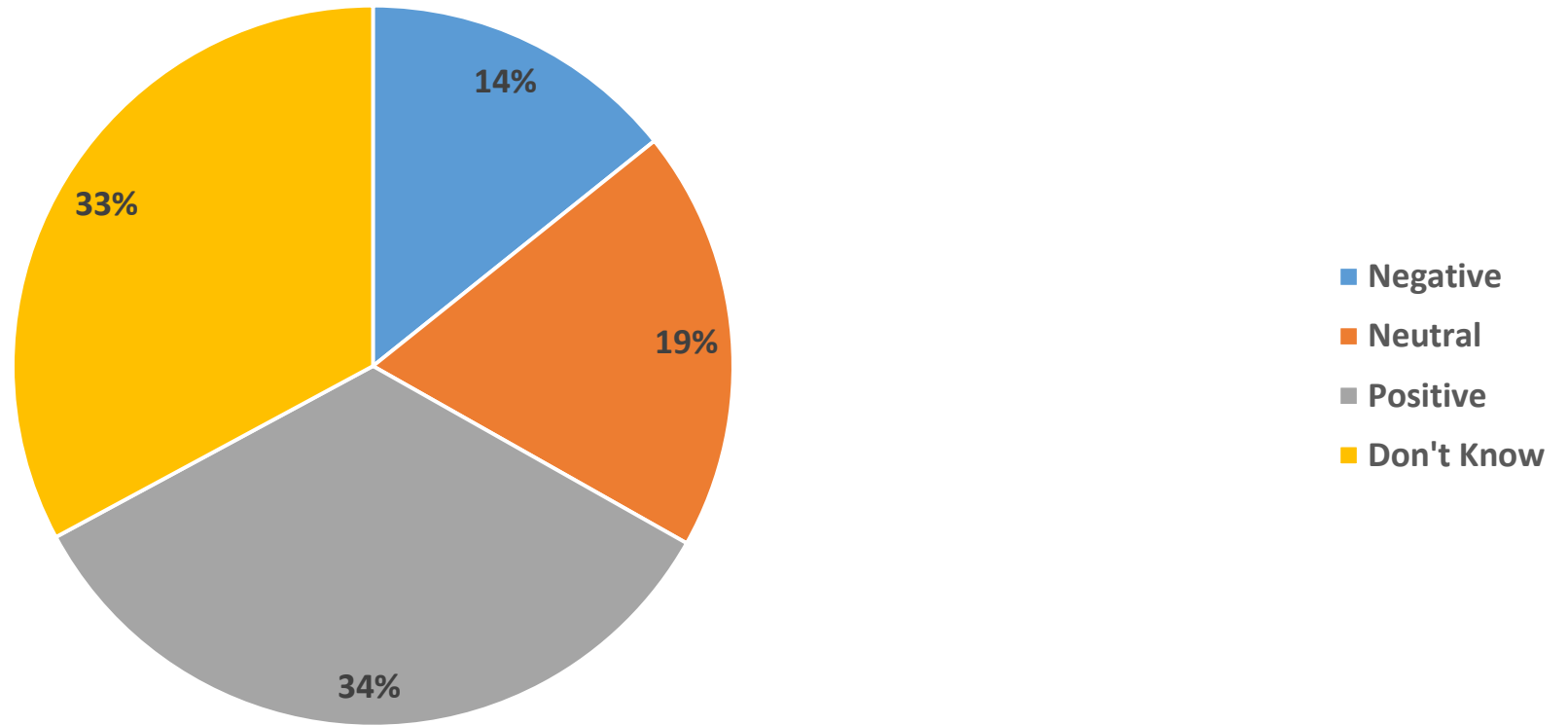
City-Sponsored Special Events



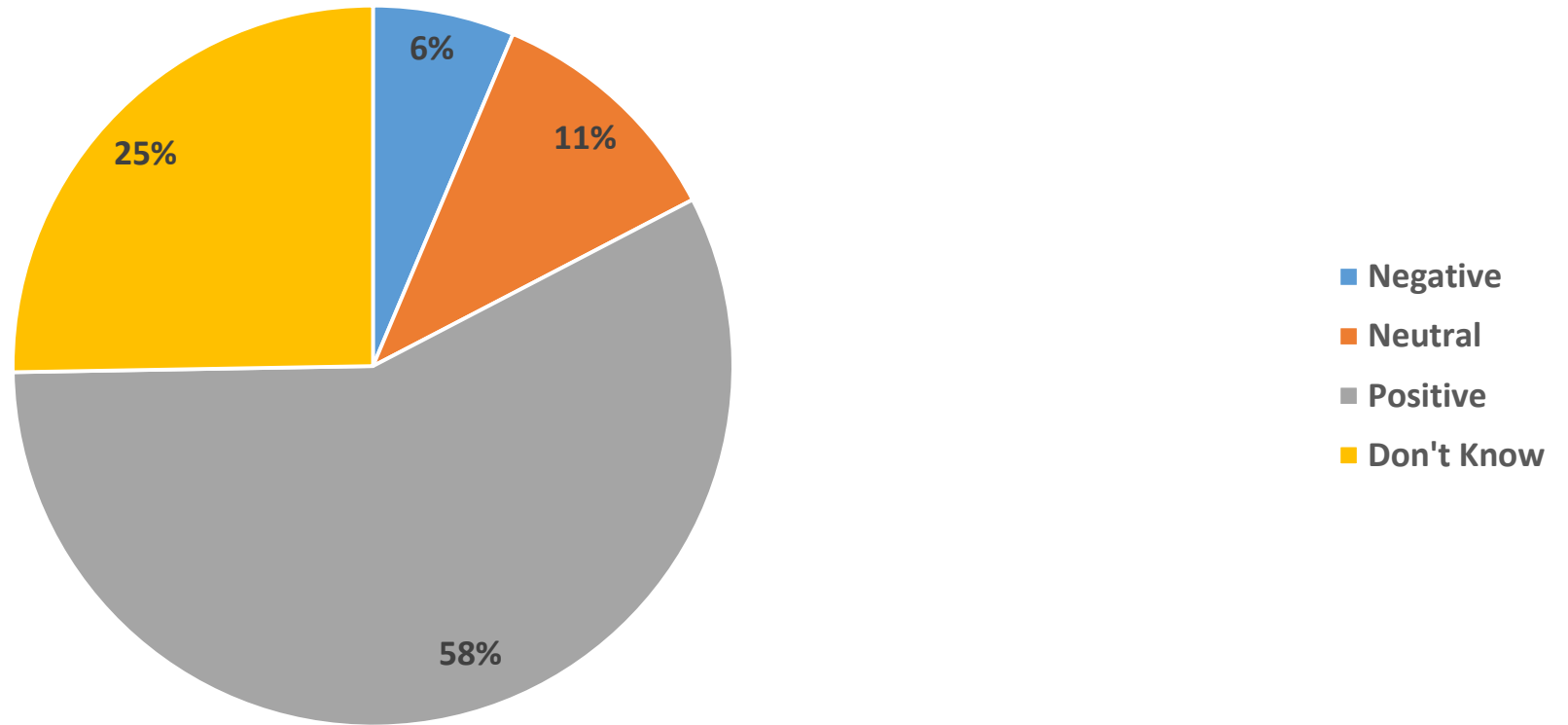
Quality of Indoor Recreation Facilities



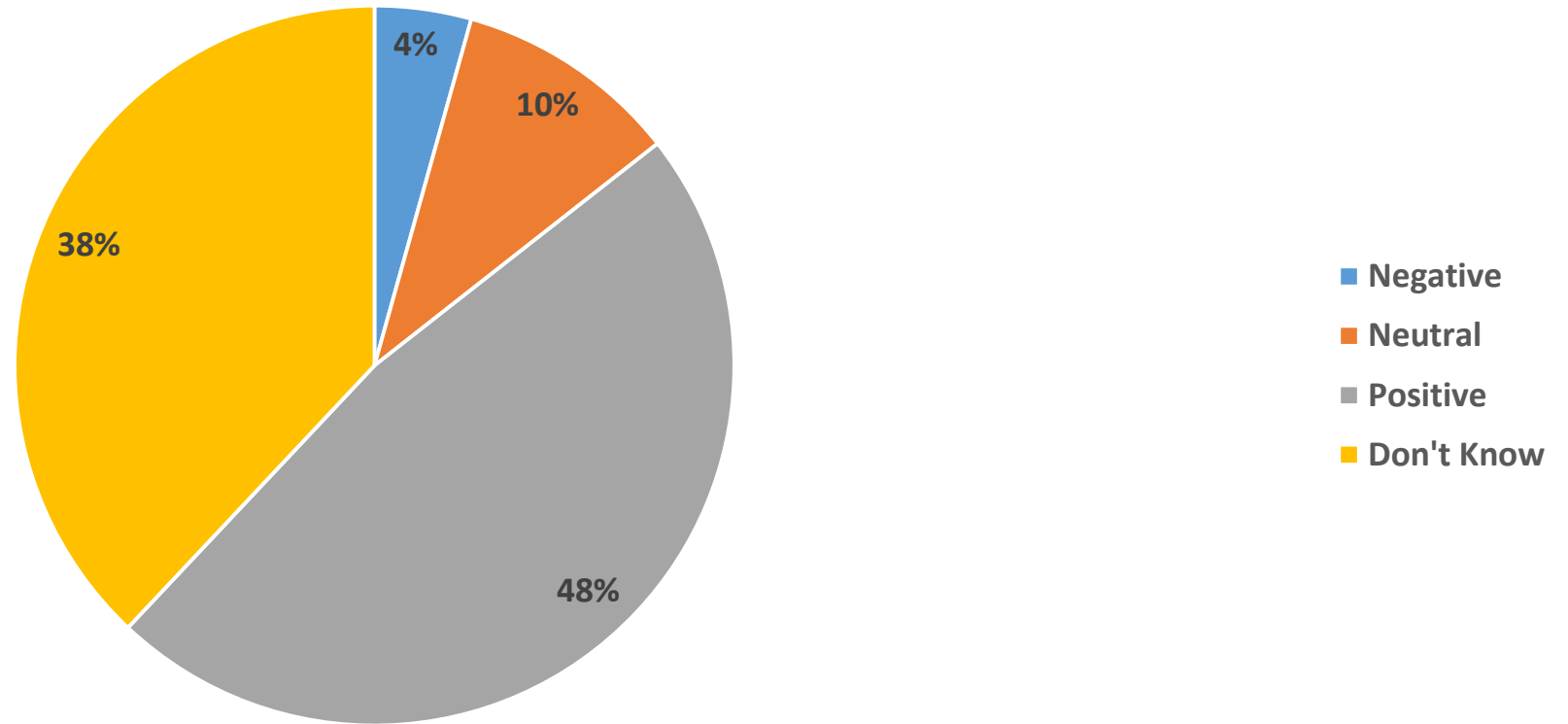
Condition of Restrooms in Public Parks



Condition and Maintenance of Cemeteries



Quality of Services Provided by Cemeteries



7. If you were not satisfied with any of the water services rated, why?

Never drink city water taste is not good

The taste is "off" at times. Would like a heads up when that's happening. Safe to drink? \$ has gone up.

I have very poor water pressure at my home

Quality of water

It tastes like chlorine!

My water bill is ridiculous for a family of four.

of a difference. We have the same amount of people so nothing should have changed but my bill is significantly higher. Why?

Do not drink tap water

Price costs are getting high

Sometimes the water taste and smell is less than desired.

Water bill went up for no reason

Water pressure dropping off

manhole there's no problem. When it's backed up between the manhole and my line you can't see it and I call back and they tell me to call a plumber. Well I use to be s plumber and my dad is a master plumber and I went and rented a snake and cleaned the cities line out both times because the POS behind the desk doesn't ever leave it because he doesn't know what he's talking about but when Mr Gary Reed was in charge he knew exactly the problem because he doesn't live to far from me and he knew how the sewer system worked but the last three years I've gotten nothing from Mr Zeke down there but next time I'm going to have the plumber bill the city

Taste nasty and price is to high

The taste isn't that good

Still waiting on a line in our back yard to be replaced

much

Water tastes awful all over town unless filtered. When chlorine changes are necessary, water smells and tastes like a public swimming pool for a month. Spend a fortune on guys that brag about how much money they make working for the department, then have to spend even more on nw pipes and water softening systems so our homes fixtures aren't slowly ruined by hard water deposits.

E. Bill doubled the last 2 months without increase usage.

price has gone up significantly for water/trash

Doing away with late notices is a disservice to the public.

Rates are getting rather high.

The water pressure in my area of town has been on the low side, but it seems to have improved recently.

To much chorine

Pressure is horrible

I wish it weren't bundled with the trash service

Water bill too high

Rates have seemed to inch up over the past few years, seems a little high.
alone.

Sometimes has an after-taste...I prefer bottle water to drink instead of tap water.

Our pressure seems to surge at times.

Don't receive any notifications about disruptions.

Water bill too much

Just wish it'd be cheaper!

It's fine.

Sometimes smells fishy

Water pressure in our neighborhood is not always good
be improved

best water I have ever tasted. We yearn to return to El Dorado water when travelling.

City water frequently tastes like dirt

Bill is sent out allowing only 16 days (or less depending on mail) to plan and pay.

The water tastes funny.

leaks not being taken care of after numerous reporting

Price is too high

No water pressure

I was overcharged for many months of 2018 due to a leak that was fixed, but was continued be billed at the rate at time of the leak til I figured out and called it to attention of WD. Went through financial trouble due to these bills, still not trusting ED water dept

I would like the city to continue to monitor costs in the water and sewer departments and consider where they can be trimmed before raising rates again.

outrageous priced

Water is nasty

fluoride in water

LOW WATER PRESSURE IN TOWNSHIP VILLAGE AREA

Water is too expensive when we get it from our own town

there is low water pressure

Feels like a cable bill, continue to add more to charge more.

water does not taste good, I have to filter my water

Taste of water - too much chloride odor and taste

Our water rates seem high as compared to other areas. I am willing to pay for excellent service and quality water, I would just like to see that the city continues to take cost into consideration.

its ridiculous how much we are charged

It's only 1 person and I'm charged the same as a family of 4 or 5
neighborhood.

communication is difficult to do these days with folks because not many get the newspaper

I would like my property individually metered per unit

Price

Sometimes it tastes almost like mildew. I am in an older home that has had all the pipes replaced in more recent years, yet the water pressure isn't as good as I would like it.

Very low water pressure in my neighborhood. Won't even suds dish soap.
was better.

Not unsatisfied, but would love a reduction in cost. I understand needing to offset the cost of water treatment and sewer/run-off upkeep, though

Our water pressure is always very low and we've already completed re-piped our house.

Several times a week the water pressure seems low.

What I am being charged for water

Water pressure

The water pressure varies on a day to day basis. Especially in the summer

Think costs too much

The fees that are added to your bill are more than the actual water you use.

Seems like a lot of mineral deposits

months then they flush it and it smells like bleach for weeks. Towards Mondays and after big rains the "lake" smell always comes back.

blocks away.

Only get communication once a year.

A=Low water pressure

E - Retired elderly lady overcharged for sewer etc.

No problem.

I think charges are a little high

I don't enjoy the taste of our tap

water pressure is too low

A: There are at least 3 if not 4 homes on my 2 inch main at times. The volume of water at the tap is zero.

Very low water pressure, to do every day functions wash clothes. Water yard and garden smell

Low Pressure

Poor exterior water pressure

Tap water is hard

Taste of our water

When I take shower or wash hands / need to use softener

H2O PSI during summer months not good on my street

The water pressure takes for ever to fill my washer

The price of water, etc..

Bill is too high for my income.

Pricing

Many times tap water taste too odd to drink

Water charge \$0.90 Base Charge \$10.44 Refuse \$15.75 for 4 pick ups *see comments

Our water pressure seems too low

A- Much better

Florida no necessary

Water change great But all the extra charges for over all bill is a lot.

Satisfied

Pricey

The charges keep going up, never down

Seems a little high

Don't quite understand "base" and water fee

Pressure from 9am is very low

No enough pressure

Increases in billing

Pay lake debt first

My bill never drops even when not used.

Very poor pressure on 600 block N. Summit st.

These are okay

The charge, but I also know there's cost in every service

Price

The tap water tastes gross :)

Water pressure generally seems low

Age of water distribution system cost is higher than other local areas.

Tap water reads 140 ppm on our tds meter on average

Don't like the taste of city water

Need better pressure in the north part of town

Price

Too expensive. Like we own is local and water treatment plant is paid for.

Water too high with add sewer

Bad Water Pressure

Water bill too high - too many charges

Some days water pressure is low

My water pressure is low

Water and sewer together pricey

Best anywhere.

Extremely strong of chlorine sometimes.

Water pressure is not so good in summer.

Seems charges are high.

No or poor water pressure

outrageous.

Water pressure is lower since the new grade school was built.

Water smells and tastes bad

Only get mailed notices.

WATER PRESSURE AT MY HOUSE IS PROBABLY DUE TO PIPES ECT.

Add on expenses, base charges

Water bills are high

Water pressure will not even clean my razor

Low water pressure in our area.

East of Country Club Road, NE El Dorado low water pressure

E. The hike in bills over the last few months without notice.

chlorine.

OUR WATER PRESSURE IS NOT THE GREATEST

poor communication

Always room for improvement

no water pressure.

SOMETIMES THE WATER PRESSURE IS LOW

e. City use to say we had cheapest water round. Now it seems they raise rates because surrounding city's rates are higher.

I THINK I HAVE LOW WATER PRESSURE THAN OTHER PARTS OF THE CITY.

WATER TASTED BAD THIS SUMMER.

SEWER TOO HIGH

From time to time we have residue in our water.

Not given any idea when sidewalk will be fixed

We have been told we pay more for service because we live north of 3rd compared to ones south.

Chlorination taste and odor (I use Brita filter). At work (on Central) had dirt in water for 2 days, no notice of interruption.

Strong smell of chlorine several times a year

Water is cheap, it's all the other crap!

communication - we used to get a flyer once a year

old mains & rust in my neighborhood

11. If you were not satisfied with trash/recycle/yard waste services rated, why?

Alot of the time they don't pick mine up so I always have to call

More "spring clean up" days year round

Larger recycle items, that do not fit in bin, do not get picked up if left beside bins.

not sure what we can recycle now

When I rarely have more trash than room, no convenient place to buy orange bags

I haven't been informed of bulky item pick up in a very long time.

When the compost site catches fire the smell is horribe for days.

Some days after recycle is picked up it is all down the streets

Need more than one time a year for clean up. Maybe once a quarter.

Pretty pricey, not consistent

compost site.

Disappointed in the amount of trash dumped at the compost site...its a great service for to have

Too many recycling restrictions

Had an instance where branches weren't picked up after a storm. Called the City office to confirm someone would be out, but no one ever came.

Better recycle program

Trash was not picked up a dew times over the summer. Had to call city and they sent truck out next day

Being to quick that they leave trash blowing in the yard, dont pick it up.

I don't put out trash/recycle every week, but pay as much as those who do. Wish there were levels of fee.

One of the cities better programs.

Says put trash at 7am and they're already collecting at 630

another week

this occurred, broken glass and nails were scattered on the street in front of our driveway. Had my wife not cleaned it up, either we or our neighbors could have had flat tires from it. I contacted the city and shared my concern with the nice lady on the phone. She said she would pass on my concern. My suggestion would be to either compact the trash more frequently so it doesn't fall out onto the street, or have the employees clean up the mess.

More time could be spent on compost site to ease access.

trash trucks leave behind nasty sludge and they do not stop to clean up after themselves for sure.

Compost pile should be better looked after.

So sick of people not respecting compost site , throwing trash and unacceptable items. We are so fortunate to have This facility.

I'm paying for more than I need

Should have a cleanup more than once a year

recycle could be better

trash?

call, never did.

It's good

My only complaint is that the lids remain open after pick up. This becomes an issue when it is raining.

It would be nice to add a yard waste service. Not everyone owns a truck or a trailer to get to the compost site. I have had that service in other cities I have lived in.

special days are not publicized well.

More access to bulk pick up needed

large recycle items not picked up until late, compost tree area being used by local commercial tree trimmers making it difficult for residents to access.

Price

I am never informed about changes with pick-up due to holidays. I have to call and ask.

I think they need to give trash bags out again

No monitoring of compost site/ misuse by public

Too often we find loose trash blown all over our yard after pick up.

Keep recycling please!

I hope the city will do what they can to continue the recycle program.

recycling is a joke

Has required more than one request in order to get response for dumpster replacement.

Trash being dumped at compost site but no one seems to care but a few of the residents! At this rate would rather it was closed then see it go into the river!

COMPOST SITE NEEDS TO BE TURNED MORE FREQUENTLY

Too expensive and rates go up too often

Because they come by my house around 6:45am

The compost site is NOT maintained! Bulk pickup is too restrictive.
online.

We live on a narrow street and the trash truck puts the cans down too far out on the street and many times they are laying in the street.

there is too much trash dumped at the compost center

In my opinion, this is one of the city's better services offered.

I am a single adult and I only put out my cans once a month because I don't have a lot of garbage, I do not like being charged for the whole month when I only put out garbage/recycle once a month.

It is difficult for elderly people to get yard waste to the compost site if you do not have a truck or trailer

They start before 7am in our neighborhood. Would like to see better communication regarding bulk pick up dates. Missed it last year because it wasn't clear when it was.

up to collect it It can be anywhere from 7 a.m. to 5 p.m. and then we get in trouble if we don't get our cans off the street.

I have 1 bag and 1 pickup every 2 to 3 weeks and charged no matter I had 4 bags weekly

Compost could be labeled better to help people locate where to drop loads in appropriate places.

should be able to recycle glass

Prices keep rising

bag recycling

have time.

Too slow

Can be messy with trash pickup which leads to litter.

miscellaneous bulky items throughout the year. I don't own or know anyone who has a truck. It would be a nice service to call and arrange a small extra charge of a few dollars (maybe 5 or so) to haul something like a chair, a toilet, or an item that has been cleared with the city to be taken away. The town starts to look like a trash heap and people hide mattresses in their backyards throughout the year since they aren't easy to get rid of.

supervision.

Don't know if recycled is recycled or picked up as trash

I am satisfied with the trash and recycling programs and think that they run smoothly for my needs

They have inconsistent times that they come, they've missed us several times, and the bins aren't always completely emptied. Small bins compared to other trash services around. Other services also let you put up to 10 items outside your cart for free.

Glass should still be taken, at least in a dumpster placed somewhere.

and throwing in my yard two weeks in a row is....silly. Also I hate all the recycle blowing all over town due to no bags now. It would be nice to be able to dispose of a larger item (a cooler that is bad or an old tv) more often than just spring clean up.

Would like pickup of yard chippings & limbs

Prices too high

Trash service sometimes runs early, burning brush at compost

They miss dumping containers & I think they're the reason town is trashy

People dumping trash - maybe set up trail cams surveillance.

Glass recycling. Citizens abusing the compost site.

No real problem

All good. Compost and mulch is wonderful!

Wish the recycle center was open on Saturday. Wish I reminder was sent out on Dates of spring clean up (have not received in 2 years)

G: Smoke generated from tree pile reduces air quality

Need to pick up "glass" items in recycle dumpster. Jars, batteries, etc..

Compost site always muddy

Sometimes they don't pick up my trash

They leave the trash can in the street.

Compost site needs maintained

Too much trash being dumped at compost site. More should be accepted in recycle bins.

To early by 7am, Need consistent hours. Took dark by 5pm to take out trash.

Wind knocking over trash, Receptacles pricing, pick up at odd times.

\$43.52

Mom has to call average 1-3 times a month as trash not picked up. Mom 89yrs old and gets it picked up at back porch can not take it to street.

Im afraid to get a flat at the compost site

Price / Cost City does a great job

Problem with not accepting glass and plastics numbering 3-8

Satisfied

Once each quarter for bulky pick up would be better.

Unhappy with the fine for leaving bins out more than 24hrs too high!

Don't quite understand "base" and sewer fee

Increases in billing

Recycle center accepts fewer recycle items than it sued to!

Need better means of recycle different material aka glass

Would like to pay for recycle if chosen to use it.

These services okay

Don't think should be charged for recycle. And after dumping the trash bin half the time lid is open which when it rains/snows it becomes filled with water.

Pay to much,

To expensive

Wish they could do more reusable energy from it.

Do not pick up extra trash promptly

Yard Waste, Better notification for picking up tree limbs etc. A lot falls in my backyard so I look forward to it. If they did this last year or two, I missed it.

The compost site is an excellent benefit for residents, but needs proper monitoring by personnel to ensure no trash is left behind and no commercial companies utilize.

Would like a fall clean up week also.

Yard waste/compost site needs more attention and order. Becoming very overgrown and trashy.

Compost site sometimes trashy

Does the city actually pick up recycling for recycling? Looks like it all goes in one truck.

Trash pickup should be two days a week.

Should be able to recycle ALL items that are recyclable

Varied time of pick up

Price

No communication around holidays. Slow pick up when called.

We have had times when trash/recycle doesn't get picked up on our street.

It would be nice for a fall clean up too.

Compost needs better layout for disposal

Inconsistent times of pickup

Compost not taken care of.

Trash service too high for one person home.

Sometimes not all of the trash or recycle come out of cans.

there yet.

Need notice for spring clean up date

Please stay up with compost site - we NEED it!

Expensive

Seems charges are high

Charged when not used

Compost site needs cleaned up.

Compost Stinks

Disappointed in ending glass recycle.

I think there is poor communication.

The rates keep going up for no good reason

Deliver free bags again and 2 seasonal pickups.

Received a ticket because trash was above the top of the dumpster.

Come before 7 am

Smoke from burning, sign should be posted "No Plastic Bags"

More yard waste days.

No communication.

Better scheduling/time for PU

I THINK RATES FOR ALL SERVICES ARE HIGH

BETTER MAINTENANCE, MORE CONTROL AND SUPERVISION OF COMPOST SITE

1/3 of my water bill is refuse/H2O is cheap

Yard waster site is full of johnson grass and nothing has been done about it.

Trash pick up is late on Topeka Street. This is not normally not a problem except windy days. Containers blow over - problem then.

I COULD GET BY WITH ONCE EVERY 3 WEEKS I LIVE ALONE

f. need to pick up bulk items, etc.

OUT

CITY DOES A GOOD JOB HERE

BULKY ITEMS NOT ALWAYS PICKED UP

E. One person household is charged the same for trash/recycle as 2+ more person household.
up.

Wish hours could be opened a little later.

Compost maintenance is a disgrace.

I LOVE HAVING THE COMPOST SITE BUT MANY PEOPLE ABUSE IT.

compost site should be further out, burning smell very disfavorable.

I HAD SEVERAL ORANGE TRASH BAGS OUT. I THOUGHT THE TRASH TRUCK TAKES IT
BUT HAD TO CALL THE CITY TO HAVE IT PICKED UP.

Got ticket because trash was above container

No supervision at compost, too much dumping.

concern about recycling program - are recyclables currently going to the landfill??

Our recycling gets missed frequently!

RECYCLE SYSTEM NEEDS IMPROVED

TO MUCH FOR TRASH BILL ALWAYS THE SAME?

18. If you would like to expand on any of the answers to previous questions, please do so in the space provided.

I wish there were yield signs on side streets. I was hit by a car a couple weeks ago and I'm STILL having anxiety over it. People need to know who has the right away. I see so many people blow down my street. When my son was older, I would be afraid for him to play outside alone. I shouldn't feel that way in a small town.

was maintained fairly well. Now it is usually unkept and has all sort of vehicles, campers, and junk piled up. Now needs a privacy fence so I don't have to see it. Causes rodent, skunk problems.

New Tennis facility

they used grants and focus on the parks they had miniature golf with concessions, more city programs for the whole family, movies in the parks, train rides through the parks, Christmas lights displays to walk or ride through with volunteers providing concessions and meetings with Santa on the weekend evenings.

Douglas road needs fixed horribly and more patrol during school pick up & drop off. Mowing services need more funding and better oversight. Areas mowed in the spring on regular basis are neglected in late summer/ fall and cleanup is poor. Residents should not have to mow city property because of budget or poor maintenance of grounds. City streets need to be maintained better in order to save on major projects later down the line due to poor maintenance.

Police enforcement needs to actually enforce traffic laws on books.

Fire looked like the three stooges during a recent fire at my moms, very unorganized which lead to more damage to property. They responded very quickly.

Would love to see more adult leagues

had horrible problems with mosquitos. When my landlord called the city they only checked the front yard of the property and it wasn't enforced to have the back yard mowed. It was frustrating because my kids weren't able to play outside at our house because of the bug problem it caused.

I wish we could register online for youth sports. The traffic light at Village and Central when on Village headed south is awful!! Often people run the light or turn right or turn around b/c it doesn't turn green for that direction.

More lights on walking trails i.e. behind Dillons and trail to the Dam

City didn't deal with my sewer problem they had sunflower work on it. sunflower said for it to be done the right way and completely replaced and fixed the city would have to close some of central to work on it and they don't want to do that. So sunflower fixed it all the way to the road where it really needs fixed. As a result of this leak it made my water bill run \$30 higher a month. Updating ball fields will bring more opportunity for tournaments & out of town visitors.

Code enforcement officer over steps her bounds and does not do proper investigation.

Bring back mosquito spraying; We are so fortunate to have the compost site!

kids defacing property

The street almost all the way down north Topeka street have many pot holes that keep getting bigger and no one has done anything about it.

Tennis courts need to be a priority

Fees are too high for youth sports

The City is a role model for everyone in terms of healthy lifestyles, including healthy eating. Please consider a pledge to eliminate sodas and energy drinks from all city facilities and events (any beverage with more than 12 grams of sugars per 8 oz. serving).

missed.

There needs to be a park in the northwest end of town. The village was annexed years ago with the only change being a higher tax bill so people would have a smoother drive passing the village on their way to Wichita and Walmart. Families are, or will be paying \$20,000 to \$30,000 in specials on tiny, aged ranch homes. Those still waiting for that privilege are dodging a baker's dozen of potholes to drive 2 blocks. Meanwhile we have to pack our kids up in a car to drive to a park. DRIVE, because in this small town of 15,000 it would be risking our lives to try and bike there. Also, one final thought. Why someone thought it would be a great idea to build a fire station and school directly across from people's homes is a mystery. It would be great if employees and students would remember that they are zooming by homes with pets and children when they are passing through our neighborhood on their way to the station or class. Also we really like our trash/recycling pick up people. They do a great job. I also love the flowers the city puts out each year. I also appreciate that our city police aren't spending all their

Two most important things: Protection of citizens (specifically District 142 closed to occupants until brought back into code compliance; replacement of pool. The pool replacement doesn't need to be on the grand scale per the 2020 (??) program. It could be a simple olympic sized pool with the diving boards into the deep end from the side. Keep the pool sized for summer

The officer who writes tickets for "visible trash in residential dumpster" "trash dumpster out at curb over 24 hours" is ridiculous. And to say that they pick and choose who they ticket is an understatement. I've seen a house where a EPD car is parked and they couldn't close the lid on their dumpster for days. As for the 24 hours is the officer aware of the residents work schedule or if there was an emergency or maybe they were sick in bed? I believe 48 hours is

Swimming pool road maintenance

Road to swimming pool

I think that the bathrooms need some updating

The tennis courts NEED attention. The pool could use some attention.

There are a lot of abandoned derelict houses that need attention. Public transportation would be awesome for those without vehicles. The dog park is great but could use some attention. Please do not stop the recycling. Adult opportunities like sports and dance and other would be great. Adults want to have fun too! If this already exists then maybe more promotion of it because I've never heard about it. More education from fire department and police department

Don't know what day trash is picked up

Tree Trimming in Parks and on Bike Path would be great.

The city needs to engage more in the substance abuse issues, homelessness, and public transportation problems in El Dorado.

Would like to see more tree trimming where overhang on streets exists.

The exterior condition of many homes is deplorable. We have way too many non-resident landowners who seem to care less about the quality of the city.

Quality of Animal Control nothing is done when it comes to Stray Cats they have the run of the town with no control!

To get out of my neighborhood essentially requires a 4x4 vehicle. Topeka Street, north of Sixth, is a series of potholes all strung together, and the ditch does not flow water effectively, so my home is constantly under the threat of flooding from runoff during heavy rains. 9th street from Taylor to Main street is very reminiscent of what a street must have been like in Berlin after the Americans carpet-bombed it in World War II. As years go by, these roadways simply become worse and worse. Please do something about it! Unpaved streets need to be better maintained until they can be paved. Examples: the road to the compost site, 7th street east of Main, 9th street north of the swimming pool are an embarrassment to the city and driving hazards to its citizens.

The water pressure in the west part of town is insufficient to support a lawn watering system which requires citizens living there must install a separate pump to adequately operate such a system.

The sidewalks in the older parts of town are in terrible condition while the sidewalks in the new additions are non-existent. While the bikeway/trail system, where they exist, are in outstanding shape, walking or cycling anywhere else in the city is a safety hazard. In addition, the bikeway/trail system only exists on the east side of town and does not serve any area west of Main Street.

Despite previous traffic studies which attempted to find alternate routes to take the pressure off Repair of pot holes on North Main and 6th st - the repairs don't last very long (sometimes only a few weeks) Especially the spot just west of the Taylor railroad tracks on 6th. There are two on N Main east side approaching 12th that didn't last long. Also there are many sidewalks that have very large tripping hazards due to tree roots.

Street maintenance needs to be a priority. My wife and I walk a lot on the south end of town and can see many streets that will be crumbling in the next couple of years if we continue to get moisture this winter which is the catalyst for the freeze and thaw cycle. Towanda street is a major thru street on which the older sections are not in very good condition. Haverhill road is also in bad condition and getting worse with the winter freeze and thaw cycle. Been pretty lucky the last two winters with little or no moisture. Not sure what road repairs are being Have not heard of any adult programs. Trash people are rude when it comes to school buses on the road. Cannot get help with people running school bus stop signs. Be nice if the police would occasionally ride on school buses or help with school bus safety.

Something needs to be done about the large amount of flowers stolen from the cemeteries. Please add lighting and bags for dog walkers on the walking path next to the golf course. Signs are needed for people to pick up after their pet and it should be enforced. There is also a lot of destruction of fences, lighting, etc. out there. Not sure how to stop this, but it is unfortunate. For the size of town that we have I am surprised at the lack of tournaments(basketball and baseball), and adult softball teams we have.

Make more info available during the Spring Fling event

Please make sure mowers keep the discharge chute down when mowing, particularly in public spaces like the parks. Debris can be hazardous and deadly to pedestrians if the chute is not in place. I observed a mower operating this way at the North Main park last summer. I had to stop my run along the bike path due to the safety issue.

I feel the El Dorado City Police do an excellent job with community patrolling. In my experience, many of them are extremely helpful even when they are off duty.

An area in which I feel dissatisfaction has to do with the flagging system for road improvements in my neighborhood. My yard was flagged toward the beginning of Summer 2018. At this point months later, the flags are still in my yard and I can only assume the work has not been completed. We mowed around the flags all summer and early fall. The hail storm ripped some of the flags off, which then left rusty, hard-to-see pieces of wire sticking dangerously out of the ground. There has been no communication as to when this job will be complete or when the flags can be removed.

Additionally, our side yard and alley have been dug up in preparation for some sort of work. There is a large, deep, square hole that has been blocked off during this time. Although it does have orange netting around it, I am afraid a neighborhood child or pet will be injured. This hole has been there for several weeks.

My request is that the city have better planning and only flag yards and dig holes just prior to beginning the work.

Additional comments- the traffic light at Village and Central rarely works appropriately. I also feel the development of multi-family units in the neighborhood off 3rd and Metcalf was done Wichita to play soccer because the YMCA has poor refs and coaches. And where has the city done the so-called \$3 million worth of road work. Our parks are absolutely horrid. Go to Augusta Andover Derby and even Newton and check their parks and water parks and swimming pools. I mean why would you build a middle school just inside the city limits but on the outskirts of town but we have to accommodate the rich in the country club area and since one of the prior mayors moved out there by the school what other way to get sewer and water out there. But just look at the sports in general in this town over the last 20 years. I used to ref soccer and basketball and umpired both baseball and softball and it was always crowded. Now we can't even get three softball teams to play in a league as where there used to be 10 teams and why we can't win at a higher level in sports well there's your answer.

I can speak to Walnut Valley...it looks awful and is not maintained very well. In the spring and summer they do not keep up with mowing. Our loved ones are in their final resting places and it makes me sad when I go out there to see how poorly maintained it is. There are weeds everywhere, not nice kept grass and the grass is almost always overgrown. The only time it looks somewhat decent is Memorial Weekend. It should have nice, green grass without weeds. I have to constantly take care of the area around my site but trimming and pulling weeds. It's The roads in El Dorado are a joke. The city has entirely too many employees and brings in too much money to allow roads to remain in such poor condition. Also, charging residents via property tax increases to pay for road repair is pathetic. The city brings in money via taxes and fees as it is, so there's no reason to pass more fees upon the citizens. If you want to improve your image with the citizens, give people more bang for their buck and fix the roads, pick up trash on time, and actually complete projects instead of leaving gaping holes in sections of town for weeks at a time. If the city were understaffed, it would be understandable, but there's a city worker and a city vehicle on every corner and yet El Dorado still resembles Iraq in

The cost for some programs is too high. Plus info on programs are not easily dispersed so people are unaware what is offered.

Overall I love this city and am proud to be a community member. I think there is always room for improvement and am glad for this opportunity to share my thoughts and concerns with our community leaders.

I'm disappointed with the lack of care for residential homes. Many need to be torn down. Also, it would be nice for people to be able to apply for a grant to repair older homes in El Dorado. We are a middle income family so we don't qualify for any low income grants so we're having to spend a lot of money to repair our old home. It would be nice to get some help from the city since we're trying to revive an old structure and that improves the city's image.

Every park should have a restroom.

streets that need maintenance are North Gordy St., 9th street by the pool, and on main street driving north at the railroad track of the right hand side needs fixed. I think this would be a great patchwork affairs for one or two blocks. Many people walk on Haverhill, north of Central, at risk to their lives.

Curb and paving of ALL streets. That was promised years ago with the passage of the extra sales tax.

9th Street is horrible and is only maintained by patching the potholes with gravel or asphalt. You take a risk of doing damage to your vehicle when you drive down it. Almost all of the streets in Riverside are in the same condition. Some of the ditches are not regularly maintained by the city and weeds grow rapidly which causes a fire hazard.

The center should be for seniors and people friendly. Someone needs to monitor whos using the center and the food being used for personal use. The monthly jam session (all seniors) has to pay \$50 rent. Why?? Sunday the 6th the South end was used. Did they pay?? Didn't look like seniors. Wasteful spending like \$3,000 for refrigeration only. \$350 for paint a wall and putting some junk on it, etc. One lady went to rent the center for the day, then after finding it was \$100 decide on 4H for \$50. She was told if she was over the 4 hours it would be \$100. A survey should be done seeing if they are satisfied with the way the center is run.

You're doing a great job with the city maintenance. Spray parks are great. Fire trains hard. I feel safe when I see our police out on the street. The woman planting and caring for our flowers, yea! I am happy living in El Dorado

The city needs to continue recreation programming. Need to open farmer's market.

When dumping trash/recycle bins- they should manually get out of truck and dump them. Also they should pick up what flies out in the process. \$36.00 a year for no-existing storm draining is wrong. The roads are horrible all over town but the area of 9th Parallel to the Park and Pool is the worst. Patching is not a fix! I've seen the signs that the flowers on 6th & Topeka and the unfinished "skate park" (to name a few) that "my taxes at work" has funded but really? One would also like to know where the \$100,000 for the skate park went?!

not pop up. Water tower is 3 blocks away. Also, is there away to add compost curb-side pick up?

only going to get worse. People from all over the City go to the pool and park and the road is an embarrassment.

police on main and central - better and large signage is needed well prior to these trucks entering the city.

The city sewer backed up in my basement three times in the five years I've lived here. My home value has greatly decreased and insurance will no longer cover my basement. All my neighbors with basements on this side of the street have the same issue.

I would like to see a director for the Senior Center be an El Dorado person. One who could respond after hours when needed and all seniors treated equally. I have issues on who pays and who not pays a rental fee. I thought the Sr. Center was for senior citizens.

I wish a youth summer tennis program was available. We have not received anything about spring cleaning for the last two years.

I would like the city to be more interested in helping its residents than trying to bully them with code enforcement. Codes should be easier for citizens to understand as well as be more black and white and less interpretation.

I feel the police department could do a better job at being involved with neighborhoods.

Ninth st. between Main and Taylor is an absolute disaster. Don't think it's a street to nowhere. It connects us to the swimming pool and a well used park. One could lose ones ear in the pot holes plus the damage the railroad tracks subject to vehicles.

Roads: The penetrating oil does not protect the life of a street with cracks, plus the process is messy (sand) for an extended period. Increase mill and overlay on residential streets annually. The city spent \$500k/yr. on residential and main streets beginning in 1989 when asphalt was \$15 to \$20/ ton. We should be spending more so that we don't have the need for major street our image.

Thank you for adding lights at main park! Also the light at 3rd and Residence. *Pool quality - please see sent in letter.

Water pressure so low on north side of 5th ave, it's terrible have called city?? Put up 9 yrs with it. Power windmill - forget it - sell it for scrap - who's big idea? People having oral sex out in open at lake at concert - not for family and smell of marijuana July 4th had neighbor shoot of fireworks - called police, no show - wind brought fireworks - trash over my house and back yard picked up a trash bag full and saved it - showed neighbor, hope it does not happen this year!

Streets are very rough and in need of repair and maintenance. Traffic lights are in need of some synchronization and adjusting...ie. Some lights will not slow traffic flow to proceed until an unusually long time... Central & Vine (N-S)...Village & Central.

I would like to see more city sponsored activities for youth in summer.

At the Senior Center I think you should plant flowers and keep up the yard and the square there has fountain gross and keep the weeds out. Give it some color.

residents.

Quality of Animal Control - Dogs loose are caught, cat are loose feeding of wildcats not enforced (ex. down by dillons on walking path)

Some of the unknown or vague answers may be my fault - communication from the city may be limited or restricted. I don't get the newspaper or get online to watch for city info nor do I watch the city channel. I would be more apt to read fliers sent with the bills.

Don't use any of these as of yet

8A-Sometimes the smell from the water treatment plant ruins a good day. You can't be outside and you for sure can't open any windows. 14C-We live one house down from a vacant house and the yard all gets super crazy before its taken care of. All that said we love El Dorado and are proud to live here. 4th of July @ East is Park is the highlight of our year!

life.

There are too many uncontrolled intersections in El Dorado

This town needs to be cleaned up. Living here all of our lives. We have seen this town go from clean and wholesome to a town that most graduates would not come back to live. The city codes and ordinances need to be enforced. (greatly)

worry about finding syringes when taking my child to the park. I wish more would be done about known drug houses.

Sewer and water lines are more important to me to bring up to date.

I'm disabled and I do not use parks and recreation, but I see the water parks are used a lot.

Please fix pot hole in Boyer road. New road but no one repairs the problem. We have to pay for it. East of bridge on where new road begins.

1) Pricing exorbitant water / sewer / trash combined

2) Need good family events (not alcohol roaked concerts, etc.)

3) Bike paths around town (on major thoroughfares)

4) Safety for pedestrians (too many people walking down mid street at night)

Pay \$10.44 for only \$0.90 of water use. If very little water use, should be free. Sever charge good \$1.85 City residential refuse - 1 small plastic bag to 2 small plastic bags a week, but pay full charge \$15.75 for people that have numerous large bags per week of full dumpsters.

with 6 kids buy house new street will cost 14,000 when building or repairing streets price way too high.

Many times I feel we have too much "Big brother is watching you"

Encourage El Dorado (all) citizens to truly participate in neighborhood watch. Turn on their porch lights or outside light and call the police when they see something usual or strange or illegal instead their afraid to stand up for who's in the right when their is a break in or destruction of private property or a person being hurt. When I first moved here the lake was great. Safe for everyone, but not now. Since the concerts! The kind of people coming to the lake do not care at all about nature. I loved that you made a sidewalk around the camping area. But the maintenance and clearing debre and trash from the water the sidewalk to walk and are not being maintained. Need to come down on the making or distribution of meth. Because its a explosive stuff usually located at an old house thats run down and especially if they have an old building in the back and no lighting. They like it nice and dark and late or early Was told by city employee Brad Myers our street is undeveloped so why are we paying taxes? Have been supposed to do repairs on our road and have not done any yet. No supervision when any maintenance done.

additional on in across street from us. Heavy rain creates a six foot wide "rive" at bottom of our driveway.

Lots of dogs run amok challenging me when I attempt to take my trash cart to the curb. One parked on my front porch and refused to let me exit my front door and go to my car parked in my driveway. The police responded to a dog jumping over my back fence and almost hanging himself with his leash on a hot day with no any shade or water until his owners would return from work in the evening. One dog evidently starved to death over the winter. The residents adjoining my back yard had moved out and left him in an overgrown and debris filled backyard. I noticed his carcass in the spring when I mowed and called animal control. They responded quickly and removed his remains. El Dorado needs a leash law! Im afraid to walk anymore.

Consider 24hrs on garb. bins strict. Had an acquaintance leave theirs out 36hrs and received \$75 fine from an officer that lived less than 1/2 block away.

A lot of work has been done over the years but there are still way too many private properties / homes that are a bight on the community. There are also still way too many sidewalks needing repair / replacement & / or places that don't have sidewalks that need them.

Neighbors dogs barking all day and night. Dogs running loose. Neighbors walking dogs and not "cleaning up" their mess in my yard.

There is a house in the 400 block of North Arthur St that appears abandoned , I have seen no effort made by code enforcement to address this dump.

There should be more uniformity in the enforcement of city code and ordinances. I know people who have been cited for code violations when there was nothing wrong. While I have a neighbor who has kept a truck on the public street without moving it. They also have trash in the yard - front and back. It just keeps growing.

Mowing at cemetery has clipped the edge of relatives graves and broke them. About 3 to 4 years ago pointed this out to maintenance before memorial weekend. They said they would re-cement it together on broken corner and to this day it is still broken.

Overall Satisfied

I think El Dorado does a great job of providing services and maintaining quality of our city. El Dorado is a great place to liver!

The street I live on has had a large square hold in it for 6 months. The streets from 8th str. to 12th street East of main street are deplorable. The holds are horrid & never filled. The only indoor facilities are the YMCA and it costs. Staff in the water department are helpful and

Keep up the good work! We are all owners of this City!

There wasn't a choose two services or a if not satisfied, why under the section perception of the city. But my two for that would be letters "C" and "F" because when it comes to new developments, its usually something we already have and it would be nice to see something more for like the kids to do or an eating place like in Wichita (saves on travel)

Overall I enjoy living in El Dorado. I do like their spring cleanup program.

More trash receptacles should be placed along the bike and hiking trails.

Being 90 years old I don't have any complaints . Staying in my house what could I have to complain about? My reasons for so many " I don't know" is because I'm 90 years old and don't leave my house. When I was younger and owned a car etc, everything seemed real good. By the way if you see erase marks its because (see what I mean) I write in pencil first just in case.

Question 12. A lot of idiot drivers not getting tickets of warnings. I'm 26 years old an can drive better than some of the people who have been driving for 40 years! Mainly because a lot of these garbage drivers are on their damn phones!!

Fronten roads need repair also the road east of fronten road need repair. The water truck roads most every day. The director of the Senior Center is very unfriendly. For one thing she needs to live in El Dorado. Friday A.M. Health Care always comes to the Senior Center at 8:30 a.m. They work on peoples feet at 9:00a.m. They were all out in the cold waiting for the Director to open for them. They have to get things ready to start at 9. She does a lot of things she shouldn't do. We need a new Director.

Would like more contact from police after reporting items stolen-never hear back from them after report. My neighborhood streets are terrible - throw tar in holes 1x a month and back in a month to do it again! Drainage holes / culverts are not cleaned out full of mud / debris and weeds! My neighbor has lots of crap outside / trash nothing ever enforced!

Pave oak street 12th st to cemetery and charge all in city same for 9th street main to taylor.

railroad yard there is more traffic taking that road causing the pot hole to multiple and only grow bigger.

Fire personnel responded to an emergency at our house this year. Extreme professional. Ever going to finish part of bike path?

I believe we need to better prepare our youth with more competitive sports programs.

Like city to advertise events more. North and East roads need repair at cemetery.

Overall road maintenance is an issue when requested that pot holes be fixed yet six months later they are still the same as before. Even when work was done on the street yet no fixing of the area on the street has been fixed. This is an issue and needs attention.

The streets are pretty rough - 9th is awful, 4th Avenue by Main into SCMH is awful and parking lot of SCMH pot holes! Thanks overall for all you do.

Maintenance of streets, understandably the cold weather takes a toll on the roads, but the street in front of Walnut River Apartments is in bad shape and hazardous, esp area where school bus picks up and drops off kids. Needs new road, not patching, too damaged. Spray Park - ground area with picnic tables by the trees often has small sharp debris or rocks/pebbles. Could be safer for bare feet. Swimming pool, need ladder for kiddie pool so grandparents can be in with little ones, or at least available and a sign saying so. Many of us #16, A. Rice Park - old metal infant swings need to be replaced with new plastic swings. Swings are too low at all parks and they need to be greased on the chain bearings. The chains at Summit park are rusted.

Overall I think the city is doing a good job of thinking of what citizens need. Communication is good. Thanks for the survey.

anywhere from 100-700 ppm. Parks, I have a park near my house that seems to always have broken bottles/glass on the ground near kid playground/splash pad. When I'm there, I pick it up, but maybe put up another sign?

9th Street needs repaired. Tennis courts are terrible, students on tennis teams have gotten hurt playing with the huge cracks on the court. Enforce truck route in front of post office, trucks continue to drive off truck route.

I am disabled, moved to El Dorado following my husband's death. I see El Dorado having services I need when necessary and am grateful for the quick response of the EMS etc. Would like to know about routes designated for electric mobile scooters, etc.

All parks should be sprayed with broadleaf weed killer. Grass would look much better and parks would not need mowed as often (Many broadleaf weeds "Dandelions" grow much faster than grass). Too many properties are in very poor condition; trash and debris around properties; this affects property values and leads to poor neighborhood morale and lowers I believe more emphasis should be put on trucks off route issues.

Trash pickup charge too high for once a week. Don't like trash containers. Recycling is worthless. Enforce trash containers moved from curb within 24 days.

Made notes when I read but yest street lighting has been very dark. Also, can't see some stop signs due to overgrown tree branches. Would like to see less "junk" in peoples yards. As far as residential exterior maintenance. Not all residents, like myself can afford fresh paint. Or to have someone come paint the house I would love my house painted and new windows.

Law enforcement is challenged b/c crimes / criminals aren't punished. Also, crime is not publicized, so the public is not aware of issues. Please continue recycle program!

Tried to make overall 2 best things to focus on, even if no "persona" specific knowledge of question. Streets seem to be in the worst shape in my area of town. Have never been greatly impressed with water pressure since I have been a resident. Emphasis on upkeep of parks includes all...pool, spray, playgrounds, etc... I enjoy the walking path and appreciate its upkeep. I have 4 grandchildren and appreciate and am impressed with the amount of parks in El Dorado. I like the down town and courthouse statues and memorials. Overall down town is good. Would be nice to see businesses / restaurants, etc... in the already empty buildings. Keep trying to get rid of the abandoned / empty look to these places. Am impressed with amount and maintenance of flowers and roses downtown and in median of central during the summer. Also appreciate the timeliness and condition of holiday decorating on main and I am 76 years old and have not been able to keep up with all the technology (registering online paying bills etc) since I do not drive at night it would be nice to have a bus (taxi) service available to attend the concert, fireworks etc. The quality of water is excellent compared to NE Colorado! However the property taxes are HIGH! I do enjoy living in El Dorado - especially the shorter winter season. Thank you for the Senior Citizen Complex. As we get older and prices keep raising it is harder and harder to make a fixed income stretch. Thank you for all you do. I Sidewalks were ran to Oil Hill school and then stopped at the school. I guess students walking to the west aren't as important. Full service sidewalks provided to all other new El Dorado schools. Except Oil Hill. Failing to enforce codes to clean up yards and homes. 5th and Boyer and 4th St West. Site triangle severely off at 4th and Boyer. One deadly accident already. How many more complaints do you need. How many people need to be injured or killed before the Sometimes I feel like we only worry about certain things and forget about other things. The city does a great job don't get me wrong but I feel like we forget about other things the city told us they would do or forget about projects they started and it takes way longer to finish.

Traffic signals at Village Rd and Central seems to me to be completely set wrong (too much stopped traffic for no reason). My dog appreciates the treat when we pay the water bill.

Stormwater run off - there is always water in the intersection of Arthur and Lowe even if there's been no rain etc. Stays icy in the winter and slick with algae in the summer.

community. Proud to say I live in El Dorado and thanks to the City staff for taking such great care of everything!

Overall the City does a great job

recycle but about 6 blocks away my mother has a recycle truck and trash truck that come around to collect both.

The side streets (8th , Oak) are not in good shape and can be dangerous w/ snow, ice, and a lot f rain. There are two homes there that provide residential support to adults with disabilities. Better maintenance would be nice.

Some streets and lights are in need of repair in my neighborhood.

In my neighborhood we have a resident who parks vehicles on the street that do not run. After many complaints, he gets a slap on the hand. His backyard is full of car/jeep parts. Nothing gets done. This attracts rodents. There are rentals that should be addressed to their condition. Would like to see trash charge less for senior citizens only one person in home.

I love El Dorado

A lot of delapidate houses should be torn down.

Neighbors have had since Sept Oct to get rid of their non running vehicles. 2 (one visible one in garage with door gapping (visible) are still on property - this in Jan of 2019 - let's give them plenty of time! LAZY

The Compliance Officer is so sporadic, she fines my properties relentlessly, but the house next door is the trashiest place on the planet. Please send notices before the \$90 fine is given, I'd rather pay 50 cents extra a month taxes to pay for the stamps. Properties the city owns are the least maintained in the city. We landlords drive down the street and see lots that are awful and unmown the entire summer but we are bombarded by fines that are astronomical yet those lots

Communication to all residents regarding programs and services and facilities available to community. Need a high speed internet option to Cox. Need to promote city to encourage new business and companies to come to Eldo.

The streets on the north and south side of the city pool and band shell are terrible. They need to be repaired. This looks bad for our city pool, which attracts a lot of people.

2.D. Heading south on Denver at Central I told the city engineers office a year ago that the light doesn't work when its dark and it still hasn't been fixed.

12.D. People are parking in "no parking zones" too often without tickets.

El Dorado is a great town to live in.

The push button for pedestrian crossing on many streets are too far from side walk and some ramps are so rough/broken, it is hazardous to try to use them.

As a new resident (11/2018) to El Dorado, I have not experienced many of the items listed.

days allowed to shoot fireworks. People should have to clean up- some don't clean up at all, just sweep in streets.

Move fireworks back to lake! We like the downtown flowers. Add another splash park to ease congestion. Bring more restaurants!

El Dorado needs more enforcement concerning semi-tractor/trailers on Central and Main streets. Also, El Dorado needs more Christmas decorations on west Central somewhere.

Hill.

Some streets are difficult to stop at. you can not see traffic because of blocked views by signs, trees, shrubs or buildings.

El Dorado isn't perfect, but it's home! The people make it the best!

Better full time/year round help for homeless population safety concerns in parks and walking trails, sidewalk repairs

Enforcement services do not enforce residents to remove old vehicles that have set in the same place for years. It's such an eyesore.

Dogs running loose. Lady in charge of code enforcement is more concerned about grass than trash. West Finney, the street is very bad.

New pool or splash park. Need many more lights on streets to light up neighborhoods help keep walkers safe and crime down.

Would like to see more law enforcement in early morning and not all end of months where you see 4 to 6 a day

I think 9th should have been or should be a priority. A beautiful bridge that leads to the worst street in El Dorado. The ditch is so deep on north side that it could cause a horrible accident. It's embarrassing to have visitors at North Main then to swimming pool travel that road. City Manager and Commissioners need to drive it often. Need parking near pool for swim meets. Need to curb and gutter and pave more streets. Moss growing on fixtures at North Main spray park, health concern.

Clean up broken down cars and trash in peoples yards.

In response to a 911 call regarding a home invasion or breaking and entering while we were home. Police chose to call rather than make an appearance. After several more calls regarding following up, a Lieutenant finally came. This guy followed my 13 year old grandson into the fenced backyard and backdoor, uninvited from the bus drop off in front of our house. Shortly following a community wide emerg services safety practice drill regarding child kidnapping.

Homing still remains an issue in El Dorado (need 150,000 - 200,000). City Commission meetings need more professionalism exhibited - at least dress properly.

Would like to see current tennis courts resurfaced, making part of it outdoor pickleball courts. We have a great lighted place for it.

Police tell property owners they don't do building checks at night time, security is up to property owners.

I have a suggestion for the 4th of July Celebration, a softball game between police and firefighters and a dunk tank. Also, would like to see more traffic enforcement on side streets or some speed limit signs or caution signs that read children at play. I see a lot of cars that seem to be way over a safe speed through residential areas.

We repair a lot of streets that are okay, when other roads are terrible. Need concrete 500 from stop lights and stop signs. Asphalt wash boards on hot summer days.

Need more police staff. Sarah does a good job of making property owners clean up the exterior area. I would like to see more properties condemned and torn down - both residential and commercial. I would like for more drug houses/places to be shut down; its just not an easy task. Need more senior housing and apartment complexes.

need to provide better softball complex for high school and college teams!

funded??

Everytime I go to downtown El Dorado, trucks are on the truck route. Please paint truck route signs on roadways, too many drivers miss the small signs. Fireworks should be fired at BG Stadium, reserved seats could be sold to help pay for show. Beaumont has a super display and standing room only. Fireworks at stadium was used to sell building of stadium. The small town of Cheney has a better youth athletic program, more activities, higher participation level. Stormwater tax program was sold to us with the promise to do some work on a drainage ditch behind our property, nothing has ever been done!

Not much if any communication on anything.

More police on streets. Oil Hill is a drag strip. With more industry here, we need more enforcement in this area. Large trucks, slow trucks, etc don't mix well with the new traffic patterns. Also, the city's calling system for late bills is horrible. We can't do better? Central & Village southbound into Wal Mart is at times deplorable. Unacceptable.

streets and 7th from Star to Taylor. Weve been begging the City for years! We pay our taxes too! Stop ignoring us!

a few years ago. Two more 3rd Street and 6th Ave. Vine St. over railroad track needs serious attention.

There are several intersections about town that are without street signs. The poles are usually in place buy no signs. This has been evident for well over a year.

I am deeply concerned that our police force is not doing their job. The area we live in has several drug houses, items being stolen in our area. Homes that need to be demolished that have red tagged, yards not being cleaned up. We make calls to dispatcher but no one ever shows up. I have lived all of my life in El dorado.

HAVE COMPLAINED SEVERAL TIMES ABOUT THE TRAFFIC SIGNAL AT CENTRAL AND VILLAGE RD. LEFT TURN FUNCTION DOES NOT WORK UNDER CERTAIN CONDITIONS. SOMETIMES I THINK WE GET CARRIED AWAY ON CLEANING AND MOWING NOTICES THE ONES I DIDN'T ANSWER I HAVEN'T HAD ANY PROBLEMS OR USED.

are so loud that they actually shake your house. I am also very concerned about the fire hazard.

yards\$

PROMOTE NEW BUSINESSES TO COME IN THAT ARE FAMILY/KID FRIEND.Y. RIGHT NOW THERE ISN'T REALLY ANYTHING FOR YOUNG TEENS AND ADULTS TO DO EXCEPT BOWL AND THE MOVIES

I feel I have answered all questions honestly and to what I have seen or know from living here for 40+ years. I realize it is not a perfect world. El Dordado is not the only city of the map that has some problems.

I LIKE LIVING IN EL DORADO AND LOVE SHOWING OFF MY TOWN WHEN FRIENDS COME TO VISIT. I LIKE YOU TEARING DOWN THE BAD HOUSES IN TOWN. IT STOPPED THE STINK PROBLEM IN NEIGHBORHOOD.

THE MAIN THING I WOULD LIKE TO SEE CHANGE IS CLEANING OF YARDS AND STREET. CLEANER IN RESIDENTIAL STREETS LIKE LEAVES OUT OF THE GUTTERS. GEORGE WHITSON WAS THE BEST AND KEPT THE TOWN LOOKING GREAT. OVERALL EL DORADO IS A WONDERFUL PLACE DUE TO WONDERFUL POLICE AND FIRE. WHEN I WAS GROWING UP DURING THE SUMMER YOU COULD BUY A BADGE AND GET TO SEE A FREE MOVIE (FOR KIDS) ONCE A WEEK. DOG CONTEST, COSTUMES, TURTLE RACES, GAMES LIKE SACK RACES, HAT CONTEST, BUBBLE GUM BLOWING. ONE DAY COULD SWIM DURING CERTAIN HOURS, BIKE CONTEST, ECT. IT MADE SUMMER DAYS FUN. IT SEEMS LIKE IT WAS ONE DAY A WEEK SCAVENGER HUNTS ECT.

1. Many residential properties are in need of exterior maintenance.
2. Too much truck traffic near downtown and schools!

I WANT TO HAVE LESS NOISE AND FIREWORKS ALLOWED AND LIMIT THE PERIOD AND HOURS THEY CAN BE USED.

IT'S NOT HORRIBLE, ITS JUST LOWER THAN WHAT IT WAS WHEN WE FIRST MOVED INTO OUR HOME.

2. G North Popera St. is hard to drive. 2. G Unable to safely walk sidewalks when available (N. Taylor) 2. G In prior year, told to shovel street myself to drive on it. #10 want clear recycle bags willing to pay.

I wish the city and the ymca could come to a collaboration for our youth sports programs . We are not a big enough city to need the competition between the two programs.

FIX HOLE AND BUCKLED STREET IN THE 200 BLOCK OF WEST CENTRAL SWIMMING POOL NEEDS TO BE REPLACED. MORE BIKE PATHS/LANES. BIKE PATH NEEDS TO BE EXPANDED TO COLLEGE NEED MORE RESIDENTIAL DEVELOPMENT.

I'VE LIVED IN SEVERAL DIFFERENT TOWNS IN DIFFERENT PARTS OF THE STATE. I HAVE FOUND EL DORADO TO BE ONE OF THE CLEANEST AND MOST FRIENDLY THAT I HAVE LIVED IN. I REALLY ENJOY LIVING IN A TOWN WHERE I CAN DRINK THE WATER FROM THE TAP WITHOUT WORRYING ABOUT GETTING SICK. THANK YOU.

Eldorado is a wonderful City !!! A great place with great people.

Public restrooms at parks are always gross. Not sure how to combat this issue with homeless and children that have no respect.

No property (of empty houses). Prices too restrictive for taxes paid - why are there so many empty houses? It reflects tax sewer structure said income opportunities(RENTAL) looking sad.

I think the City of Eldorado does a good job of taking care of the streets, parks, etc. the beautification of the flower baskets along streets are well taken care of.

I am very upset that it is necessary in our city for churches having to be locked. think the homeless initiative has been a huge mistake. Citizens say no it is not the homeless but who are we afraid of? Also drugs are a huge problem in El Dorado and it is ignored.

CITY MAINTENANCE. I HAVE ASKED MANY TIMES TO COME OUT AND CLEAN THE CULVERT AT THE CORNER OF NORTH 1ST AND HILLCREST. I NEED TO BE REPLACED. THE STREET SWEEPER BRUSHES THE DEBREE TO THE FRONT OF THE CULVERT. THEN THEY GO BACK TO THE OTHER WAY LEAVING A PILE OF SAND AND LEAFS AT

Many of the services provided by my tax dollars and fees do not benefit me. Is Prairie Trails a service? It does not. I hope you get it sold. Some street signs are placed so far back you can't see them in time to make your turn.

EL DORADO HAS IMPROVED IN APPEARANCE SINCE WE MOVED HERE IN 1986. STREETS ARE MUCH BETTER CONDITION AND THE YOUNG LADY IN CHARGE OF FLOWER MAINTENANCE IS EXCELLENT. SHE HAS ADDED SO MUCH CHARM TO THE DOWNTOWN AREA. DETRACTS FROM EMPTY BUILDINGS. SHE IS A GREAT INVESTMENT FOR OUR CITY. ALSO THE SMILING LADY WHO TAKES OUR WATER BILL IS A GREAT "FACE" OF THE CITY. WE MISS HER WHEN SHE ISN'T IN THE WINDOW

Question 2:B of worksheet. West 9th Ave between Denver and Gordy St is in terrible condition. My son has a bus stop in that area and I absolutely hate having to drive on this street. Just filling pot holes is not working.

We are so pleased with our fire personnel. We have had to call "911" several times due to medical problems. Our fire dept responded so fast. Plus they were very professional We are very pleased as a whole with all our city personnel. Storm water drainage on "mid" Lakeland 400 to 600 N Emporia Street is covered with deep pot holes.

The appearance and maintenance of the compost site is very poor. Really an eye sore! some sidewalks not up to using a power wheel chair on due to tree root growth or breakage in the sidewalk. wheel chairs have to use the street to get around. had a friend get a ticket because she was using the street.

I MAKRED LOW ON PARKS BECAUSE COMPARED TO OTHER CITIES (AUGUSTA/DERBY) OUR PARKS ARE BARE MINIMUM. I WISH SOME SIDE STREETS WERE PATROLLED BETTER; OUR STREET NEEDS IT. PEOPLE FLY AROUND THE CURVE, AND THE INTERSECTION OF RADO AND EUNICE IS DANGEROUS.

I have a pit bull and have to fill out the same application every year. I am disappointed in this as nothing has changed in my household the last three years. Not to mention, I pay the \$50 every year for background check (as a law enforcement professional) and animal control doesn't have calls on my dogs.

I love living in El Dorado.

Not enough attention being applied to streets. Ninth St - Denver to Main, Topeka from 6th to 13th. These streets have been patched but need to be re-black topped. Too much speeding on west eighth and Taylor. People are running stop signs and failing to yield.

traffic through the area. The road that runs diagonally from Oil Hill Road to 6th is in need of repair. Also, the few blocks on East Locust on the way to the compost yard need to be fixed something awful. Not on a trash route.

Police write tickets for the two T's, trucks and trash do not check businesses after dark, no alley check of building back doors.

Streets in Township Village. Need fireworks at the lake. My idea is the extra sales tax should be used to bring streets up to good condition rather than have owners have to foot the entire bill. I don't agree with spending money on bike paths. I love the flower boxes etc. but it is an unnecessary expense when the money is needed somewhere else. I love the limb yard, it is so handy. Appreciate the great tasting water. El Dorado needs a family restaurant and somewhere to purchase clothing and shoes besides Walmart without going to Wichita.

During work on water main on Central, there was no notice of water shutoff as promised by inspector. Also, had a lot of dirt in water on 3rd floor for 3 days. Apparently the system was not flushed properly after connection. After 3 weeks there is still turbidity present, however the quality seems to have improved. Earlier in 2018 there was a leak on the customer side of the water meter, it could have been started by meter change out performed in 2017. Overall, the city has been doing a great job, it's always difficult to maintain water and sewer infrastructure.

I would like to see the trees trimmed that obstruct stop sign and speed limit signs throughout town. There are times you are at the corner before you can see a stop sign.

Overall I am very satisfied with my city of El Dorado. Thank you for everything! God Bless

Tennis courts

Lightning maintenance could be improved. I also realize vandals are a problem there.

Too much illegal dumping at compost center. Trash bags not emptied, no supervision.

Flowers removed from flower pots at cemetery. Compliance to ordinance for vacant property and abandoned vehicles, overgrown weeds and animal cleanup from walks.

cleaned up. I put up a board fence so I did not have to look at it. It makes the whole area look bad.

Expand bike paths - fill in hole in 200 block of W Central!

Overall the city does a very good job. We need to do our part also to make El Dorado a good place to live.

There are some roads that need improving - Finney, 2nd Street (between Oil Hill and Hillcrest) and Douglas Road is horrible.

THANKED FOR MY ITEMS BECAUSE I FEEL THERE'S ALWAYS ROOM FOR IMPROVEMENT NOT BECAUSE I HAVE A PROBLEM WITH SERVICE. I REALLY APPRECIATE BEING ABLE TO PAY ONLINE. FOR A CITY OF OUR SIZE, WE HAVE A WONDERFUL SET OF SERVICES. THANKS.

PUBLIC PARK RESTROOMS- SOME RESTROOMS ARE NOT OPEN FOR USE. DOORS LOCKED. POLICE-NEED TO FOLLOW SAME TRAFFIC LAWS THEY ENFORCE. SPEEDING CONSTANTLY! WITH NO LIGHTS ON.

Increase youth rec programs. Take the fees you charge for firework stands and put a big firework display and fun day the damn!

INFORMANCE. 12D- NEED MORE INFORMANCE OF TRUCK TRAFFIC OFF TRUCK ROUTE.

8D - Seems like we're more worried about trucks off the truck route than anything. Are our signs sufficient showing the truck route?

16M - Restrooms @ East Park softball diamonds are atrocious . How about walking/bike path in south end of town?

If streets are being redone for the residents to see the plan first.

Trees along streets, who trims them?

9th Street sucks from bridge going west past Taylor St.

Eighth and Topeka railroad tracks to 6th on Atchison are all BAD. No point dumping "stuff" in holes as the rain washes it out into the ditches.

too expensive to live in Butler Co. will be moving when I retire

Landscaping of medians! Get rid of flowers and such. Costs labor and supplies along with maintaining to keep it looking good all of which can be accomplished by just using colored cement as in front of QT and Red Coach

9th street needs repaired. Work with railroad to get it done. Would like to see reflective paint on medians on West Central.

Having the traffic lights still turn after certain hours of the night. You sit and wait forever and then have to run it. Some of the lighting on the streets aren't that great

Improving city street lighting. I would like to see lighting along the street extended to the El Dorado Middle School. Students use the sidewalk to attend school and citizens utilize it for exercise at all hours of the day. The lighting should help illuminate that area.

9th street by the train tracks

Maintaining sidewalks for safe travel by wheelchair, or on foot, or pushing a stroller

I have never lived in a city with such great service.

Main and 6th seems dark

Snow removal (continue great work) and repainting lines on public streets.

with houses on the side. The first time i saw, and experienced driving through. Wow!

Apparently no one with the city or state lives on any of these roads or they would not be in such deplorable condition. Shouldn't ALL of El Dorado get the same consideration when it comes to road maintenance? How shameful to force your citizens to deal with those roads day in and day out. Get your act together people and try to think of someone else for a change while working on that budget.

Potholes Potholes Potholes

Sidewalk on towanda St by the college is never mowed and always looks like crap

Not sure why this town needs 4 people watering the flowers

We don't think every street needs snow removal but the heavily traveled streets do.

Emergency vehicles can get around the city better if they have accessibility to more areas. The city overall is very dark. Especially the neighborhoods, it's a safety issue and security issue. I wouldn't feel safe walking the neighborhoods at night it's too dark.

sensored traffic lights on major roadway intersections.

Sidewalk down country club

Ease of wheelchair travel

We need safer means for traveling by bike.

Expand Bike Path, Walking trails

Public Transportation

ED

Public transportation services

New NW traffic way

Fix the messed up roads, more sidewalks.

Streetlights on Haverhill by bcc suck and the one at Central and Haverhill, why not allow left hand turns on green heading east or west

Central has no way to cross for a long stretch. I don't walk on that area but I have seen where it has been a spot of danger while pedestrians are trying to cross. I don't know if the bike trails are policed or not. If they are, it would be nice to know that they are safe. I think more people would use the trails. It is fearful as a female to walk or ride on them alone or even with another 6th street is heavily traveled I think we need a NW trafficway or another way to divert traffic. I also think it would encourage bicyclist to ride around town if they had their own lane to ride in. Sidewalks are there but many in awful shape. I was put on a list to have mine updated 5 years ago. Still not fixed.

Country Club Rd has more pedestrian traffic than any street in city, yet does not have a

Stoplight Timing

NEED NEW 6th st. truck route! Too much traffic on 6th from 3:30 to 6:30. Try to get on 6th st E bound from Summit between 4 and 6pm.

stop light at mc collum and main

Pave my street 2000 East Second

sidewalk on Country Club, more bike paths in town

Bikes and walking as we have increased amount of people living in poverty without adequate transportation

there needs to be yield signs on side streets!

Drugs are bad in neighborhood nothing is being done about it. All they say is we're looking into it. Um no you're not its been over a year

Keep parked cars off sidewalks

My main concern would be that all city personnel are being fairly and adequately for the work they are doing.

Police leadership should be reviewed and changed. Police do not enforce active city ordinances as should be done.

Tackling the drug problem

better effort on drug issues, and better education for police/fire programs

Police and fire personal education extended to the private school (VCA)

more police presence on Central

I think police should do more on the drug problem our town has

Not really sure what the police here do

Drugs, gangs in town and safety of the walking/bike trails.

In my experience, response times for police call outs are lengthy without explanation. Also, while some of the more senior officers are level headed and easy to talk to, I've had a few interactions with less seasoned (generally younger) officers in the past that were less than
Need more police visibility along country club road to stop speeding cars.

Keep the lots owned by the city mowed and clear of brush.

More of the wildlife should be trapped,

City building codes need to be known by the citizens; be more accessible and black and white. If we don't know what were supposed to be doing how do they expect us to do it correctly.

The regulations if what is and what is not allowed in private property seems to be unevenly enforced. I also think that there should be an "on the spot" addressing of any issue rather than the first step being a letter threatening with tickets/fines as some citizens may not even know there is any issue with their property. If the occupants aren't able to be reached when the issue is noticed, maybe a note could be left on the door or something along those lines

This goes hand and hand with the trash issue. When called about trash and mattresses, the city is great at responding. The problem is when people put them in their backyards where the city can not see them but they are an eye sore and a breeding ground for filth. There should be an easier way to dispose of household items and trash that isn't covered by the current. A lot of places here business too look like dumps. There is some much trash and garage in the yards and surrounding areas

Property clean up there's a bunch of houses with crap all over the place

Animal control takes a while

community

There are junk houses and empty lots all over our town, it gives our town a bad reputation

Some residential areas look bad

Keeping properties maintained and looking good is a problem.

My neighbor only mowed her yard 3 times last yr. grass was high and yard is nasty

District 142 is a death trap. The building should have been condemned/closed years ago. It is a death trap (north doors locked during early&late business hours) and the roof has rotted in and exposed wiring to water, ceiling collapse amount other things. Where is code enforcement?

Driving around the city it's sad how many places look so trashy.

Ford dealership looks bad as a first impression

members to minimum standards while treating each member with kindness, consideration and understanding.

Cars parked on sidewalks impeding walking.

Cleanup in people's yards like deep freezes with lids on them sitting in the yard is been reported several times nothing being done about it

there's a house at 2nd and Jones that always looks horrible and may be a hazard if a child could gain access.

About people making false reports and the officer just writing a ticket on false pretense and wasting residents time and money

activities

Baseball/softball fields are unusable after a little rain. BCC softball field is embarrassing. The restroom facilities at both complexes have been in disrepair for decades. There is no place to practice baseball/softball indoors during inclement weather.

Public bathrooms are so nasty and trashed. Cemetery employees don't give a crap about keeping them clean and don't care if they break items

less \$ on extras, more on day to day maintenance

Making sure the lighting on the walking path is put on a schedule to check periodically to make sure lights are all working. The last time I walked the bike path, most of the lights were not operating. This is a safety issue.

Something has needed to be done to improve and fix the city pool for years we are so far behind the community's astound us. I hate that I grew up swimming in swimteam here but I'll put my kids in the car and drive to Wichita derby or hutch before I consider taking them to the

New pool (as funding allows)

The spray parks get very little attention from the city after the water is turned on. It's as if they just get forgotten and proper hygiene gets lost.

I think that the fees should be the same whether you live in town or out

My 80+ neighbor has many incidents of vandalism to his property as I have and meth heads? trespassing, stealing from and vandalizing cars mine including. I don't report these because I know from my neighbor is I will be told to get security cameras and lights which folks in my neighborhood cannot afford like the "better areas" that do get police protection.

Train Depot smells like mice

Pools and add another splash pad

more communication about sport and events locally

More animal friendly parties

Sports program needs more advertising not enough people know about leagues or events

This town missing so many opportunities, while wanting to be like Wichita

isn't much to do as a family in town except bowl. It would be nice to have something like a QUALITY rollerskating rink. Also the trails to be safer and cobwebs, poison ivy, and bugs controlled.

The city pool and more restrooms and water fountains at the parks. I also wish our city did more for holiday celebrations.

While I do believe we have a good amount of quality parks in El Dorado, I have noticed several times that there is a fair amount of trash blowing around and that the restrooms (while operable) are sometimes overly unsanitary

although vandals hurt most of these outdoor projects which is just terrible streets.

It's pretty sad after asking for almost a year to get dirt brought in and stone leveled to upright instead of tilting. It wasn't tended to until we had to bury another member of family in our plots.

City fireworks display is great, but private fireworks is not so good. Concerts at the lake is destroying the quality of enjoying the lake not to mention all the trash and the city does not seem to care about our lake water or safety for the elderly at the lake. For ex. a big dog attacked me when it was walking. The camp host to blame me for the dog attack.

Many lights on Lake /Golf path have been out for several months, including the tall (new) light. The light should also have a yellow bulb instead of the bright one (when it was working)

I don't find I know enough about city events

Rated a 3 on restrooms due to vandalism not due to City's efforts of keeping up.

Leave bathroom unlocked in extremely bad weather (tornado warning)
